Server MT2000

User's Guide

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Printed in the United States of America.

PN: 101843-01 6/97

REGULATORY INFORMATION

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy. If not installed and used according to this manual, the equipment may cause harmful interference with radio and television communications. However, there is no guarantee that interference will not occur in any particular installation.

Note: To meet Class B emission limits, the user must observe the following requirements:

- Use only shielded I/O cables to connect this digital device with any peripheral (such as a printer, modem, monitor, etc.).
- The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

If this equipment does cause interference with radio or television reception, which you can determine by turning the equipment off and on, try to correct the interference by using one or more of the following measures:

- Move the digital device away from the affected receiver.
- Reposition (turn) the digital device with respect to the affected receiver.
- Reorient the affected receiver's antenna.
- Plug the digital device into a different AC outlet so the digital device and the receiver are on different branch circuits.
- Disconnect and remove any I/O cables that the digital device does not use. (Unterminated I/O cables are a potential source of high RF emission levels.)
- Plug the digital device into only a grounded outlet receptacle. Do not use AC adapter plugs. (Removing or cutting the line cord ground may increase RF emission levels and may also present a lethal shock hazard to the user.)
- If you need additional help, consult your dealer, manufacturer, or an experienced radio or television technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Canadian Regulatory Information - This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulation.

Cet appareil numérique de la classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

VDE Manufacturer's Declaration - Hiermit wird bescheinigt, daß dieses Gerät in Übereinstimmung mit den Bestimmungen der BMPT-AmtsblVfg 243/1991 funk-entstört ist. Der vorschriftsmäßige Betrieb mancher Geräte (z. B. Meßsender) kann allerdings gewissen Einschränkungen unterliegen. Beachten Sie deshalb die Hinweise in der Bedienungsanleitung.

Dem Bundesamt für Zulassungen in der Telekommunikation wurde das Inverkehrbringen dieses Gerätes angezeigt und die Berechtigung zur Überprüfung der Serie auf die Einhaltung der Bestimmungen eingeräumt.

This product complies to EN55022 Class B. To ensure continued compliance, only options that are EN55022 Class B can be added.

Safety Notices

- **Caution:** To reduce the risk of electric shock which could cause personal injury, follow all safety notices. The symbols shown are used in your documentation and on your equipment to indicate safety hazards.

- **Warning:** Lithium batteries can be dangerous. Improper handling of lithium batteries may result in an explosion. Dispose of lithium batteries as required by local ordinance or as normal waste if no local ordinance exists.

- **Warning:** The detachable power supply cords are intended to serve as disconnect devices.

- **Warning:** This equipment uses 3-wire, grounded power cords. To prevent electrical hazards, do not remove or defeat the ground prong on the power cords. Replace a power cord if it gets damaged. Contact your dealer for an exact replacement.

  In the U.S.A. and Canada, the power cord must be a UL-listed detachable power cord (in Canada, CSA-certified), type ST or SJT, 16 AWG, 3-conductor, provided with a molded-on NEMA type 5-15 P plug cap at one end and a molded-on cord connector body at the other end. The cord length must not exceed 9 feet (2.7 meters).

  Outside the U.S.A. and Canada, the plug must be rated for 250 VAC, 10 amp minimum, and must display an international agency approval marking. The cord must be suitable for use in the end-user country. Consult your dealer or the local electrical authorities if you are unsure of the type of power cord to use in your country. The voltage change occurs via a switch in the power supply.

- **Warning:** Under no circumstances should the user attempt to disassemble the power supply. The power supply has no user-replaceable parts. Inside the power supply are hazardous voltages that can cause serious personal injury. A defective power supply must be returned to your dealer.

Safety Notices for Users Outside of the U.S.A. and Canada

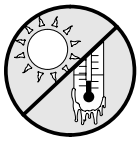
- **PELV (Protected Extra-Low Voltage) Integrity:** To ensure the extra-low voltage integrity of the equipment, connect only equipment with mains-protected electrically-compatible circuits to the external ports.

- **Remote Earths:** To prevent electrical shock, connect all local (individual office) computers and computer support equipment to the same electrical circuit of the building wiring. If you are unsure, check the building wiring to avoid remote earth conditions.

- **Earth Bonding:** For safe operation, only connect the equipment to a building supply that is in accordance with current wiring regulations in your country. In the U.K., those regulations are the IEE.

Care and Handling

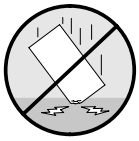
Use the following guidelines to properly handle and care for your system.



Protect the system from extremely low or high temperatures. Let the system warm (or cool) to room temperature before using it.

Keep the system away from magnetic forces.

Keep the system dry. Do not wash the system with a wet cloth or pour fluid into it.



Protect the system from being bumped or dropped.

Check the system for condensation. If condensation exists, allow it to evaporate before powering on the system.

Keep the system away from dust, sand, and dirt.

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Chapter 1

Introduction

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This guide tells you how to configure and upgrade your server. Its goal is to familiarize you with your server and the tasks necessary for system configuration and upgrading.

Organization

Chapter 1

Introduction — Introduces you to the purpose and structure of this guide.

Chapter 2

Features — Gives you an overview of the server and describes major system components.

Chapter 3

Setup — Tells you how to select a site, unpack the system, get familiar with the system, make cable connections, and power on the system.

Chapter 4

Configuring Your System — Tells you how to configure the system and provides instructions for running the System Configuration Utility (SCU), the BIOS Setup Utility and the SCSISelect Utility. This chapter also tells you how to configure function select switches and system board jumpers in order to set specific operating parameters.

Chapter 5

Upgrades and Options — Provides you with instructions for upgrading your system with optional processor, memory, options cards, and peripheral devices.

Chapter 6

Problem Solving — Contains helpful information for solving problems that might occur with your system.

Appendix A

System Cabling — Includes cabling information for the two onboard SCSI controllers and the RAID controller.

Appendix B

Memory Configurations — Defines the allowable memory configurations for your system.

Appendix C

Option Boards — Reserves a section of your user's guide to store add-in adapter board installation procedures.

Appendix D

Devices — Reserves a section of your user's guide to store add-on device installation procedures.

Appendix E

Network Operating Systems — Reserves a section of your user's guide to store your Network Operating System Configuration Guide.

Glossary — Defines the standard acronyms and technical terms used in this manual.

Equipment Log — Provides you with a sample equipment log for documenting the system configuration and updates.

Notational Conventions

The notational conventions listed below are used throughout this manual.

F1

A letter, number, symbol, or word in CAPs represents a key on your keyboard. For example, the instruction press F1 means press the key labeled F1 on your keyboard.

ENTER

The ENTER key is interchangeably used as RETURN and CARRIAGE RETURN.

CTRL + ALT

Two or three key names, separated by plus sign (s), indicate multiple-key entries. For example, CTRL + ALT + DEL means hold down the CTRL and ALT keys and press the DEL key.

The special notices listed below are used throughout this manual to emphasize specific information:

Warning: Warning indicates a hazard that can cause serious personal injury or death if the hazard is not avoided.

Caution: Caution indicates a hazard that might cause personal injury.

Notice: Notice indicates the potential to damage equipment or data is present if the user does not take the necessary precautions recommended by the Notice.

Note: Notes are used to identify or amplify a point to the reader. A Note may be used to emphasize a recommended sequence of steps.

Chapter 2

Features

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Overview

The MT_{2000} Server is a modular, multiprocessing server based on the Intel® Pentium® Pro chip set. The chip set incorporates a modular scaleable architecture that integrates a 64-bit bus interface with a primary and secondary Peripheral Component Interconnect (PCI) bus and an Extended Industry Standard Architecture (EISA) bus. The architecture supports Symmetrical Multiprocessing (SMP) and a variety of operating systems. The chassis and system board have been designed to meet the needs of the server marketplace.

The combination of computing performance, memory capacity, and integrated I/O provides a high performance environment for many applications including network servers and multi-user systems.

This server system is designed for use in applications where downtime must be minimized. To this end, the server includes or has the option to include the following:

- Optional power system redundancy; in a system configured with two power supplies, the system will continue to operate with a single power supply failure.
- Self-contained power supply units that can be easily installed or removed from the back of the chassis.
- SCSI drive bays accessible from the front of the chassis.
- Hot-swap SCSI disk drive backplane; a failed drive can be removed and a new drive installed without system power being turned off, if an optional Redundant Array of Independent Disks (RAID) controller module is installed.
- High degree of SCSI disk fault tolerance and advanced disk array management features through the use of RAID (Redundant Array of Independent Disks) technology, if an optional Redundant Array of Independent Disks (RAID) controller module is installed.

- Hardware monitors (temperature and voltage) and software monitors to indicate failures.
- Easy access to all parts for service.

Expanding the Server as Needs Grow

The typical minimum system configuration could include the following:

- Board set with system board and processor/memory board with one Pentium® Pro microprocessor and 32 MB memory.
- Diskette drive
- One SCSI hard drive
- CD-ROM drive
- Network add-in boards
- One 330 Watt power supply
- SCSI drive backplane
- Five chassis hot swap fan modules (six fans)
- Onboard 1 MB video memory.

As server/client needs grow, you can expand system processor capacity, memory, drives, and the number of power supplies.

- Processor/memory board has a processor upgrade socket for an additional processor. The board may contain up to two processors.
- System board has two video memory upgrade sockets (512 KB each) for an additional 1 MB of video memory.
- Memory supports 8 EDO DIMM devices for a minimum memory size of 32 MB; total is 1 GB.

- System board has three EISA slots, four PCI slots, and one shared PCI\EISA slot for add-in boards. The system board also has onboard external I/O (serial, parallel, video) interfaces.

- Chassis can hold 11 drives: 6 hot-swap bays for 3 1/2-inch ultra wide SCSI-2 hard drives; three 5 1/4-inch half-height bays for removable media drives with a CD-ROM reader already installed in one bay; and two 3 1/2-inch half-height bays with a diskette drive already installed in one bay.

- Chassis supports up to two power supplies. The second power supply can be added to provide redundant power.

Configuration Constraints

Power supplies are hot-swappable and are easily removed and installed.

The second optional power supply provides redundant power so that if one of the two power supplies fail, the system will continue to operate and the failed power supply can be hot swapped. That is the failed power supply is removed and replaced without turning power off.

The system has three 5 1/4-inch half-height bays accessible from the front. These bays are convenient for diskette, tape, and CD-ROM drives (removable media). Because of the EMI generated by hard drives, the increased susceptibility to ESD, and cooling requirements, hard drives should not be installed in the 5 1/4-inch half-height bays.

System Feature Summary

The following provides a summary of the system features:

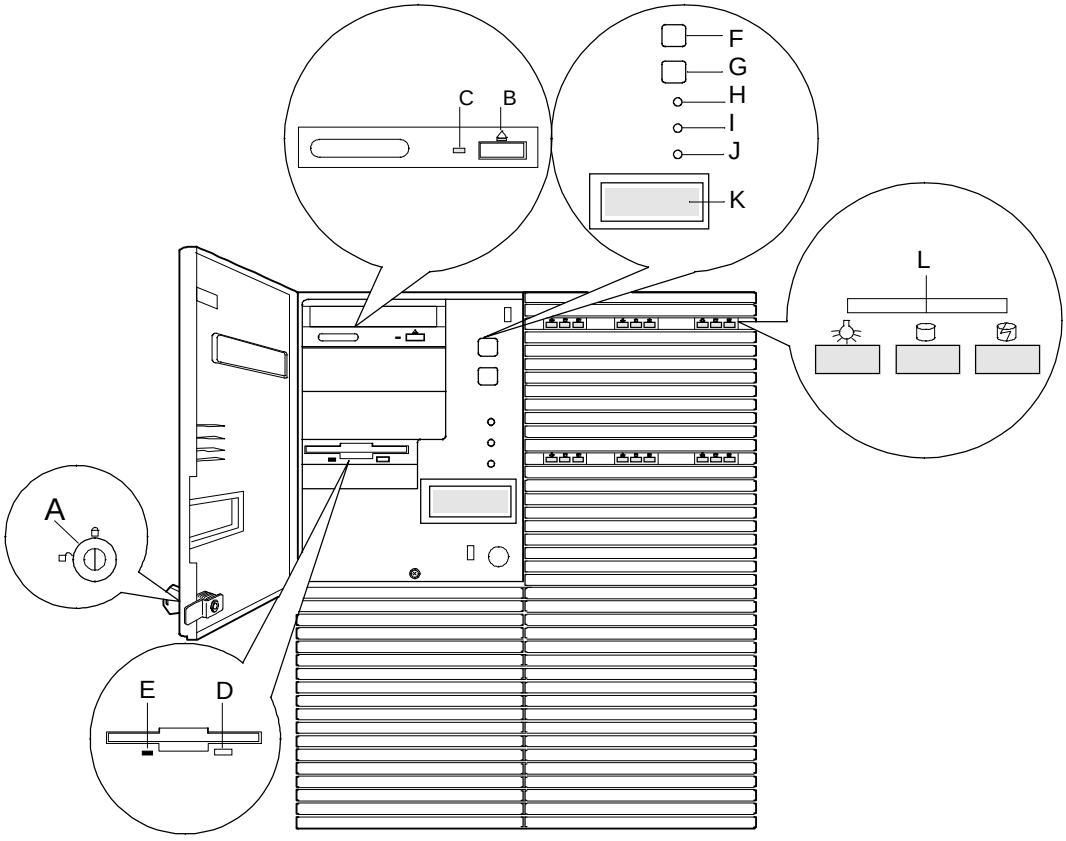
Feature	Description
System board and processor/memory board	System is intended for use with a system board and processor/memory board based on Pentium Pro processor technology; from one to two processors and up to 1 GB of memory using 128 MB DIMMs.
Add-in board support	Rail and back panel slots support up to 8 add-in boards (three EISA, four PCI, and one shared PCI/EISA).
3 1/2-inch diskette drive	3 1/2 diskette drive is externally accessible.
Six locations for 3 1/2-inch SCSI-2 hard drives	The hard disk drive bay can hold six 3 1/2-inch hot-swappable ultra wide SCSI-2 hard drives. The bay is secured behind a lockable metal EMI door; drives can be swapped in or out of the system without powering it down, if a Redundant Array of Independent Disks (RAID) controller module is installed. The array of drives allows easy setup of optional RAID applications.
Hot swap-capable backplane	A hot swap-capable backplane is part of each 3 1/2-inch drive bay assembly for SCSI drives. The backplane is designed for wide ultra SCSI-2 devices that use the industry standard 80-pin Single Connector Attach (SCA) connector. The backplane consists of two rows of three drive connectors.
Three locations for removable media drives	Three externally accessible 5 1/4-inch half-height bays are available for diskette, CD-ROM, and/or tape drives.
Power supply	One or two 330 Watt autoranging power supplies are easily removed/installed for service. In a two-supply system, the second supply is redundant.
Hot swap-capable cooling fans	Each power supply has two integral cooling fans. Six more fans provide cooling for boards and drives.

Security	Mechanical: Key lock at the front and three metal padlock loops (one at the back of each side panel and one across the bottom of each power supply and power supply cage). One intrusion sensor for the hot-swap SCSI drive bay EMI door and two power inter-lock sensors one on each side of the chassis.
	BIOS: Password enable.
Software: utilities, setup	BIOS Setup, System Configuration Utility, SCSISelect Utility and Event Log Reader.

Chassis Front Features and Controls

Figure 2-1 shows the server front chassis features and controls.

Figure 2-1. Front Chassis Features And Controls



A	Key lock	Secures both front external doors.
B	Load/eject button, CD-ROM reader	Press to load CD and eject CD.
C	Activity light, CD-ROM reader	When lit, drive is in use.
D	Ejector button, 3 1/2-inch diskette drive	Press to eject diskette.
E	Activity light, 3 1/2-inch diskette drive	When lit, drive is in use.
F	DC power switch (convex button)	Press to turn system DC power on or off.
G	Reset switch (concave button)	Press to cause a hard reset to the system; the power-on self test (POST) will run..
H	Power-on LED, green	When green, power is present in system (+5 and +12 VDC). When off, power is turned off or power source is disrupted. See Table 2-1 for a list and description of the LED system status indicators.
I	System alarm LED	When green the system is OK. See Table 2-1 for a list and description of the LED system status indicators.
J	Drive activity LED	When green, internal disk drives are being accessed. See Table 2-1 for a list and description of the LED system status indicators.
K	LCD panel	Displays information about processor type and system failures (error and diagnostic information).
L	SCSI drive status LEDs	Left to right: Drive present/power on; drive active; drive faulty. Each drive has three LEDs visible above the bay from the front. See Table 2-2 for a list of SCSI disk drive status LED indicator descriptions.

Status LED Indicator Descriptions

Table 2-1 lists the system status LED indicators along with a description of each LED indicator. Table 2-2 lists the disk drive status LED panel indicators along with a description of each LED indicator.

Table 2-1. System Status LED Indicators

LED	Status	Description	Response
Power Status	Off	Power OFF	None required (normal)
	Green	Power ON	None required (normal)
	Amber	System power supply failure	Replace failed power supply module.
System Status	Off	Power OFF	None required (normal)
	Green	No alarms	None required (normal)
	Amber	Abnormal condition (see Table 2-3).	Replace failing part.
Disk Status	Off	Not accessing disk drives	None required (normal)
	Amber	Internal disk drive failure	Replace disk drive
	Green	Accessing disk drives	None required (normal)

Table 2-2. Disk Drive Status LED Panel Indicators

LED	Status	Description	Response
Disk Drive Power	Off	Disk drive power is OFF	None required (normal)
	Green	Disk drive power is ON	None required (normal)
Disk Drive Activity	Off	Not accessing disk drives	None required (normal)
	On	Accessing disk drives	None required (normal
Disk Drive Status	Off	No alarms	None required (normal)
	Amber	Internal disk drive failure	Replace disk drive.

Table 2-3. System Status Abnormal Conditions

LED (Amber)	Conditions
System Status	Unit fan alarm Memory multi-bit error (SERR) P6 bus error SERR) Thermal sensor (from SCSI distribution board) Temperature (heceta) Voltage (heceta) CPU thermal trip (heceta) Chassis intrusion (front cover) PCI PERR# (OPB/ESC detect) PCI SERR# CPU internal error WDT IOCHK

Resetting the System

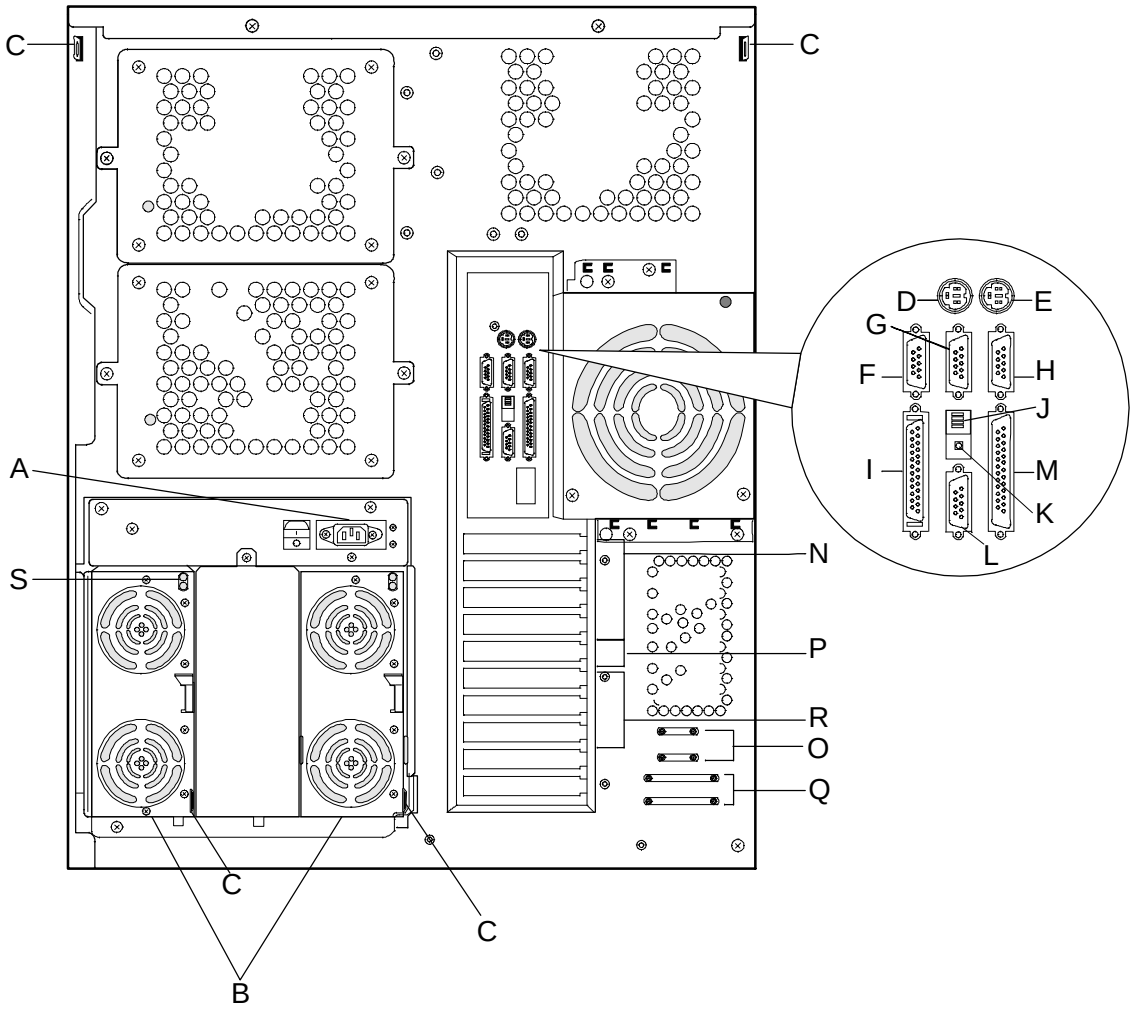
There are several ways to reset the system:

- Reset button - pressing this button clears system memory, restarts POST, and reloads the operating system.
- Power on/off - turning the power off and then on with the power button on the front of the system has the same effect as pushing the Reset button, except that power is halted to all peripherals.

Chassis Rear Features and Controls

Figure 2-2 shows the server rear chassis features and controls.

Figure 2-2. Rear Chassis Features And Controls



A	AC input power connector	One at the top of the power supply cage that supplies AC power for all the power supplies.
B	Power supplies (two shown)	Possible configurations, installed from left most bay: 1 supply (nonredundant) 2 supplies (one redundant)
C	Security padlock loops	One on each side at the top rear of the chassis, one on the power supply cage, and one on each power supply module..
D	Keyboard	PS/2-compatible 6-pin mini-DIN connector.
E	Mouse	PS/2-compatible 6-pin mini-DIN connector.
F	—	Reserved
G	COM2	COM2 serial port 9-pin connector.
H	COM1	COM1 serial port 9-pin connector.
I	External-SCSI	Narrow-SCSI 50-pin connector
J	Function select switches	See *Configuring Switch and Jumper Settings* in Chapter 4 of this User's Guide.
K	Dump button	See *Configuring Switch and Jumper Settings* in Chapter 4 of this User's Guide.
L	VGA	VGA monitor 15-pin connector.
M	Printer	LPT1 25-pin Centronics-compatible parallel port connector.
N	PCI slots	Four PCI add-in board slot locations.
O	Knockouts	Available to route SCSI signals to peripheral boxes.
P	PCI/EISA slot	One PCI or EISA add-in board slot location.
Q	Knockouts	Available to route SCSI signals to peripheral boxes.
R	EISA slots	Three EISA add-in board slot locations.
S	Power supply status lamps	See Table 2-4 for status descriptions.

Power Supply Status Lamp Descriptions

Table 2-4 lists the power supply status lamps.

Table 2-4. Power Supply Status

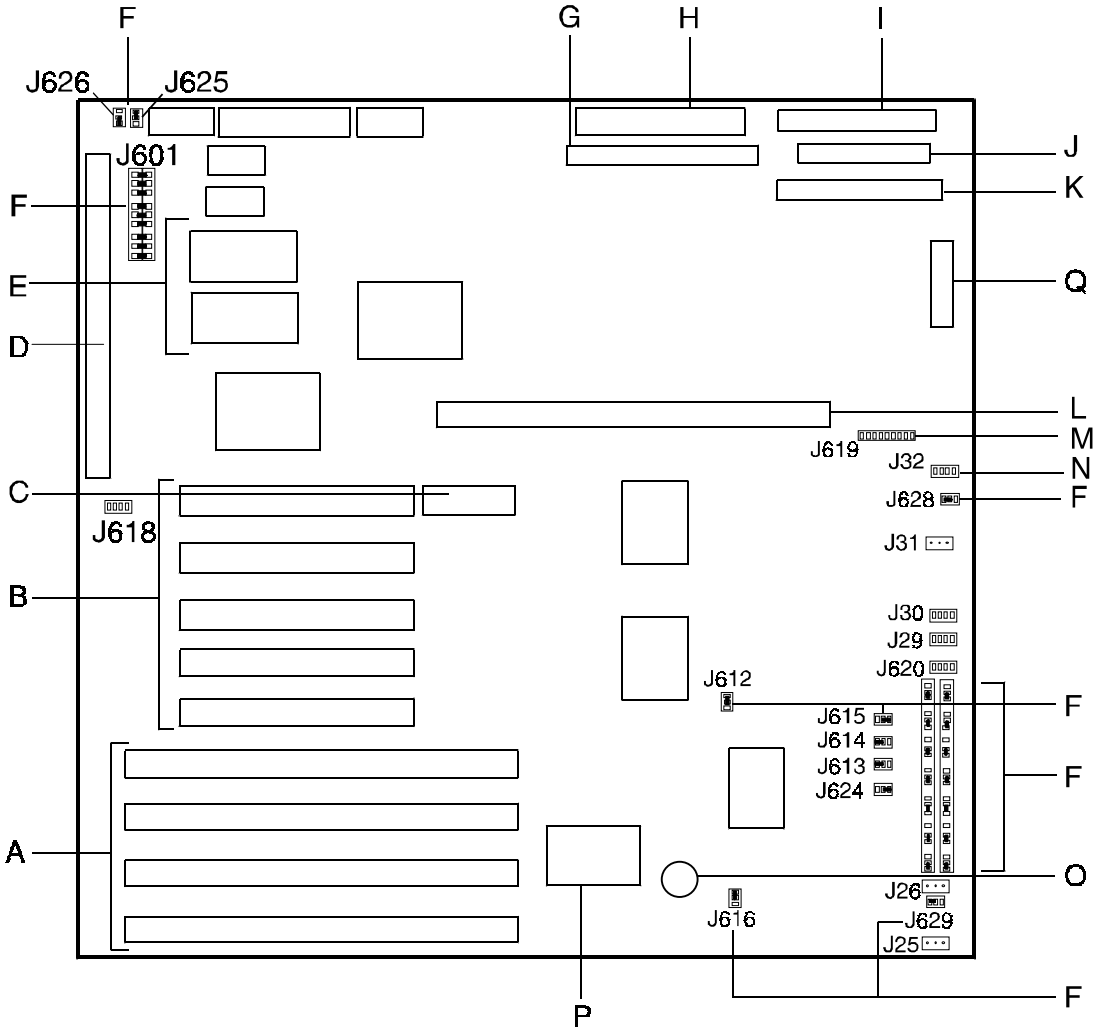
LED	Status	Description	Response
DC Power	Off	Power is Off	None required (normal)
	Green	Power is On	None required (normal)
Alarm	Off	No alarm	None required (normal)
	Amber	Power failure Abnormal power temperature Power FAN alarm DC-Power alarm	Replace power supply Clean air passages Replace power supply Replace power supply

System Board Features

The board set includes the system board and one processor/memory board. Figures 2-3 and 2-4 show the major components on the system board and processor/memory board, while the following summarizes the board set features.

Board set summary	Feature description
Multiple processor support	Two processor sockets; up to two Pentium Pro microprocessors on one processor/memory board.
Upgradable memory	Eight DIMM sockets on the processor/memory board, supporting up to 1 GB memory using 128 MB DIMMs.
Add-in board support	Three dedicated EISA bus slots on the system board. Four dedicated 32-bit PCI slots on the system board. One shared PCI/EISA slot on the system board. Primary and secondary bus architecture.
SCSI controller	Two onboard SCSI-2; ultra wide SCSI channel and narrow SCSI channel support (PCI-based).
BIOS	Flash memory-based BIOS (Basic Input/Output System) and Setup utilities.
Video	Integrated super VGA controller ships with 1 MB of video memory. For optional 1 MB of video memory, two onboard upgrade sockets (512 KB each) are available that increases total video memory size to 2 MB.
External device connectors	Onboard connectors for two serial ports, parallel port, narrow SCSI port, PS/2-compatible keyboard and mouse, and VGA monitor.
Clock	Real-time clock/calendar (RTC).
System hardware monitoring	Detects chassis intrusion and contains sensors for temperature, voltage, and fan failure.
Configuration utilities	System Configuration Utility (SCU), SCSISelect Utility, and Event Log Reader.

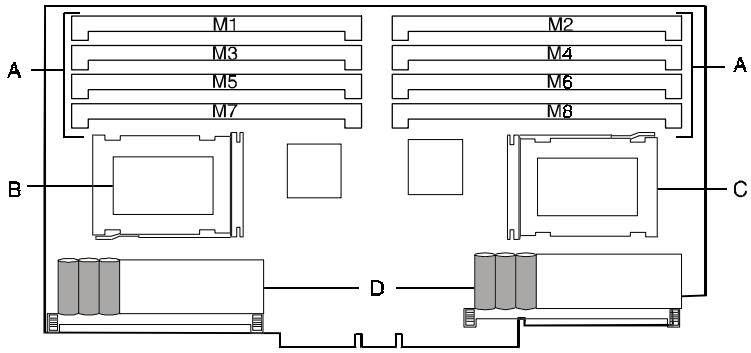
Figure 2-3. System Board Connector and Component Locations



A	EISA expansion slots
B	PCI expansion slots
C	Reserved
D	I/O riser board connector
E	Optional Video DRAM sockets
F	Configuration jumpers (see Figure 4-2)

G	Narrow SCSI connector
H	Wide SCSI connector
I	Front panel connector
J	Diskette connector
K	Reserved
L	Processor/Memory board connector
M	Speaker connector
N	Fan connector
O	Real time clock battery
P	Non-volatile memory
Q	SCSI status connector

Figure 2-4. Processor/Memory Board Connector and Component Locations



A DIMM sockets

B First processor

C Second processor

D DC to DC converters

Processor

The system can include one or two Pentium Pro processors mounted on the processor/memory board. The board contains DC to DC converters for power to each processor (Figure 2-4, D) . The primary Pentium Pro processor plugs into a Zero Insertion Force (ZIF) socket on the this board (Figure 2-4, B). This processor features either a 256 KB or 512 KB cache. An optional second Pentium processor (Figure 2-4, C) enhances performance and enables symmetric multiprocessing (SMP). Both processors access the same memory and I/O space and tasks can run on either CPU if your operating system (OS) supports SMP.

Memory

The processor/memory board contains eight 168-pin DIMM sockets (Figure 2-4, A). The minimum system board configuration includes 32 MB of system memory. 8 DIMM sockets allow for system memory expansion to 1 GB (using 128 MB DIMMs.) ECC generation/checking is provided for detection and correction of memory errors.

Note: Only use DIMMs approved for use in this server system. Call your customer service representative for information.

Bus Master I/O Expansion Slots

The server's expansion capabilities meet the needs of file and application servers for high performance I/O by providing a combination of PCI local bus and EISA connectors. The system board offers four dedicated PCI slots, three dedicated EISA slots, and one shared PCI/EISA slot.

The system board contains four EISA bus master I/O (input/output) expansion slots (Figure 2-3, A). The EISA architecture supports 32-bit memory addressing and 16-bit or 32-bit data transfers for the CPU, DMA, and bus masters.

The system board also contains five PCI bus master I/O expansion slots (Figure 2-3, B). One of these slots shares a common chassis I/O expansion slot with one of the EISA slots; if you use this slot as a PCI slot, you cannot use it as an EISA slot.

Real-Time Clock/Calendar

The real-time clock provides system clock/calendar information stored in a non-volatile memory (NVRAM). The real-time clock battery (Figure 2-3, S) provides power backup for the real-time clock.

BIOS

A BIOS and Setup Utility are located in the Flash EPROM on the system board and include support for system setup and PCI/ISA Plug-and-Play auto-configuration.

A number of security, reliability, and management features also have been incorporated to meet vital server needs.

Video

The onboard, integrated Cirrus Logic CL-GD5446 super VGA controller (PCI) is a high-performance SVGA subsystem that supports the following:

- BIOS compatibility with VGA, EGA, CGA, Hercules Graphics, and MDA.
- 1 MB of Video Memory expandable to 2 MB (Figure 2-3, E).
- 16-bit bus for high-speed display memory access.
- Hardware accelerated bit block transfers (BITBLT).
- Display power management system.

- Supports 72Hz refresh, non-interlaced at: 640x480, 800x600, , or 1280x1024 resolutions.

- Displays of up to 16M colors at 640x480 and 800x600 resolutions, 64K colors at 1024x768 resolutions and 256 colors at 1280x1024 resolutions with the optional 2 MB video memory.

Note: SVGA drivers may be required to use the high-performance video modes.

SCSI Controllers

The system board includes an embedded ultra wide SCSI-2 controller (Adaptec® AIC-7880) and a fast/narrow SCSI-2 controller (Adaptec® AIC-7860), channels A and B, integrated as PCI bus masters. The AIC7860 supports data paths of 8-bit (fast/narrow SCSI) at a data transfer rate of 10 MB/sec and the AIC7880 supports data paths of 16-bit (fast/wide or ultra /wide SCSI) at a data transfer rate of 20 MB/sec or 40 MB/sec. As PCI bus masters, these controllers support burst data transfer rates up to the maximum of 133 MB/sec.

On this server, channel A is cabled to the six hard drives in the SCSI hard drive bays. Channel B is cabled to the three SCSI devices in the 5 1/4-inch removable media drive bays and the riser card (containing external I/O connectors) at the rear of the system.

Peripheral Controller

The advanced integrated peripheral controller supports 2 serial ports and one parallel port through the I/O riser board (Figure 2-3, D). The advanced integrated peripheral controller also supports the connection of 2 diskette drives (Figure 2-3, K).

External Device Connectors

The I/O panel provides connectors for a PS/2 compatible mouse and a keyboard, connectors for VGA monitor, 2 serial port connectors, and a parallel port connector. It also provides a narrow SCSI external connector.

Keyboard and Mouse

The keyboard/mouse controller is PS/2™-compatible.

Peripheral Devices

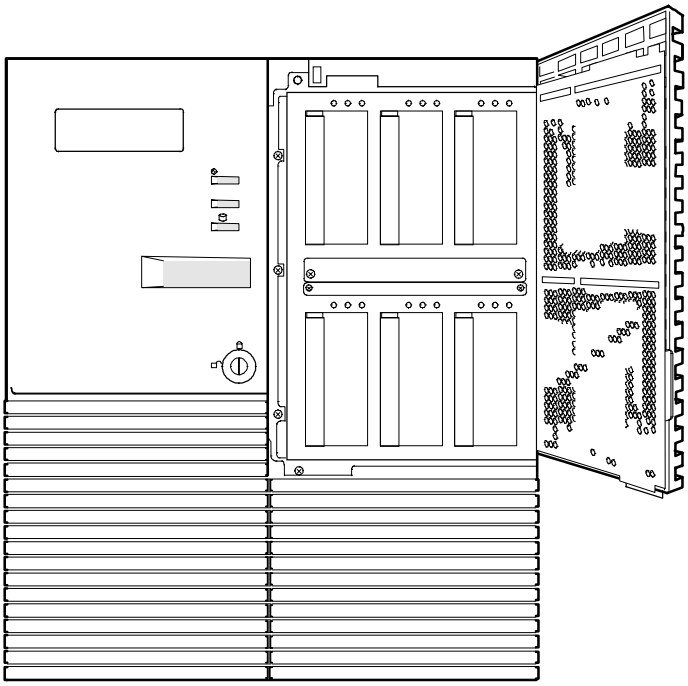
This subsection describes the SCSI-2 hard drive bays, SCSI drive hot-swap backplane, and 5 1/4-inch removable media drive bays.

SCSI-2 Hard Drive Bays

The right side of the system contains six bays for 3 1/2-inch SCSI-2 hard drives and a hot-swap backplane (see Figure 2-5). The backplane supports six drives. The backplanes require an 80-pin single connector attachment (SCA) connector on the drives you install.

A drive carrier is required as part of the hot swap implementation. A 3 1/2-inch peripheral between 1.0 and 1.6 inches high can be accommodated in each carrier. A drive is mounted in the carrier with four fasteners, and the carrier is retained in the chassis by a locking handle.

Figure 2-5. SCSI-2 Hard Drive Bays



Six bays for SCSI drives

(EMI panel and exterior door shown open)

A fault light on the front panel board gives a general indication that there has been a fault on a hot-swap drive. Each drive has a set of three lights to indicate the fault or other status: power-on (green LED), activity (green LED), or fault (yellow LED).

SCSI Drive Hot-swap Backplane

The SCSI backplane is an integral part of the chassis. The backplane provides control signals for six SCSI peripheral devices. The backplane receives control signals from the system board ultra wide SCSI-2 controller channel.

The backplane has two main functions: SCSI drive control and system data logging. Drive status is monitored to detect failing drives and to control LED indicators. The backplane features are:

- Inserting and removing of hard drives while power is on (referred to as “hot swap”)
- Simplified cable management
- SCA connectors to simplify inserting and removing hard drives
- SCSI management of fault LEDs.

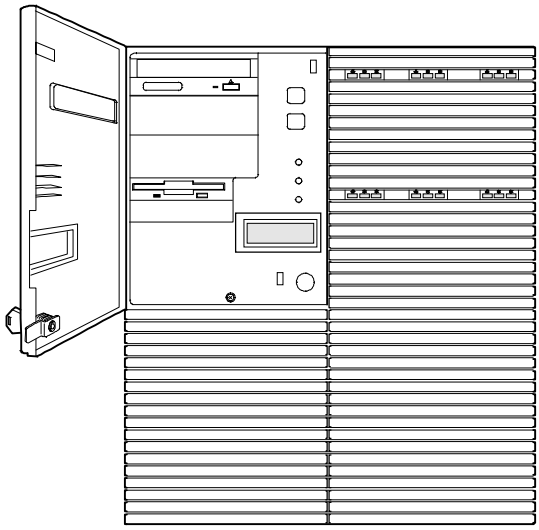
Each backplane supports SCSI drives with SCA connectors.

Removable Media Drive Bays

On the left side of the system above the diskette drive, three 5 1/4-inch half-height bays (see Figure 2-6) are designed for peripherals with removable media (diskette, CD-ROM, tape cartridge). Any two adjacent 5 1/4-inch bays can be converted to a single full-height bay. The 5 1/4-inch drives can be removed directly from the front of the chassis after the 5 1/4-inch plastic frame is removed. The bezel is retained by a thumb screw and snap features and is accessible when the left side panel and top panel are removed. Cosmetic filler panels and metal EMI shields are installed over all unused 5 1/4-inch bays.

On the left side of the system below the 5 1/4-inch removable media drive bays, two built-in 3 1/2-inch bays one of which contains a 3 1/2-inch diskette drive that supports both 720 KB and 1.44 MB media (see Figure 2-6).

Figure 2-6. Removable Media Drive Bays



Factory-installed CD-ROM reader plus two bays for removable media drives.

Factory-installed 3 1/2-inch diskette drive plus second bay for removable 3 1/2-inch drive.

(Exterior door shown open)

Note: The SCSI termination resistors must be installed in the last SCSI drive of the daisy chain cabling (top media bay). All other devices must have terminators removed.

Power System

The system may be configured with one or two 330 Watt power supplies. Each supply automatically switches between these input voltage ranges:

- 100-120 VAC at 50/60 Hz; 10 A maximum current
- 200-240 VAC at 50/60 Hz; 5 A maximum current
- The AC input connector is a panel mounted, IEC 320/C20 type connector.

Each supply has the following:

- Two cooling fans integral with each power supply enclosure. The fan circuitry implements fan failure detection.
- Two indicators: power and alarm.

Number of Power Supplies in a Configuration

In a system, power is drawn equally from all supplies present (one or two power supplies). A system with one power supply can be fully loaded (all drive bays and add-in board slots filled). In a high-access system with two power supplies, the second supply gives redundancy, because the load is redistributed if one supply fails.

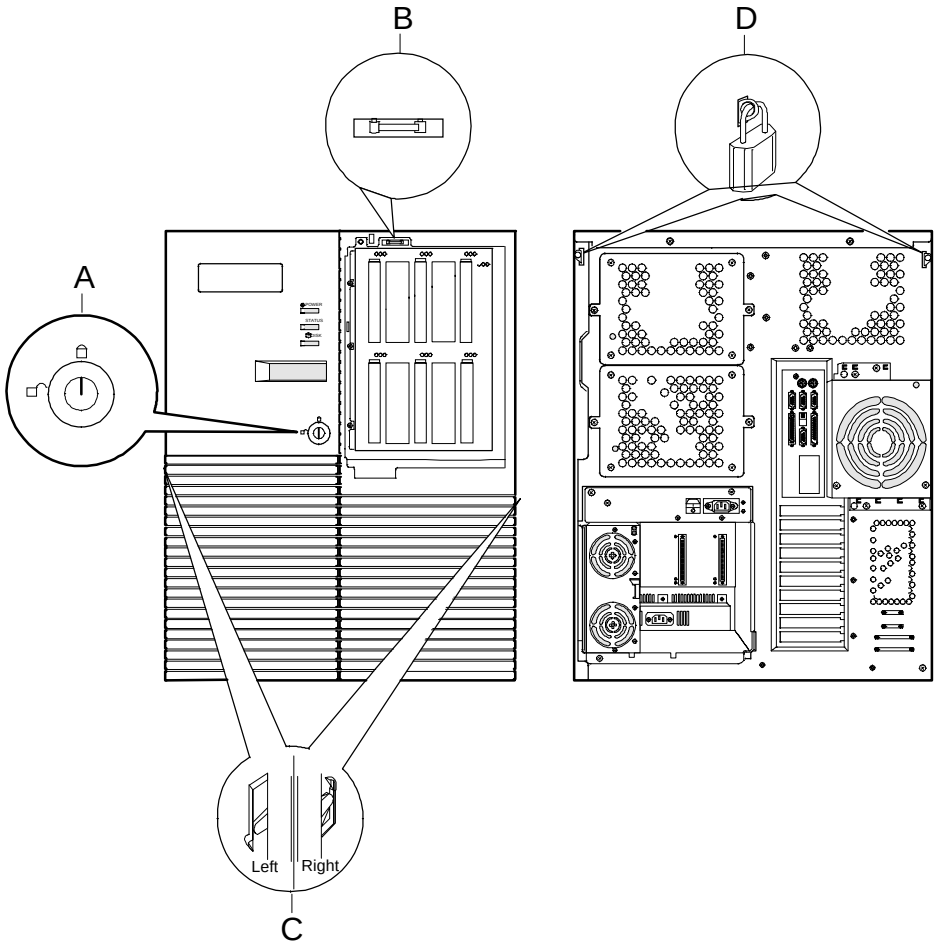
Server Security

The following subsections describe mechanical locks and software locks via the BIOS Setup.

Mechanical Locks and Monitoring

Figure 2-7 shows the server mechanical locks and monitoring.

Figure 2-7. Mechanical Locks and Monitoring



A	Front panel key lock	Key lock the short front panel door to prevent access to the power and reset switches. This lock also secures the right-hand door.
B	Location of internal intrusion alarm switch	The intrusion alarm switch is present on the SCSI drive bay door. The switch opens when the drive bay door is opened. An intrusion alarm signal is transmitted to the system board, where server management software processes the signal for security.

C	Location of two internal power inter-lock alarm switches	The two power inter-lock switches are present on the sides of the chassis. The switch opens when the side doors are opened. a power inter-lock signal is transmitted to the system board controlling a power shut down to the system for safety.
D	Padlock loops	Secure the side covers by using padlocks (not provided). The top cover cannot be removed until the side covers have been removed.
–	Environmental sensors	(Not shown in figure) The system contains sensors to monitor temperature, voltage, and fan failure.

Software Locks via the BIOS Setup

The BIOS has software features that let you control access to one or more parts of the system:

- Set and enable an administrative password.
- Set and enable a user password.
- Enable password on boot.
- Disable writing to the diskette drive when secure mode is set.

Using Passwords

If only a supervisor password is set and enabled: Enter this password to boot the server and run the SCU.

If both the user and administrative passwords are set and enabled: Enter either one to boot the server. Enter the administrative password to access the SCU or BIOS Setup to change the system configuration.

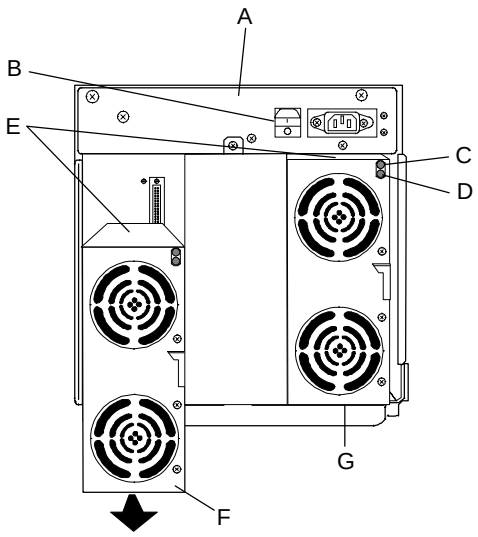
Hot Swap Power

The System has up to two Hot Swappable Power Supply modules. One of the Power Supply modules is standard and one of the Power Supply modules is optional. The first slot is the basic power supply module slot, the third slot is a redundant power supply module slot. The middle slot is not used on this system. Each failed power supply module can be removed without turning off power. Each power supply module has two LEDs. Table 2-3 shows the Power LED Indicators and Figure 2-8 shows removing the power supply modules.

Table 2-3. Power LED Indicators

LED	Status	Description	Response
DC-Power	Off	Power is off	None required - normal
	Green	Power is on	None required - normal
Alarm	Off	No alarm	None required - normal
	Amber	Power failure	Replace Power supply
		Abnormal Power temperature	Clean air passages
		Power FAN alarm	Replace Power supply
		DC-Power alarm	Replace Power supply

Figure 2-8. Power Supply Module Features



A Power cage

B Main power switch

C LED: DC ON (Green)

D LED: Alarm (Amber)

E Power supply modules

F Basic power slot

G Redundant power slot

Hot Swap FAN

The system has five hot swappable fan modules (six fans). The failed fan module can be easily removed or replaced without turning power off. Each fan module has a fan alarm LED and each fan is redundant in configuration. If one fan fails, its associated fan changes its rotating speed to high. Figure 2-9 shows the fan features from the front of the chassis and Figure 2-10 shows the fan features from the rear of the chassis.

Figure 2-9. The Front Fan Features

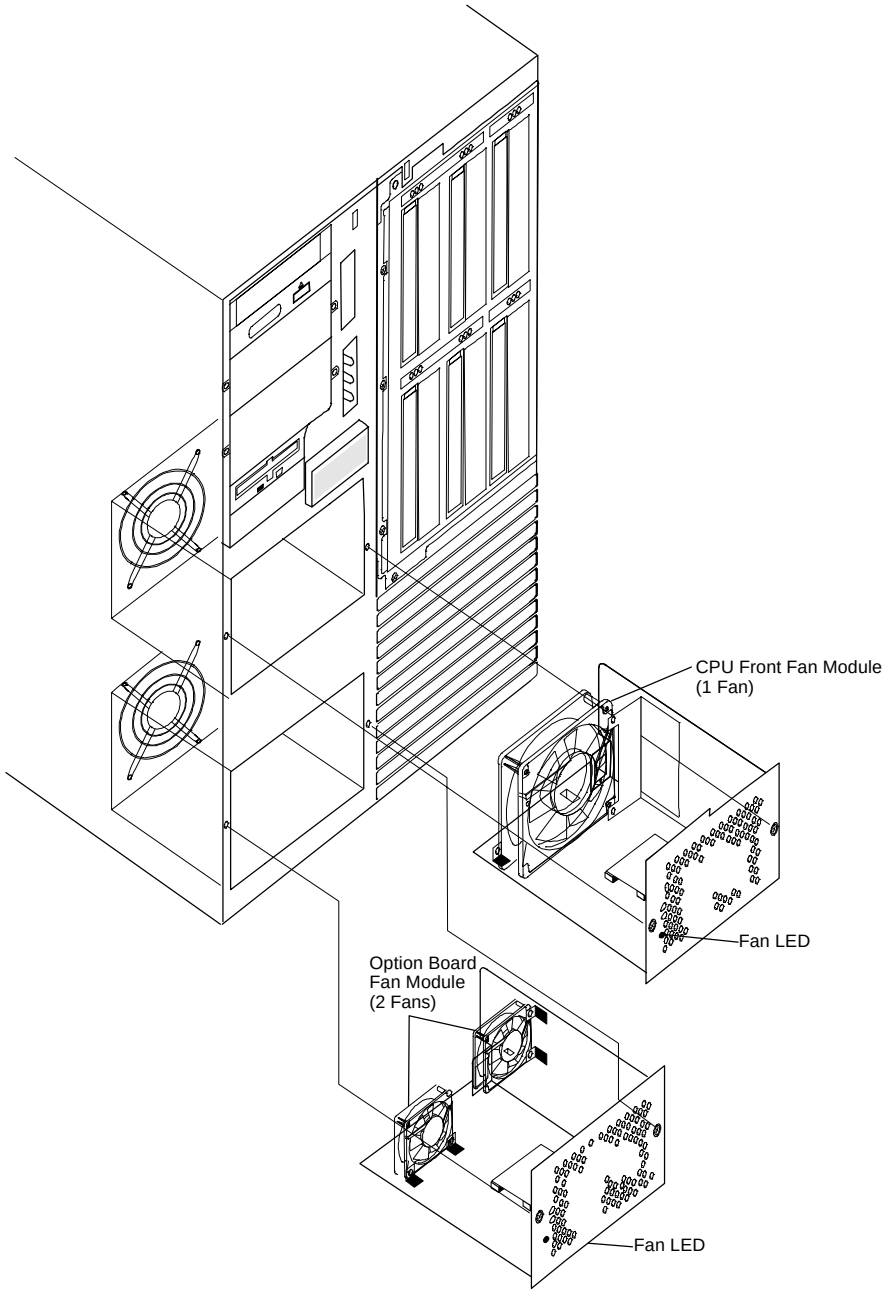
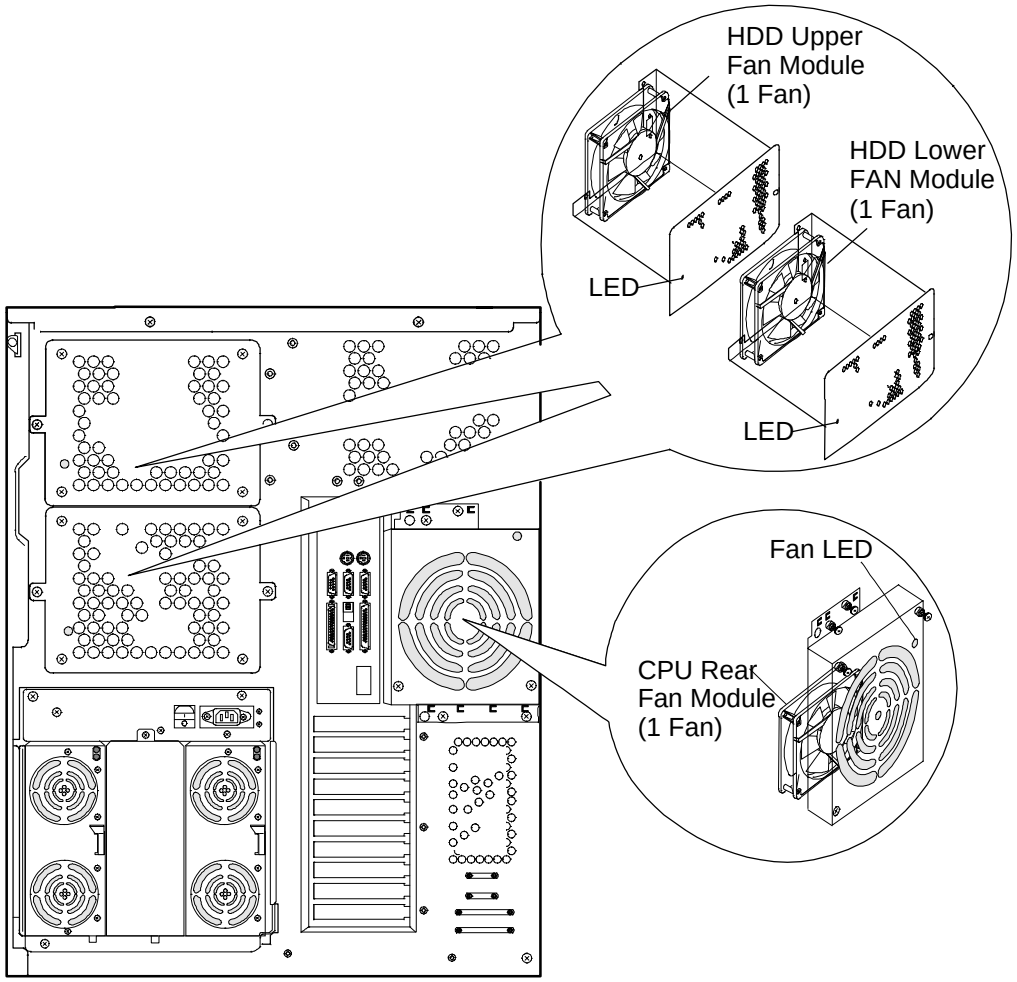


Figure 2-10. The Rear Fan Features



Chapter 3

Setup

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Getting Familiar with the System 2
Server Security 2
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Connecting the Power Cords 5
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Selecting a Site

The system operates reliably in a typical office environment. Choose a site that is:

- Near grounded, three-pronged power outlets.

  Note: For the United States and Canada, this means a NEMA 5-15R outlets for 100-120 VAC or NEMA 6-15R outlets for 200-240 VAC. For other international sites, this means three-pronged power outlets applicable for the electrical code of the region.

CAUTION: Be sure the power service connection is through a properly grounded outlet.

  Each power cord can be plugged into a separate phase of a main AC supply, assuming the circuit is rated for that load.

  Note: For Denmark, the system must be connected to an AC power source rated at 16 Amps.

- Clean, dust-free, and well ventilated. Front and rear ventilating openings kept free of obstructions. Away from sources of heat, vibration or physical shock

- Isolated from strong electromagnetic fields and electrical noise produced by electrical devices (such as air conditioners, large fans, large electric motors, radio and TV transmitters, and high-frequency security devices)

- Spacious enough to provide at least five inches (13 centimeters) behind the system and three inches (eight centimeters) on each side of the system for proper cooling, airflow, and cable clearance

- Easily accessible for system maintenance and installation of system upgrades.

Unpacking the System

Caution: Your system weighs approximately 185 pounds (84 kg). To avoid personal injury, make sure you have someone help you lift or move the system.

When you receive your system, inspect the shipping containers prior to unpacking. If the shipping boxes are damaged, note the damage, and if possible, photograph it for reference. After removing the contents of the containers, keep the cartons and the packing materials. If the contents appear damaged when you unpack the boxes, file a damage claim with the carrier immediately.

Getting Familiar with the System

Before setting up your system, refer to Chapter 2 in this User's Guide to become familiar with the system's features, such as the location of your system's security keylocks and front and rear panel switches, indicators and connectors, etc.

Server Security

Refer to Chapter 2 of this user's guide to become familiar with the system's mechanical locks, software locks via the BIOS Setup, intrusion alarm, and power inter-lock switches.

Making Connections

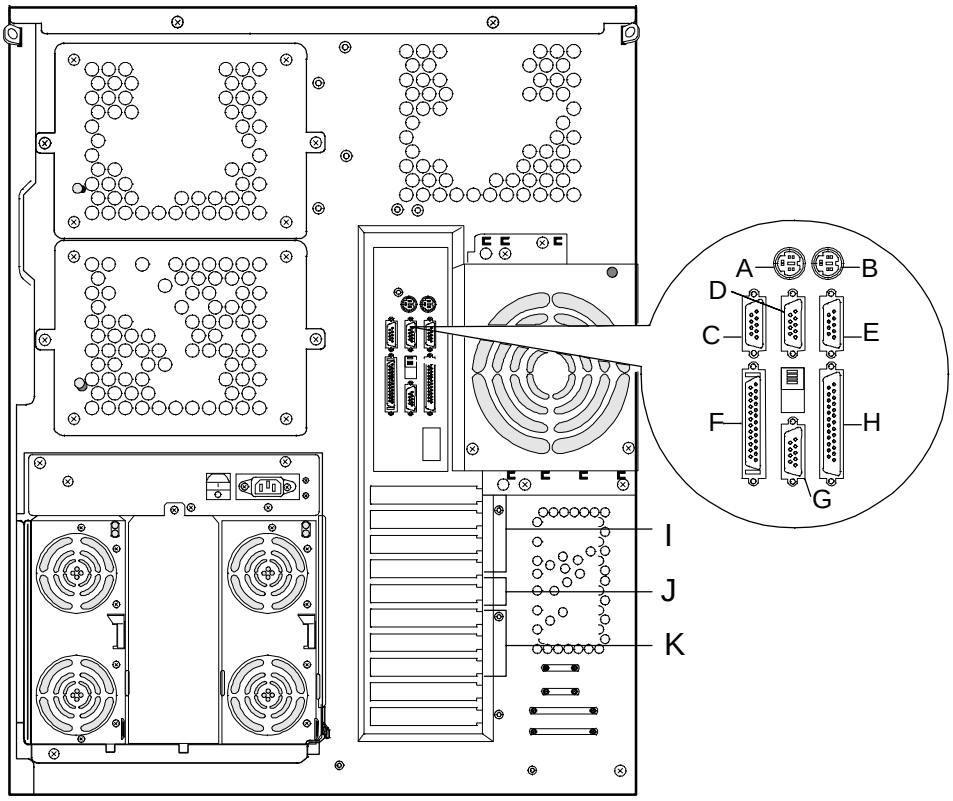
Note: If your system normally operates without a video display or keyboard (for example, as a network server), you must install a video display and keyboard to configure the system. You may remove them after running the System Configuration Utility (SCU). For information on running the SCU, refer to *Configuring Your System* in Chapter 4 of this User's Guide.

Refer to Figure 3-1 and connect your keyboard, monitor, and mouse. Connect any external peripheral devices such as a printer or modem by following the instructions included with these devices. To connect external SCSI cables, refer to *Cabling* in Appendix A of this User's Guide.

Notice: Damage to the system may result if the keyboard cable is inserted or removed when power is applied to the system.

Caution: Inserting a telephone line connector into a LAN board RJ-45 port may result in personal injury and equipment damage.

Figure 3-1. Making Connections



A. Keyboard, PS/2-compatible 6-pin connector
B. Mouse, PS/2-compatible 6-pin connector
C. Reserved, 9-pin connector
D. COM2, serial port 9-pin connector
E. COM1, serial port 9-pin connector
F. External-SCSI, 50-pin connector
G. VGA monitor, 15-pin connector
H. Printer, parallel port 25-pin connector
I. PCI slots, Four PCI add-in board slots
J. PCI/EISA slot, One PCI or EISA add-in board slot
K. EISA slots, Three EISA add-in board slots

Connecting the Power Cord

Plug the female end of the AC power cord into the input receptacle on the rear of the power supply cage. Plug the male end of the power cord into NEMA 5-15R outlet for 100-120 VAC or NEMA 6-15R outlet for 200-240 VAC.

If the power cord supplied with the system is not compatible with the AC wall outlet in your region, obtain a suitable power cord that meets the following criteria.

- The power cord must be rated for the available AC voltage and have a current rating that is at least 125% of the current rating of the system.
- The power cord connector that plugs into the wall outlet must be terminated in a grounding-type male plug designed for use in your region. It must have certification marks showing certification by an agency acceptable in your region.
- The power cord connector that plugs into the system must be an IEC- type CEE-22 female connector.
- The power cord must be less than 1.8 meters (6.0 feet) long.

Warning: Your system shipped with a power cord. Do not attempt to modify or use the supplied AC power cord if it is not the exact type required.

Powering On Your System

1. Make sure all external devices, such as a video display, keyboard, and mouse (optional) have been connected, and the power cords are connected.

2. Power on the video display and any other external devices.

3. Press the push-button power on/off switch on the front panel. Verify that the power-on LED is lit. If it is not lit, ensure the ac power cords are connected to a functional ac power source.

After a few seconds your system begins the internal Power-On Self Tests (POST). POST automatically checks the system board, CPU module, memory, keyboard, and most installed peripheral devices.

If you have problems powering on your system, refer to *Problem Solving* in Chapter 6 of this User's Guide.

After you have successfully powered on your system, refer to *Configuring Your System* in Chapter 4 of this User's Guide.

Chapter 4

Configuring Your System

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Configuring Your System

Configuration and setup utilities are used to change your system configuration. You can configure your system, as well as option boards you may add to your system, using the System Configuration Utility (SCU) diskette delivered with your system. Also, several unique system parameters are configured using BIOS Setup which is stored in the system FLASH memory. A diskette is not needed to run BIOS Setup.

A Utilities diskette is included with your system and contains the SCSISelect Utility and the Event Log Utility. The Event Log Utility is used to read stored system event information. The SCSISelect Utility is used if you need to configure either of the SCSI controllers in your system or to perform a SCSI disk format or verify disk operation of these drives.

If your system has been factory configured, the SCU, BIOS Setup, or SCSISelect utilities do not need to be run unless you want to change the password or security features, add option boards or devices, or upgrade your system board.

There are some system configuration parameters that are set by jumpers on the system board. However, these parameters do not usually require change.

Finally, the EZ-SCSI utility is included with your system on diskette. This program performs MS-DOS driver installation for SCSI devices in your system and also installs basic utilities that format and manage SCSI hard disk drives. Refer to the documentation on the utility diskette for more information.

This chapter provides procedures for running the SCU, BIOS Setup, and the SCSISelect utility. Also, a section describing the system board jumper configurations is presented. Several configuration tables are provided in this chapter to record changes you make to the default system configuration.

System Configuration Utility (SCU)

The System Configuration Utility is used to configure your system. The SCU can be used to configure the memory subsystem, peripheral device subsystems, and interface adapters. SCU recognizes ISA Plug-and-Play boards and PCI boards and displays their configuration. SCU also recognizes EISA boards so they can be configured using the configuration diskettes supplied with these boards. ISA (non-Plug and Play) adapter boards must be added to the SCU configuration to reserve the resources required by the ISA boards.

After you add options using the SCU, the system automatically configures and initializes them during system initialization at boot up.

The SCU must be executed every time ISA or EISA adapter boards are added, removed or relocated in the system.

The SCU stores the configuration information in the non-volatile memory on your system. When you exit the SCU the configuration information is written to non-volatile memory. The SCU also maintains the Setup configuration, which is stored in the battery-backed memory. This means that when you exit the SCU, the Setup and SCU configuration will agree with each other.

Using the SCU

Notice: The system can fail following improper configuration. Always save to file the Configuration Log in online Help and record the current settings before reconfiguring the system.

Note: Because of license restrictions, the SCU diskette, as supplied, is not bootable. In order to use this diskette, you must make it bootable.

1. If you are adding option boards to your system or upgrading memory, do so now using procedures found in the *Upgrades and Options* chapter of this guide.

2. Power on the system.

3. If the diskette drive is disabled, enable it using the BIOS Setup utility, explained later in this chapter. Specify the correct type of diskette drive.

   Note: Perform Step 4 of this procedure the first time you use the SCU diskette. This step enables the SCU diskette to be MS-DOS bootable.

4. Insert the SCU diskette into floppy disk drive A. At the C:\ prompt type:

   SYS A:

   Press ENTER. MS-DOS system files are copied onto the diskette. Your SCU diskette is now bootable.

5. Start the SCU by rebooting the system, with the SCU diskette in Drive A. When the SCU banner is displayed, press ENTER and the System Configuration Utility Main Menu shown in Table 4-1 is displayed.

Table 4-1. System Configuration Utility Main Menu

MENU OPTIONS	DESCRIPTION
1. Learn about configuring your computer	Provides basic instructions on system configuration and using the Help program.
2. Configure computer	Lists automatically detected boards, and enables manually adding, moving and removing boards. Plug-and-Play and EISA boards provide their own configuration files. If you have previously defined ISA boards or their configuration files, use "Add or remove boards" for a menu to enter or change ISA board configurations. (Refer to ISA Board Configuration found later in this chapter). INSERT adds a board not detected or has not been installed. DEL removes a selected board. F7 moves a selected board to a different slot.
3. Set date	Enables viewing and changing the date that the computer uses.
4. Set time	Enables viewing and changing the time that the computer uses.
5. Maintain system configuration diskette	Enables viewing and changing Configuration (.CFG) files and System Configuration Information (SCI) files.
6. Exit from this utility	Exits from the SCU.

6. Select *Learn about configuring your computer* from the SCU Main Menu and press ENTER if you need information on system configuration. Read through the information and press the F10 key when you are done.

7. Using the ↑ and ↓ arrows highlight *Configure Computer* and press ENTER. The System Configuration Utility Menu shown in Table 4-2 displays. The keys that are active while viewing a screen are displayed on the bottom of the screen.

   Note: Press the F1 key at any time for help and additional information on each option. To return from help, press the ESC key.

8. Select Step 1: Important System Configuration information and press ENTER to learn more about the System Configuration Utility.

9. Select Step 2 to add an ISA board to your system. Refer to "ISA Board Configuration" in this chapter.

Table 4-2. System Configuration Utility Menu

MENU OPTIONS	DESCRIPTION
Step 1. Important System configuration information.	Provides information on the System Configuration program and how it differs from ISA board configuration.
Step 2. Add and remove boards	Lists automatically detected boards, and enables manually adding, moving and removing boards. Plug-and-Play and EISA boards provide their own configuration files. This list shows all the boards and options that will be installed in your system.
Step 3. View and Edit Details	Enables viewing and changing your system configuration settings including embedded features, functionality, IRQs, and port selections. Perform Step 3 only if you need to change the system default settings.
Step 4. Examine Switches or Print Report	Enables viewing the required switch and jumper settings and allows printing of a configuration report.
Step 5. Save and Exit	Allows you to save your configuration and exits to the operating system. You can also exit without saving.

10. Select Step 3 to view your systems configuration settings. The normal (default) SCU settings are shown in Table 4-3.

SCU Command Line Parameters

There are SCU options that can be enabled by starting the SCU from the command line with the appropriate switch listed below. To enable an option, insert the SCU diskette in drive A and type `A:SD` at the MS-DOS prompt, followed by one of these command line parameters:

H High resolution display. Sets the display mode to 43 lines for an EGA add-in video controller board or to 50 lines for a VGA board. The default is 25 lines for all add-in video controller boards.

M Monochrome display. The display screens are shown using monochrome attributes, even on a color display. The default is to display color, unless a monochrome video display is detected. Use this parameter when you have redirected the console to one of the onboard serial ports.

SCU Configuration Settings

Table 4-3 shows the recommended settings for the SCU and provides a place for you to record any changes you make to these settings. To view and/or change SCU Configuration settings, select Step 3 under the System Configuration Utility Menu.

Table 4-3. SCU Configurations

MAIN MENU	NORMAL SETTING	YOUR CONFIGURATION
System Board	Version 1.00	
Diskette Drive*	Diskette Controller On	
Controller	Enabled	
Floppy Drive 0	3 1/2 --1.44MB	
Floppy Drive 1	No Floppy Drive	
Parallel Port Group		
Parallel Port*	378-37F, IRQ 7	
Parallel Port Mode*	Bi-directional	
Serial Port Group		
Serial Port 1*	3F8-3FF, IRQ 4	
Serial Port 2*	2F8-2F7, IRQ 3	
Shadow Memory		
Shadow ROM areas in RAM*	Press ENTER	
C8000-CBFFF	ROM	
CC000-CFFFF	ROM	
D0000-D3FFF	ROM	
D4000-D7FFF	ROM	
D8000-DBFFF	ROM	
DC000-DFFFF	ROM	

* Press ENTER for Menu

Table 4-3. SCU Configurations (Continued)

MAIN MENU	NORMAL SETTING	YOUR CONFIGURATION
Cache Memory		
Cache memory region*	Press ENTER	
C8000-CBFFF	uncached	
CC000-CFFFF	uncached	
D0000-D3FFF	uncached	
D4000-D7FFF	uncached	
D8000-DBFFF	uncached	
DC000-DFFFF	uncached	
Display F1 Prompt*	Enabled	
Display Setup Prompt*	Enabled	
NumLock Boot State*	ON	
Boot Device *	A: then C:	
Mouse	Enabled	
Esm Interrupt*	IRQ13	
Embedded - PCI - Bridge-Bus 1		
PCI Function 1*	Enabled	
Bus 1,6 - PCI SCSI Controller		
PCI Function 1*	Enabled	
Embedded - PCI SCSI Controller		
PCI Function 1*	Enabled	
Embedded - PCI VGA Controller		
PCI Function 1*	Enabled	
Standard VGA Resources*	Enabled	

*Press Enter for menu.

ISA Board Configuration

If you want to add an ISA board to your system that is not included in a .cfg file, use the following procedures to define and add the option board. It is necessary to define an ISA board to prevent other boards in the system from using the same IRQ levels, DMA channels, I/O port addresses, or memory addresses, that your ISA board uses. Standard ISA board options have .cfg files already on your SCU diskette.

You must run the SCU and add the ISA board to the configuration before installing the ISA board in the system, otherwise the resources on the ISA board may conflict with a Plug-and-Plug board in the system.

BIOS automatically assigns ISA Plug-and-Plug boards to the next available slot. If the slot displayed in Step 2: "Add or Remove Boards" is not the actual slot, it can be moved by using the F7 function key.

Notice: IRQ levels, DMA channels, I/O port addresses, and memory addresses defined using this procedure should reflect the same settings defined by supplied jumpers and/or configuration documents.

---

1. Insert the SCU diskette into drive A: and power-on the system. The system boots-up using the SCU diskette.

2. The SCU Main Menu shown in Table 4-1 is displayed. At the Startup Menu, enter choice 2, *Configure Computer*.

3. The System Configuration Utility Menu shown in Table 4-2 is displayed. Select Step 2 *Add or Remove Boards* and press ENTER.

4. The *Step 2: Add or remove boards* screen is displayed. At this screen select *Add* by pressing INSERT.

5. The *Add* screen is displayed telling you to locate the diskette that contains the .cfg file for the board. Press ENTER at this screen.

6. The *Select a Configuration (CFG) file to add* screen is displayed. At this screen select *Not Listed* by pressing F5.

7. The *Add a board without a .cfg file* screen is displayed. Read through the information and press ENTER. The *Add a board without a .cfg file* screen reappears. When the screen reappears select *Create .cfg file* and press ENTER.

8. The *Create A Board CFG File* screen is displayed. At this screen enter the board description and manufacturer and press ENTER.

9. The *New Board Setup* screen is displayed. Using the scrollable list select the resources used by the new ISA board. Table 4-4 provides a place for you to record the configuration you assign to the board.

10. Press F10 when you are finished selecting the resources used by the new ISA board.

12. The *View Current Settings* screen is displayed. Press ENTER to save the current settings.

13. The *Add confirmation* screen is displayed. Review the manufacturer's comments and press ENTER.

Table 4-4. ISA Board Configurations

ISA BOARD DEFINITIONS	YOUR CONFIGURATION
Board Description:	
Manufacturer:	
Interrupts (Select from scrollable list)	
DMA Channels (Select from scrollable list)	
Port address (Select from scrollable list)	
Start	
End	
Memory address (Select from scrollable list)	
Start	
Length	
Slot (Select from scrollable list)	

14. The *Add* screen is displayed. Select the slot in which you want to install the board and press ENTER.

    Note: If the board you add causes a conflict in the configuration, a Caution message is displayed. Press ENTER at the message. This leads you to the screens that allow you to resolve the conflict.

15. The *Step 2: Add or remove boards* screen is displayed. At this screen select *Done* by pressing F10.

16. The *Steps in configuring your computer* screen is displayed. At this screen select "Step 4: Examine switches or print report" and press ENTER.

17. The *Step 4: Examine switches or print report* screen is displayed. The boards marked with an arrow indicate that the boards in your system may have jumpers and switches that you must physically verify or that a software statement with additional information about the board is provided. Select *Done* by pressing F10.

    Note: If the ISA board you are adding to the configuration does not have switches, jumpers, software statements or connection information, an Information message appears on screen. Press ENTER and proceed to the next step.

18. The *Steps in configuring your computer* screen is displayed. At this screen select "Step 5: Save and exit" and press ENTER.

19. The *Save and exit* screen is displayed. At this screen select "Save the configuration and restart the computer" and press ENTER.

20. The *Reboot* screen is displayed. At this screen press ENTER.

21. Now that you have reserved the system resources, you can install the ISA board.

BIOS Setup Utility

The BIOS Setup Utility, like the SCU, is used to change system configuration parameters. This utility has some unique parameters and many parameters that are also configurable with the SCU. The utility is resident in the system FLASH memory and does not require a diskette or an operating system present to run. However, parameters set with the BIOS Setup Utility that can also be set with the SCU, will be overwritten by the SCU the next time the SCU is run.

Since the configuration information stored in the SCU overrides the configuration information stored in the BIOS Setup utility, it is strongly recommended that you only use the BIOS Setup utility for the following reasons:

- If the floppy disk drive is disabled and you want to enable the floppy disk drive to access the SCU diskette.
- To disable the floppy drive after changing the SCU to stop unauthorized SCU changes.
- To configure the system when there is no operable diskette drive.
- To correct a configuration error so the system will boot.
- To configure those features that are not in the SCU, such as security.

Using the BIOS Setup Utility

You access the BIOS Setup utility when you turn on or reboot your system. To run the BIOS Setup Utility, perform the following procedure:

1. Power-on or reboot the system. BIOS displays the following:

   Press <F2> to enter SETUP

2. Press **F2**. The BIOS Setup Utility starts and the Main Menu is displayed. The menu bar at the top of the Main Menu lists the following selections:

Menu	Use
Main	Use this menu for basic system configuration.
Advanced	Use this menu for setting the Advanced Features available on your system.
Security	Use this menu to set User and Supervisor Passwords and the Backup and Virus-Check reminders.
Server	Use this menu for configuring Server Features.
Exit	Exits the current menu.

Use the arrow keys to select a menu or an item on a displayed menu. Press the value keys (listed in the table below) to cycle through the allowable values for the selected field. Use the Exit menu's "Save Values" selection to save the current values on all the menus.

To display a submenu, position the cursor on a selection that has a submenu and press ENTER. Selections with submenus are preceded by an arrow (▶).

Refer to the following table for information on the keys you use with Setup. These keys are also listed at the bottom of the Setup menu.

Key	Function in Setup Menu
F1 or Alt-H	General Help window.
ESC	Exit the current menu.
← or → arrow keys	Select a different menu.
↑ or ↓ arrow keys	Move cursor up and down. The cursor moves only to the settings that you can change.
TAB or SHIFT-TAB	Cycle cursor up and down.
HOME or END	Move cursor to top or bottom of window.
PAGE UP or PAGE DOWN	Move cursor to next or previous page.
F5 or -	Select the previous value for the field.
F6 or + or SPACE	Select the next value for the field.
F9	Load default configuration values for this menu.
F10	Load previous configuration values for this menu.
ENTER	Execute command or Select ▶ submenu.
ALT-R	Refresh the screen.

BIOS Setup Configuration Settings

Table 4-5 shows the normal settings for the BIOS Setup Utility and provides a place for you to record any changes you make to these settings.

Table 4-5. BIOS Setup Configurations

MENU PARAMETER NAME	NORMAL SETTING OR DISPLAY ONLY	YOUR CONFIGURATION
MAIN MENU		
System Time Enter current time (hour, minutes, seconds on 24 hour clock).	Current Time	
System Date Enter current date.	Current Date	
Language Use +/- to change values; indicates the language used by Setup (English for your system).		
***Diskette A:** Use +/- to change values; indicates the type of diskette drive installed.	1.44MB, 3 1/2”	
***Diskette B:** Use +/- to change values; indicates the type of diskette drive installed (Not Installed in your system).	Not Installed	
IDE Adapter 0 Master (Not used in your system)	None	
IDE Adapter 0 Slave (Not used in your system)	None	
Video System	VGA	
Memory Cache Press ENTER for menu.		
Memory Cache	Enabled	
Cache System BIOS Area	Write Protect	
Cache Video BIOS Area	Write Protect	
Cache Base 0 - 512K	Write Back	
Cache Base 512K - 640K	Write Back	
Cache Extended Memory Area	Write Back	
*Cache Memory Regions		
Cache C800-CBFF	Uncached	
Cache CC00-CFFF	Uncached	
Cache D000-D3FF	Uncached	
Cache D400-D7FF	Uncached	
Cache D800-DBFF	Uncached	
Cache DC00-DFFF	Uncached	

* This parameter will be overwritten by the SCU setting.

Table 4-5. BIOS Setup Configurations (Continued)

MENU PARAMETER NAME	NORMAL SETTING OR DISPLAY ONLY	YOUR CONFIGURATION
MAIN MENU		
Memory Shadow Press ENTER for menu.		
System Shadow	Enabled	
Video Shadow	Enabled	
*Regions with Legacy Expansion ROMs		
***Boot Sequence** Press ENTER for menu.		
Boot Sequence	A: then C:	
SETUP Prompt	Enabled	
POST Errors	Enabled	
Floppy Check	Enabled	
***Numlock** Press ENTER for menu.		
Numlock	ON	
Key Click	Disabled	
Key Board auto-repeat rate	30/sec	
Key Board auto-repeat delay	½ sec	
Base Memory:	640 KB	
Extended Memory:	Display only	
ADVANCED MENU		
***Integrated Peripherals** Press ENTER for menu.		
Serial Port 1	3F8, IRQ 4	
Serial Port 2	2F8, IRQ 3	
Parallel Port	378, IRQ 7	
Parallel Mode	Bi-directional	
Diskette Controller	Enabled	
Mouse	Enabled	

* This parameter will be overwritten by the SCU setting.

Table 4-5. BIOS Setup Configurations (Continued)

MENU PARAMETER NAME	NORMAL SETTING OR DISPLAY ONLY	YOUR CONFIGURATION
ADVANCED MENU		
Memory Reconfiguration Press ENTER for menu.		
Memory Reconfiguration	Enabled	
DIMM Row #1 Status	Normal	
DIMM Row #2 Status	none	
DIMM Row #3 Status	none	
DIMM Row #4 Status	none	
DIMM Row #5 Status	none	
DIMM Row #6 Status	none	
DIMM Row #7 Status	none	
DIMM Row #8 Status	none	
Memory Row Errors Clear	Press ENTER	
Memory Configuration Message	Enabled	
Memory Warning POST Error	Enabled	
CPU Reconfiguration Press ENTER for menu.		
CPU Reconfiguration	Enabled	
CPU #1 Status	Normal	
CPU #2 Status	Normal	
Clear CPU Errors	Press ENTER	
CPU Error Pause	Enabled	
****SMB Configuration** Press ENTER for menu.		
ITF Monitoring Observation	POST - END	
Boot Monitoring	Disabled	
Boot Monitoring timeout period	5	
Advanced Chipset Control Press ENTER for menu.		
DRAM Speed	60ns	

** Reserved for future use.

Table 4-5. BIOS Setup Configurations (Continued)

MENU PARAMETER NAME	NORMAL SETTING OR DISPLAY ONLY	YOUR CONFIGURATION
ADVANCED MENU		
Use Mutiprocessor Specification	1.4	
Plug & Play O/S	No	
Reset Configuration Data	No	
Pentium Pro BIOS Update	Enabled	
SECURITY MENU		
Supervisor Password is:	Disabled	
User Password is:	Disabled	
***Set Supervisor Password**	Press ENTER.	
Set User Password	Press ENTER.	
****Password on boot**	Disabled	
****Diskette Write**	Normal	
****Diskette access**	Supervisor	
System backup reminder	Disabled	
Execute User ROM	Disabled	
Power Switch Mask	Unmasked	
SERVER MENU		
Thermal Sensor Press ENTER for menu.		
Thermal Sensor	Enabled	
Upper Limit	55	
Lower Limit	7	
ESM ASIC Interrupt	IRQ 13	
SMI	Enabled	
Event Log Initialization	Disabled	
Clear Event Log	No	
Console Redirect Port	Disabled	

* Enabling supervisor password requires a password for entering SETUP.
** These parameters require prior setting of supervisor password.

Exiting BIOS Setup

To exit Setup, select Exit from the menu bar to display the Exit Setup menu.

The following table describes the options on this menu. Note that ESC does not exit this menu. You must select one of the items from the menu or menu bar to exit this menu.

SELECTION	DESCRIPTION
Save changes and Exit	Stores the selections displayed in the menus in CMOS and exits the Setup program.
Exit without Saving Changes	Exits the program without saving any changes you have made in this session. Previous selections remain in effect.
Get Default Values	Displays default values for all Setup menus. Useful if BIOS detects a problem with the values stored in CMOS.
Load Previous Values	Reverts to previously saved values if the new values have not been saved to CMOS.
Save Changes	Stores the current selections without exiting the Setup program.

Using the Utilities Diskette

The utilities diskette included with your system contains the SCSISelect Utility and an Event Log Reader Utility.

Note: Because of license restrictions, the Utilities diskette, as supplied, is not bootable. In order to use this diskette, you must make it bootable and copy CHOICE.COM from the MS-DOS directory on your hard drive to the diskette.

To run the Utilities diskette, perform the following procedure:

Note: Perform Steps 2 and 3 of this procedure the first time you use the utilities diskette. These steps enable the diskette to be MS-DOS bootable.

1. Power-on the system. The system boots up.

2. Insert the Utilities diskette into floppy disk drive A. At the C:\prompt type:

   SYS A:

   Press ENTER. MS-DOS system files are copied onto the diskette.

3. Copy file CHOICE.COM from the MS-DOS directory to the Utilities diskette. At the C:\prompt type:

   copy c:\dos\choice.com a:

   Your Utilities diskette is now bootable and includes CHOICE.COM.

4. Reboot the system with the Utilities diskette in Drive A.

5. The MS-DOS Startup Menu displays. See Table 4-6.

Table 4-6. MS-DOS Startup Menu

MENU OPTIONS	DESCRIPTION
1. Read the Event Log from the NVRAM.	Executes the Log Display Utility which displays any events stored in the system log area.
2. Execute AIC-78xx SCSISelect Utility.	Loads the SCSISelect Utility and displays the current configurations.
3. Exit to DOS.	Exits Utilities and returns to A: prompt.

Viewing the Event Log

The system Event Log Utility displays information on the events stored in the system log area. The information stored includes the name of the event, the date and time the event occurred and data pertinent to the event. Event data may include POST error codes that reflect hardware errors or software conflicts within the system.

Note: Refer to Chapter 6 *Problem Solving* for definitions on all POST error codes.

To view the Event Log, perform the following procedure:

1. Insert the bootable Utilities diskette into floppy disk drive A.
2. Power-on the system. The system boots up.
3. The MS-DOS Startup Menu displays. See Table 4-6.
4. Select *1. Read the Event Log From NVRAM* from the MS-DOS Startup Menu.
5. The System Event Log Utility starts. The System Event Log Utility screen is displayed. The following screen choices are available.

SCREEN	DESCRIPTION
File	Saves the Event Log and System information to a file.
ElogInfo	Displays Event Log information such as: date, time, and number of times the log was erased; major and minor revision level; and amount of memory used by the event log.
SystemInfo	Displays system information such as: system model; processor type and speed; ROM, SCSI and video BIOS version; number of EISA and PCI slots; total system memory size; and serial and parallel port configuration.
Event log	Displays the Event Log data.
Clear Event log	Clears the Event Log data.
Help	Description of information in this table.
Exit	Exits the System Event Log Utility.

To select an option from the System Event Log Utility screen, use ← and → to highlight the item and press ENTER.

To exit the menu item, press ESC.

SCSISelect Utility

Your system board includes 2 integrated SCSI host controllers used to manage SCSI devices in your system. The AIC7880 wide SCSI controller provides support for four internally mounted ultra/wide hard disk drives. The AIC7860 narrow SCSI controller provides support for internally mounted tape and CD-ROM devices as well as externally connected SCSI devices.

The integrated SCSI host controllers are configured using the SCSISelect utility. Use the SCSISelec*t* utility to:

- Change the SCSI host adapters default values.
- Check and/or change SCSI device settings for a particular device.
- Perform low-level formatting on SCSI disk devices.
- Perform verify operations on SCSI disk devices.

Using the SCSISelect Utility

To run the SCSISelect Utility, perform the following procedure:

1. Insert the bootable Utilities diskette into floppy disk drive A.

2. Power-on the system. The system boots up.

3. The MS-DOS Startup Menu displays. See Table 4-6.

4. Select *2. Execute AIC-78xx SCSISelect Utility* from the MS-DOS Startup Menu. The SCSISelect Utility starts. When SCSISelect detects more than one AIC-78xx host adaptors, it displays a selection menu listing the bus and device number of each adapter. When the selection menu appears, select the channel you wish to configure as follows:

Bus : Device	Selected SCSI Adapter
00 : 08h	AIC7880
01 : 06h	AIC7860

5. Once you select the adapter, the following screen is displayed:

SCREEN	DESCRIPTION
Configure/View Host Adapter Settings	Configure host adapter and device settings.
SCSI Disk Utilities	The utility scans the SCSI bus for SCSI devices, reports a description of each device. Run these utilities *before* configuring SCSI devices.

6. If you wish to format a disk, verify disk media, or display a list of devices and their SCSI IDs, select "SCSI Disk Utilities". If you wish to configure the adapter or a device, select "Configure/View Host Adapter Settings".

SCSISelect Configuration Settings

The following keys are active for all SCSISelect screens:

KEY	ACTION
Arrows	Up and down arrows move from one parameter to another within a screen.
ENTER	Displays options for a configurable parameter. Selects an option.
ESC	Moves back to previous screen or parameter or EXIT if at the Main menu.
F5	Switches between color and monochrome.
F6	Resets to host adapter defaults.

Table 4-7 shows the normal settings for the SCSISelect Utility and provides a place for you to record any changes you make to these settings.

Table 4-7. SCSISelect Setup Configurations

OPTION	RECOMMENDED SETTING OR DISPLAY ONLY	YOUR CONFIGURATION
SCSI Bus Interface Definitions		
Host Adapter SCSI ID	7	
SCSI Parity Checking	Enabled	
Host Adapter SCSI Termination	Enabled	
Additional Options		
Boot Device Options	Press ENTER for menu	
Boot Target ID	0 [7]	
Boot LUN Number	0	
SCSI Device Configuration	Press ENTER for menu	
Initiate Sync Negotiation	Yes	
Maximum Sync Transfer Rate	40.0 [4]	
Enable Disconnection	Yes	
Initiate Wide Negotiation	Yes	
Send Start Unit Command	Yes [1]	
Include in BIOS Scan	Yes [1]	
Advanced Configuration Options	Press ENTER for menu.	
Reset SCSI Bus at IC Initialization	Enabled	

[1] No effect if BIOS is disabled.
[2] Do not remove media from a removable media drive if it is under BIOS control.
[4] Set to 40.0 for AIC7880 or 10.0 for AIC7860.
[7] Set to 0 for AIC7880 or 5 for AIC7860.

Table 4-7. SCSISelect Setup Configurations (Continued)

OPTION	RECOMMENDED SETTING OR DISPLAY ONLY	YOUR CONFIGURATION
Host Adapter BIOS (Configuration Utility Reserves BIOS Space)	Enabled.[1]	
Support Removable Disks Under BIOS as Fixed Disks [1, 2]	Boot Only[1]	
Extended BIOS Translation for DOS Drives > 1 GByte[3]	Enabled[1]	
Display <Ctrl-A> Messages During BIOS Initialization	Enabled[1]	
Multiple LUN Support	Disabled[1]	
BIOS Support for Bootable CD-ROM	Disabled[1 6]	
BIOS Support for INT 13 Extensions	Enabled[1]	
Support for Ultra SCSI Speed	Enabled[1 5]	

[1] No effect if BIOS is disabled.
[2] Do not remove media from a removable media drive if it is under BIOS control.
[3] Set to Disable if NetWare 3.12 or 4.11 Network Operating System is installed.
[5] Set to Disabled for AIC7860 or Enabled for AIC7880.
[6] Set to Enabled for AIC7860 or Disabled for AIC7880.

Exiting SCSISelect

To exit SCSISelect, press ESC until a message prompts you to exit (if you changed any settings, you are prompted to save the changes before you exit).

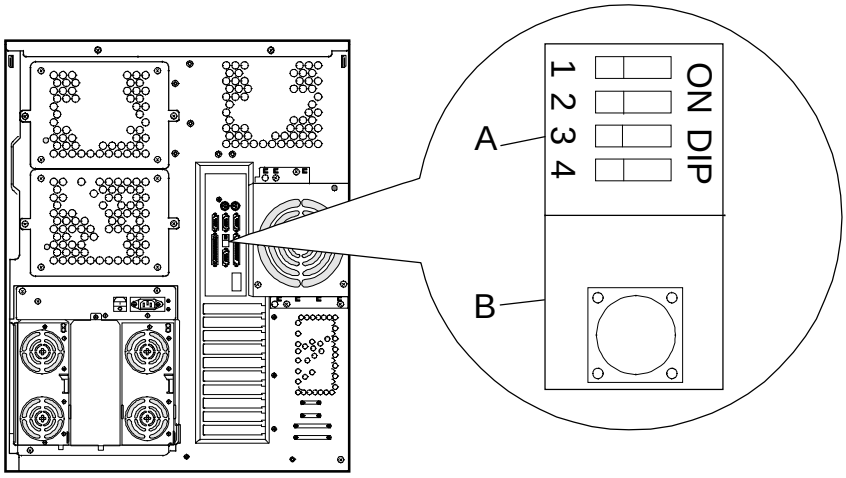
Configuring I/O Riser Board Function Select Switches

This section describes how to configure and set the function select switches for specific operating parameters.

Caution: Before doing the procedures in this section, make sure that your system is powered off and unplug the AC power cord from the back of the chassis. Failure to disconnect power before setting switches and moving jumpers can result in personal injury and equipment damage.

The function select DIP switches configure the modes of your server. Figure 4-1 shows the DIP switches that consist of a block of four switches, accessible on the I/O panel that is located on the I/O riser board at the rear of the chassis.

Figure 4-1. Function Select Switches and Dump Button



A Function select switches

B Dump button

Situations that require changing switch settings include the following.

- using an uninterruptible power supply

Note: The switches are set correctly at the factory for your system configuration. If your system requires a switch change, change only the switch setting for that condition. Otherwise keep the switches at their factory settings.

Table 4-7 shows the switch configurations and functions. Set the switches per Table 4-7 and the following steps.

Table 4-7 Function Select Switch Settings

Switch	Signal	Settings	Function
SW1	RESERVED	Off (factory setting) On	Reserved for future use.
SW2	RSTMASK	Off On (factory setting)	Reserved for future use.
SW3	ACLINK	Off (factory setting) On	Sets server for use with a local power source. Sets server for use with an optional uninterruptible power supply (UPS) unit and disables the Power button on the front of the server.
SW4	RESERVED	Off (factory setting) On	Reserved for future use.

To change a switch setting, use the following procedure.

Note: Power must be completely off before setting the switches, otherwise the settings will not be recognized.

1. At the front of the server, press the Power switch off.

2. At the rear of the server, press the Main Power switch off.

3. At the rear of the server, locate the Function Select DIP switch (see Figure 4-1) that you want to change.

4. Set the appropriate switch on or off, according to Table 4-7.

Note: If you set SW2 to On for use with an optional UPS unit, power the unit up before switching power on the server.

5. Press the main Power switch on.

   - If using an UPS unit, the server powers up as soon as the UPS unit is turned on (the Power button on the front of the server is disabled.)

   - If not using the UPS unit, press the Power button on the front of the server.

Configuring System Board Jumpers

Before You Begin

Only a qualified technical person should perform the procedures in this section.

Notice: Electrostatic discharge (ESD) can damage the system board. Modify the system board only at an ESD workstation. Otherwise, wear an antistatic wrist strap attached to chassis ground.

The system board jumpers enable you to set specific operating parameters for your system. A jumper is a small plastic-encased conductor (shorting plug) that slips over two jumper pins.

Figure 4-2 shows the location of the system board jumpers. Table 4-8 lists the system board jumpers and their factory default settings.

Figure 4-2 . System Board Jumpers

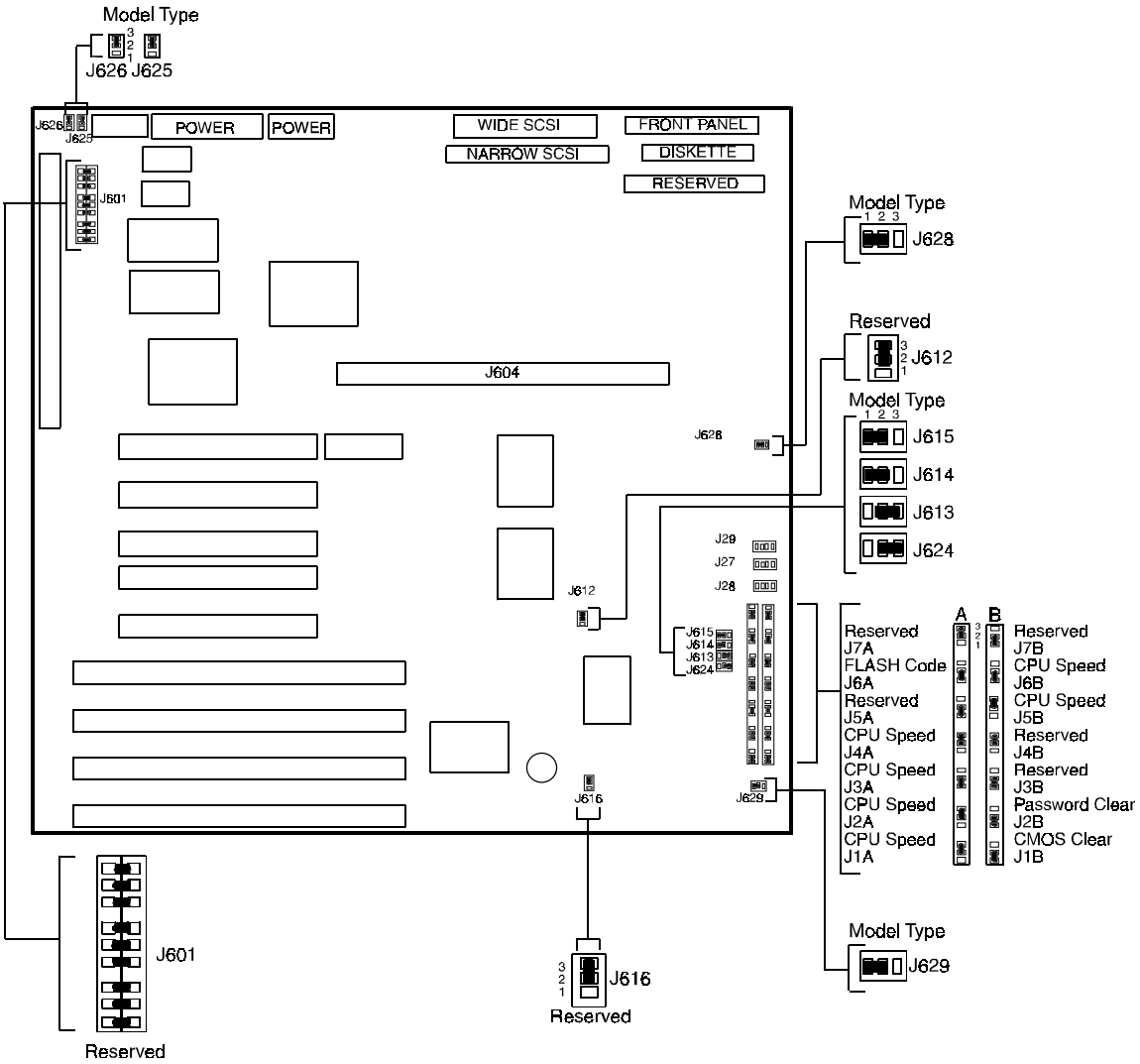


Table 4-8. System Board Jumper Configurations

Jumper	Description	Option	Setting	Factory Default	Your Setting
Reserved **J7A**		Required on factory default.	2-3	2-3	2-3
FLASH Code **J6A**	FLASH reprogramming power protection	BIOS not write protected; FLASH update BIOS write protected; no FLASH update	1-2 2-3	1-2	
Reserved **J5A**		Required on factory default.	1-2	1-2	1-2
CPU Speed **J4A**	Used with jumpers at J3A, J2A, J1A, J6B and J5B to set CPU speed*	Required on factory default	2-3	2-3	2-3
CPU Speed **J3A**	Used with jumpers at J2A, J4A, J1A, J6B and J5B to set CPU speed*	Required on factory default	1-2	1-2	1-2
CPU Speed **J2A**	Used with jumpers at J3A, J4A, J1A, J6B and J5B to set CPU speed*	Required on factory default	2-3	2-3	2-3
CPU Speed **J1A**	Used with jumpers at J3A, J4A, J2A, J6B and J5B to set CPU speed*	Required on factory default	2-3	2-3	2-3
Reserved **J7B**		Required on factory default.	1-2	1-2	1-2
CPU Speed **J6B**	Used with jumpers at J3A, J4A, J2A, J1A and J5B to set CPU speed*	Required on factory default.	1-2	1-2	1-2
CPU Speed **J5B**	Used with jumpers at J3A, J4A, J2A, J1A and J6B to set CPU speed*	Required on factory default.	2-3	2-3	2-3
Reserved **J4B**		Required on factory default.	2-3	2-3	2-3
Reserved **J3B**		Required on factory default.	1-2	1-2	1-2
Password Clear **J2B**	Password protection	Password protection enabled Password cleared; protection off	1-2 2-3	1-2	
CMOS Clear **J1B**	Real-time clock CMOS protection	RTC CMOS protection enabled RTC CMOS cleared to factory defaults	1-2 2-3	1-2	
Reserved **J601**	All nine jumpers must be in.	Required on factory default.	IN	IN	IN
Reserved **J612**		Required on factory default.	2-3	2-3	2-3

* To change CPU speed, see Table 4-9.

Table 4-8. System Board Jumper Configurations (continued)

Jumper	Description	Option	Setting	Factory Default	Your Setting
Model Type **J613**	Used with jumpers at J614, J615, J624, J625, J626, J628 and J629 to set the server type	Required on factory default.	2-3	2-3	2-3
Model Type **J614**	Used with jumpers at J613, J615, J624, J625, J626, J628 and J629 to set the server type	Required on factory default.	1-2	1-2	1-2
Model Type **J615**	Used with jumpers at J613, J614, J624, J625, J626, J628 and J629 to set the server type	Required on factory default.	1-2	1-2	1-2
Reserved **J616**		Required on factory default.	2-3	2-3	2-3
Model Type **J624**	Used with jumpers at J613, J614, J615, J625, J626, J628 and J629 to set the server type	Required on factory default.	2-3	2-3	2-3
Model Type **J625**	Used with jumpers at J613, J614, J615, J624, J626, J628 and J629 to set the server type	Required on factory default.	2-3	2-3	2-3
Model Type **J626**	Used with jumpers at J613, J614, J615, J624, J625, J628 and J629 to set the server type	Required on factory default.	2-3	2-3	2-3
Model Type **J628**	Used with jumpers at J613, J614, J615, J624, J625, J626 and J629 to set the server type	Required on factory default.	1-2	1-2	1-2
Model Type **J629**	Used with jumpers at J613, J614, J615, J624, J625, J626 and J628 to set the server type	Required on factory default.	1-2	1-2	1-2

Table 4-9. CPU Speed Jumper Configurations

	Jumpers					
CPU Speed	**J1A**	**J2A**	**J3A**	**J4A**	**J5B**	**J6B**
200/66 MHz	2-3	2-3	1-2	2-3	2-3	1-2
180/60 MHz	2-3	2-3	1-2	2-3	1-2	2-3

Moving System Board Jumpers

Caution: Before doing the procedures in this section, make sure that your system is powered off and unplug the AC power cord from the back of the chassis. Failure to disconnect power before moving the jumpers can result in personal injury and equipment damage.

Notice: Observe static precautions. Use an antistatic wrist strap.

To configure the system board options:

1. Power off the system and remove the covers as described in Chapter 5 of this guide.
2. Check to ensure the system power cord is removed from the back of the system.
3. Locate the position of the jumpers on the system board you are changing. Refer to Figure 4-2.
4. To change a jumper setting, use a pair of needle-nose pliers or your fingers to remove the jumper from its current location. Position the jumper over the two pins for the desired setting and press it onto the pins. Be careful not to bend the pins. Refer to Table 3-8 for system board jumper settings.
5. Record changes to the system board jumpers in Table 4-8.
6. Install the system covers and power up the system using procedures in chapter 5 of this guide.
7. Run the SCU utility to verify your reconfiguration of the system board.

Updating the BIOS

To update the system BIOS:

1. Insert an MS-DOS bootable diskette into Drive A and power up the system.

2. At the A:\ prompt, remove the MS-DOS diskette and insert the BIOS FLASH diskette.

3. Enter PHLASH and press ENTER.

4. Monitor the BIOS update process.

5. When the *Update Process Complete* screen appears, remove the diskette and power down the system.

6. Power up the system.

If the procedure fails, perform the following steps and then retry the Update BIOS procedure.

1. Turn off the system and remove the panels as described in the *Upgrades and Options* chapter.

2. Ensure the FLASH CODE jumper J6A is set to pins 1-2 to enable updates to the BIOS (see Figure 4-2).

3. Replace the panel and power up the system with the BIOS FLASH diskette inserted in Drive A

4. The recovery process, if required, is automatic.

Resetting the CMOS NVRAM

To reset the CMOS NVRAM:

1. Power off the system and remove the panels as described in chapter 5 of this guide.
2. Move the CMOS CLEAR jumper J1B to pins 2-3 (see Figure 4-2).
3. Turn the system on and wait for the POST to complete. This will automatically reprogram the CMOS NVRAM to the default settings.
4. Power off the system.
5. Move the CMOS CLEAR jumper to from pins 2-3 to pins 1-2.
6. Replace the panels and power on the system.
7. Run the SCU to configure your system.

Clearing and Changing the Password

To clear and change the password:

1. Power off the system and remove the panels as described in the Upgrades and Options chapter.
2. Move the PASSWORD CLEAR jumper J2B to pins 2-3 (see Figure 4-2).
3. Power on the system and wait for POST to complete. This automatically clears the old password.
4. Power off the system.
5. Move the PASSWORD CLEAR jumper back to pins 1- 2.
6. Replace the panels and power on the system.

To specify a new password run the SCU as described earlier in this chapter.

Chapter 5

Upgrades and Options

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Precautions

The following warnings and cautions apply throughout this chapter. Only a technically qualified person should integrate and configure the system.

The only procedure that can safely be done with the system power on is installing (or hot-swapping) an SCA drive/carrier assembly in one of the SCSI hot-swap drive bays or hot-swapping a failed fan module or power supply. For any other procedures inside the system, turn off system power and disconnect the AC power cord(s).

Warning: Before doing the procedures in this chapter, make sure that your system is powered off and unplug the AC power cord from the back of the chassis. Failure to disconnect power before opening your system can result in personal injury and equipment damage.

Warning: System power on/off. The DC push-button on/off switch (a convex button) on the front panel DOES NOT turn off the system AC power. To remove power from system, you must unplug the AC power cord(s) (from wall outlet or power supply).

Warning: Hazardous conditions, power supply. Hazardous voltage, current, and energy levels are present inside the power supply. There are no user serviceable parts inside it; servicing should be done by technically qualified personnel.

Warning: Hazardous conditions, devices & cables. Hazardous electrical conditions may be present on power, telephone, and communication cables. Turn off the system and disconnect the power cords, telecommunications systems, networks, and modems attached to the system before opening it. Otherwise, personal injury or equipment damage can result.

Caution: Electrostatic discharge (ESD) and ESD protection. ESD can damage disk drives, boards, and other parts. This system can withstand normal levels of environmental ESD while you are hot-swapping SCSI hard drives or hot-swapping a failed fan module or power supply. However, we recommend that you do all procedures in this chapter only at an ESD workstation. If one is not available, provide some ESD protection by wearing an antistatic wrist strap attached to chassis ground—any unpainted metal surface—on your system when handling parts.

Caution: ESD and handling boards. Always handle boards carefully. They can be extremely sensitive to ESD. Hold boards only by their edges. After removing a board from its protective wrapper or from the system, place it component-side up on a grounded, static-free surface. Use a conductive foam pad if available but not the board wrapper. Do not slide board over any surface.

Caution: Internal support panel, proper cooling and airflow. To prevent damage to the system board from partially inserted processor/memory board and to provide proper cooling and airflow, always install the internal support panel for the processor/memory board before installing the chassis side and top covers and turning on the system. Operating the system without this support panel in place can damage system parts.

Caution: Ensure complete board insertion. When installing a processor/memory board, before installing the board support panel, confirm visually that the board edge connectors are correctly oriented at the system board connector—not too low or too high. After installing the board support panel, make sure the board is completely seated in the system board connector before applying power. Incomplete insertion can result in damage to the system board and the board being inserted. Also ensure that add-in boards are completely and correctly seated in the system board connectors before applying power.

Caution: Chassis covers, proper cooling and airflow. For proper cooling and airflow, always install the chassis side and top covers before turning on the system. Operating it without these covers in place can damage system parts.

Contact your sales representative or dealer for a list of approved optional peripheral devices.

Preparing Your System for Upgrade

Have the following tools available:

- Phillips screwdriver (#1 bit and #2 bit)
- Flat-head screwdriver
- Small needle nose pliers
- Pen or pencil
- Utility knife
- ESD workstation or antistatic wrist strap (recommended)
- IC removal tool.

Equipment Log

Use the equipment log form located at the end of this manual to record the model and serial number of your system, all installed options, and any other pertinent information specific to your system. You will need this information when configuring your system.

Removing a Side Panel

To install boards in your system, you must remove the external side panel.

Caution: For proper cooling and airflow, do not operate the system with the side panels removed. Always replace the panels before powering on the system.

Caution: Do not damage or bend the EMI fingers that are located along the top of the chassis on its two sides, as you remove and install the side panels, or your system may not meet EMI requirements.

Warning: If you are removing the side panel after the system is set up, you must first power off the system and all external devices. **Unplug** the system power cord.

To remove a side panel:

1. Power off the system and ensure it is disconnected from the ac wall outlet.

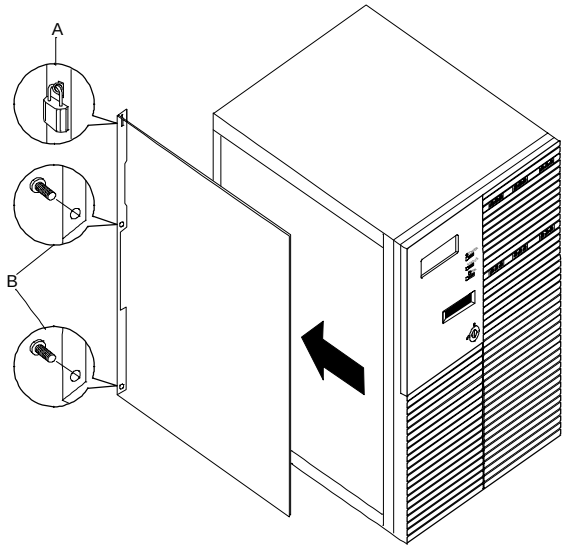
2. Observe the safety and ESD precautions listed at the beginning of this chapter.

3. The side panel is secured from the back edge with two screws. Remove the padlock (if used) and the screws (Figure 5-1) securing the side panel. Save the screws for reattaching the side panel.

4. Grip the built-in handle on the back of the panel. Slide the side panel toward the rear of the chassis about an inch until it stops.

5. Pull the side panel out and away from the chassis. Set the panel aside.

Figure 5-1. System Side Panel



System side panel

A Padlock at back edge (if installed)

B Retaining screws (two at back)

External side panel over the board area is shown; procedure is the same for both side panels. (You do not need to remove the internal board support panel if you do not need to access the processor/memory board.)

Installing a Side Panel

1. Before replacing the side panel, make sure no tools or loose parts have been left inside the system chassis.

2. Make sure all option boards are firmly seated in their respective slots and that all interior cables are properly connected.

3. Orient the cover so the padlock slot at the back edge fits over the loop at the back edge of the chassis (see Figure 5-1).

4. Align the top and bottom rows of tabs on the cover with the slots in the chassis, and carefully push inward.

5. Slide the cover toward the front so the tabs firmly engage in the slots. If the cover does not slide freely all the way forward, make sure the padlock slot is correctly placed over the loop on the chassis back.

6. Attach the cover to the chassis with the two screws you removed earlier, and tighten firmly.

7. To prevent unauthorized access inside the system, insert and lock a padlock through the loop at the back (one at each side).

Note: If your system is already set up, plug the system back in, reconnect the peripherals, and power on the peripherals and system.

Removing the Top Cover

Note: The top cover does not have to be removed in order to install any upgrades or options.

You must remove both side covers before you can remove the top cover.

Caution: For proper cooling and airflow, do not operate the system with the top cover removed. Always replace the cover before powering on the system.

Caution: Do not damage or bend the EMI fingers located on the bottom of the cover as you remove and install it, or your system may not meet EMI requirements.

Warning: If you are removing the top cover after the system is set up, you must first power off the system and all external devices. **Unplug** the system power cord.

To remove the top cover:

1. Power off the system and ensure it is disconnected from the ac wall outlet.

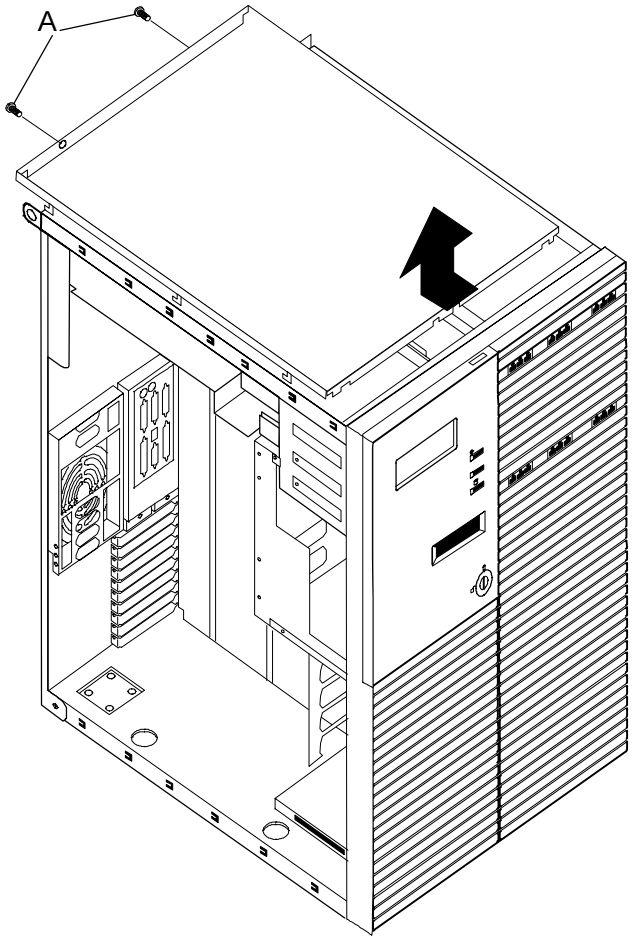
2. Observe the safety and ESD precautions listed at the beginning of this chapter.

3. Remove both side panels.

4. At the back, remove two retaining screws from the top cover (see Figure 5-2).

5. Avoid bending the EMI fingers as you slide the cover back very slightly (to about a 1/2-inch or less.) Then pick the cover straight up from the chassis.

Figure 5-2. System Top Cover



Removing top cover

A Retaining screws (two at back)

To avoid damaging EMI fingers, do not slide the cover back much more than the 1/2-inch implied here.

Installing the Top Cover

1. Before replacing the top cover, make sure no tools or loose parts have been left inside the system chassis.
2. Make sure all option boards are firmly seated in their respective slots and that all interior cables are properly connected.
3. Lower the cover straight down with the front edge about 1/2 inch back from the edge of the plastic bezel (front cover). The sides of the cover should be outside the chassis metal.
4. Carefully slide the front edge of the cover forward until it stops at the edge of the front bezels.
5. Reinstall two retaining screws at the back.
6. Reinstall the two side panels.

Removing the Board Support Panel

A metal panel supports the processor/memory board. To remove the processor/memory board, you must remove this board support panel.

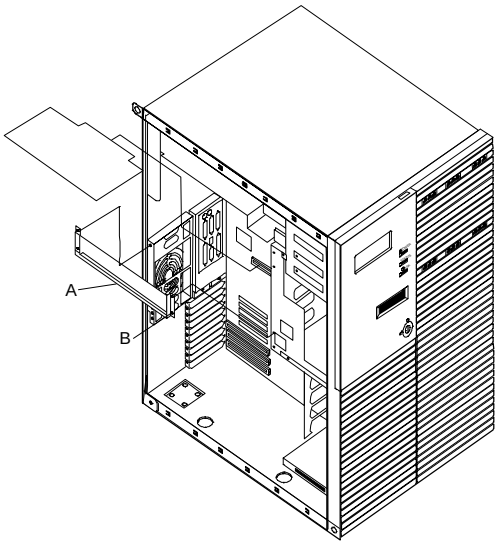
Notice: To prevent damage to the system board from a partially inserted processor/memory board and to provide proper cooling and airflow, always install the metal support panel before installing the chassis side and top covers and turning on the system. Operating the system without this support panel in place can damage system parts.

Caution: If the system has been running, any installed processor and heat sink on the processor board(s) will be hot. To avoid the possibility of a burn, be careful when removing or installing system board components that are located near processors.

To remove the board support panel:

1. Observe the safety and ESD precautions listed at the beginning of this chapter.
2. Remove the left side panel (as viewed from front).
3. Remove four screws from the board support panel (Figure 5-3). Save the screws for reattaching the board support panel.
4. Remove panel by pulling it out of the chassis. Set the board support panel aside.

Figure 5-3. Removing Board Support Panel



Removing board support panel

A Support panel

B Screws (four total)

(structural details of panel not shown here)

Installing the Board Support Panel

1. Place the board support panel in position so that the rear edge of the processor/memory board fits snug against the panel (Figure 5-3).
2. Secure the internal panel with four screws.
3. Reinstall the exterior side cover.

Modifying the Processor/Memory Board

The following sections provide procedures for upgrading and configuring the processor/memory board in your system. Topics covered include:

- Removing the Processor/Memory board
- Adding or removing a Pentium Pro microprocessor
- Adding or removing DIMMs
- Installing the Processor/Memory board.

Notice: Electrostatic discharge (ESD) can damage add-in boards and other components; place them on an antistatic surface. Modify the baseboard only at an ESD workstation. Otherwise, wear an antistatic wrist strap attached to chassis ground.

Removing the Processor/Memory Board

Warning: If the system has been running, any processor and heat sink already installed on the board will be hot. To avoid the possibility of a burn while removing the processor/memory board, let the components cool for 10 minutes before continuing with the procedures described here.

1. Power off the system and remove the side panel as described earlier in this chapter.

Notice: Observe static precautions. Use an antistatic wrist strap.

2. Remove the board support panel described earlier in this chapter, *see Removing the Board Support Panel*.

3. Holding the board by its edges, carefully pull it out until the edge connectors are free (see Figure 5-3).

4. Store board in an antistatic protective wrapper if you are not installing or removing a processor or memory at this time.

Pentium Pro Processor

The processor/memory board has two sockets for Pentium Pro Processors.

Installing a Processor

Figure 5-4 illustrates the location for the optional Pentium processor in your system. When adding a second processor, use the same type and speed as the processor shipped with your system. Contact your sales representative.

Notice: Installing a second processor that is of a different type than the first processor, will result in system damage. Do not touch or bend the processor's exposed pins.

The processor upgrade kit contains a DC to DC converter board, processor chip, and heat sink. The heat sink has a heat transfer pad on the bottom and two attached retention clips. To install the second Pentium Pro processor upgrade kit:

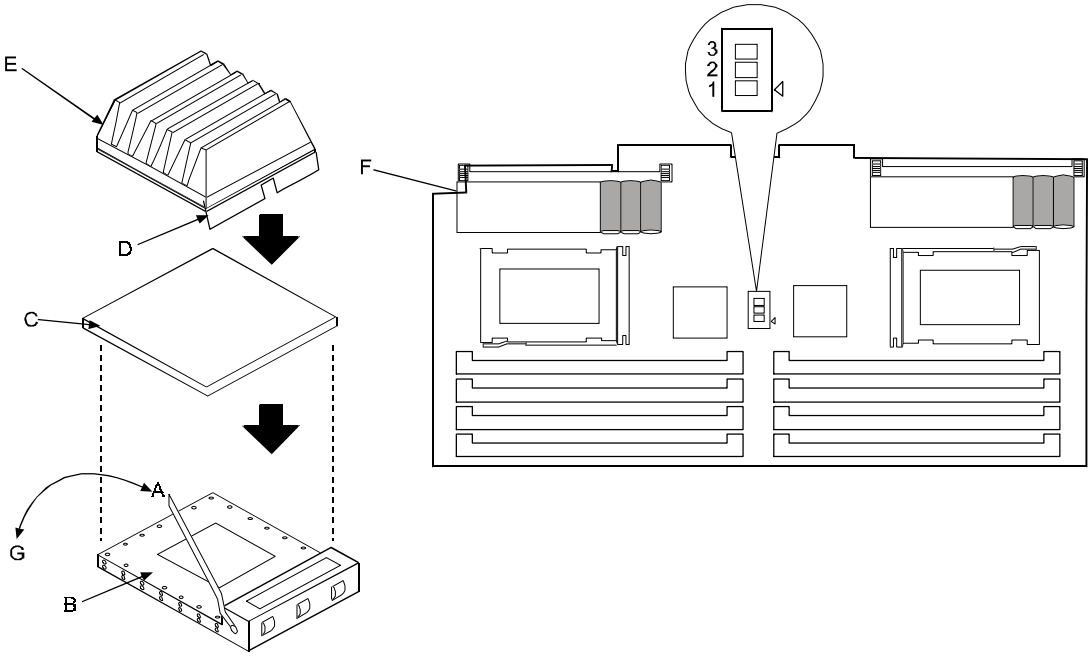
1. Remove the processor/memory board as described earlier in this section.

Notice: Observe static precautions. Use an antistatic wrist strap.

Note: Verify that the jumper on the processor/memory board (see Figure 5-4) is set for the correct processor speed. Jumper pins 2 and 3 for 200 MHz and pins 1 and 2 for 180 MHz.

2. Raise the lever on the ZIF socket to the up position (Figure 5-4, A).

Figure 5-4. Installing an Optional Pentium Processor



3. Position the processor (C) over its ZIF socket (B) so that the processor pins align with the socket holes. Note that the pins get denser as they get closer to the lever on the ZIF socket.

4. Insert the processor pins into the socket. Apply pressure equally over the top surface of the processor until it seats in the socket. The processor should easily fit, do not force the processor into the socket.

5. Push ZIF socket lever (G) down until it snaps into the locked position.

6. Position the heat sink above the processor so the largest of the two detention clips (D) aligns with the lever on the ZIF socket.

7. Tip the heat sink so that the smallest detention clip fits over the tabs at the base of the socket. Press the other side of the heat sink down and snap the detention clip over the socket tabs.

8. Locate the DC to DC converter board. The board connector is keyed so it can only be inserted one way. Position the board over the socket on the board (Figure 5-4, F) and press down evenly on the board until it seats correctly.

9. Record the processor in the equipment log.

10. Install the processor/memory board back into the system as described later in this chapter.

Removing a Processor

Refer to Figure 5-4 while performing the following procedures. To remove an Pentium processor:

1. Remove the processor/memory board as described earlier in this section.

Notice: Observe static precautions. Use an antistatic wrist strap.

2. Push on the heatsink retention clips to release the clips from the tabs on the ZIF socket.

3. Raise the lever on ZIF socket to the up position (Figure 5-4, A).

4. Grasp the opposite sides of the processor, apply equal upward force on each side and rock it from side to side until it releases.

5. Place microprocessor and heatsink in an antistatic package.

6. Push the lever on the ZIF socket down until it snaps into the locked position (Figure 5-4, G).

7. Install the processor/memory board back into the system as described later in this chapter.

DIMMs

The processor/memory board contains eight DIMM sockets labeled M1 through M8 (Figure 5-5). Each socket can hold a single 72-bit DIMM module with 32MB, 64MB, or 128MB of memory. When all eight sockets are populated, the processor/memory board supports a maximum of 1GB of memory with 128MB DIMMs. The first DIMM should be installed in the first (M1) socket and subsequent DIMMs installed in sequence (M2 - M8).

Installing DIMMs

When properly installed, the DIMM module is oriented at an angle of 90 degrees relative to the processor/memory board.

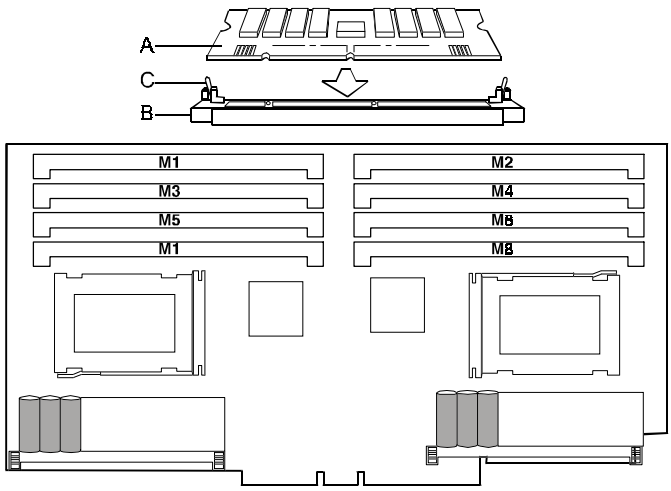
1. Remove the processor/memory board as described earlier in this section.

Notice: Observe static precautions. Use an antistatic wrist strap. Hold DIMMs only by their edges.

2. Holding the DIMM module only by the edges, remove it from its antistatic package.

3. DIMMs are keyed so they can only be inserted one way. Position the DIMM over the socket on the board (Figure 5-5, A and B). The notches in the bottom edge of the DIMM mates with the raised bumps in the DIMM socket.

Figure 5-5. Inserting Memory DIMMs



4. Press down evenly on the DIMM until it seats correctly. The white levers on the sockets are not "tools" to aid in the insertion, only to keep the DIMM's in place and to aid in extraction. The levers should click in place once the DIMM is fully inserted.

5. Repeat the above steps to install any remaining DIMMs.

6. Install the processor/memory board back into the system as described later in this chapter.

Removing DIMMs

Notice: Use extreme care when removing a DIMM. Hold DIMMs only by their edges. Place them on an antistatic surface; do not side them across any surface. Applying too much pressure can break the retaining clips or damage the socket slot. Apply only enough pressure on the retaining clips to release the DIMM.

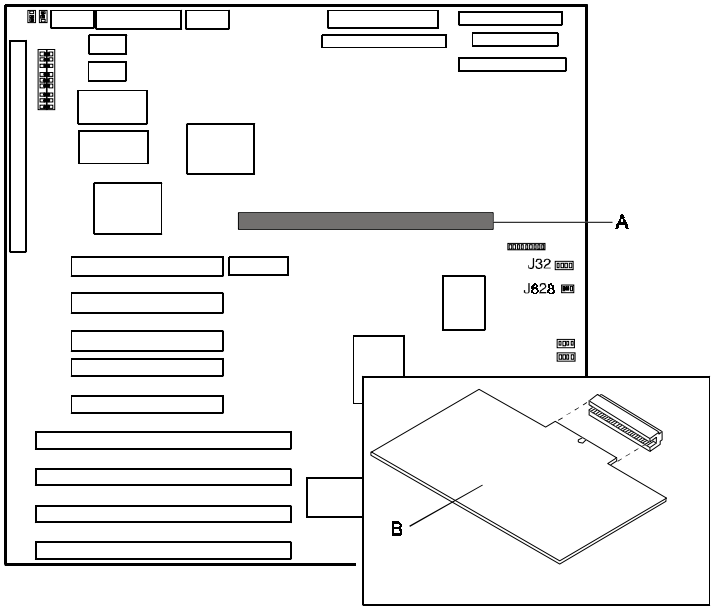
1. Remove the processor/memory board as described earlier in this section.
2. Remove the DIMM modules one at a time starting from the highest numbered sockets.
3. To remove each DIMM, gently spread the retaining clips (Figure 5-5, C) just enough so that you can pull the top edge of the DIMM (B) away from the clips.
4. Carefully lift the DIMM away from the socket and store it in an antistatic package.
5. Repeat the above steps to remove the remaining DIMMs.
6. Install the processor/memory board back into the system as described later in this chapter.

Installing the Processor/Memory Board

This procedure assumes you are reinstalling the processor/memory board you removed previously (see *Removing the Processor/Memory Board*).

1. Be careful not to touch components or gold edge connectors on the processor/memory board as you remove it from its protective wrapper. Place board component-side up on an antistatic surface. If you need to set any of the processor board configuration jumpers, refer to the *Configuring System Board Jumpers* section in the *Configuring Your System* chapter.
2. On the system board, locate the processor/memory board connector (Figure 5-6, A).

Figure 5-6. Installing the Processor/Memory Board



3. Hold the processor/memory board (see Figure 5-6, B) by its edges and start to insert it into the slot guides.

4. Do not press in on the board yet! Ease board into the slot guides until it is just touching the connector on the system board.

Caution: Before pressing the board firmly into the system board connector, confirm visually that the board edge connectors are correctly oriented—not too low or high—at the system board connector.

5. Press the board carefully but firmly into the system board connector to seat the board.

Caution: Before applying power, do one more check. Make sure the board is completely seated in the system board connector before applying power. Incomplete insertion can result in damage to the system board and to the board you have installed.

6. Replace the board support panel as described earlier in this chapter, see *Installing the Board Support Panel*.

7. Replace the side panel and turn on the power.

Modifying the System Board

The following sections provide procedures for upgrading and configuring the system board in your system. Topics covered include:

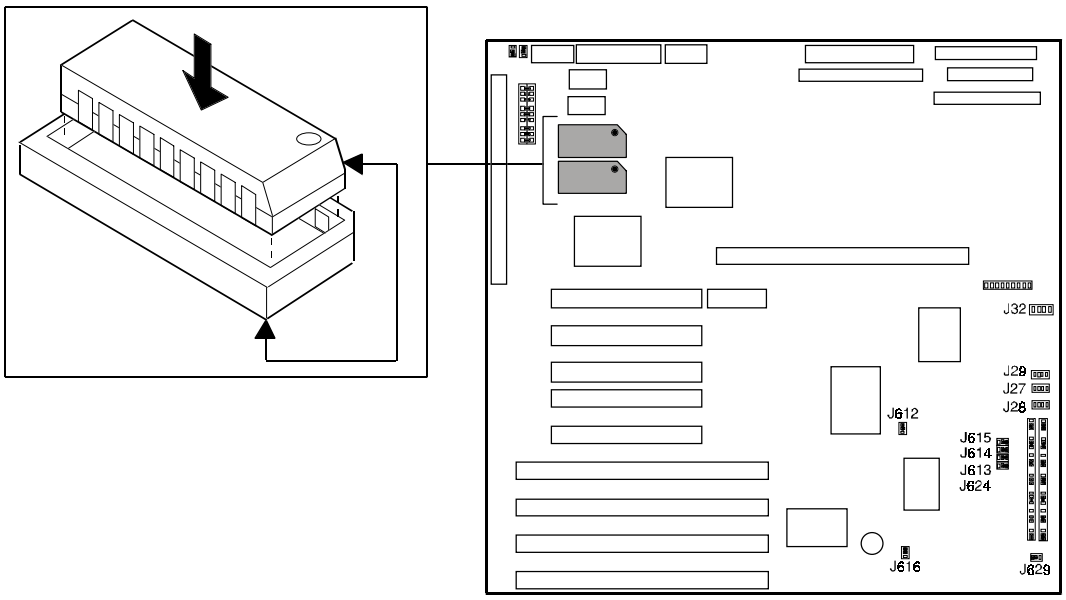
- Installing video memory
- Replacing the non-volatile memory
- Replacing the real-time clock battery.

Notice: Electrostatic discharge (ESD) can damage add-in boards and other components; place them on an antistatic surface. Modify the baseboard only at an ESD workstation. Otherwise, wear an antistatic wrist strap attached to chassis ground.

Video Memory

The base system includes two 512K video memory modules and two sockets on the system board. If you add two additional 512K video memory modules into the sockets shown in Figure 5-7, the base video memory size is increased from 1 MB to 2 MB.

Figure 5-7. Video Memory Location



Installing Video Memory

Notice: Observe static precautions. Use an antistatic wrist strap.

1. If the system is on, power off the system and remove the side panel as described earlier in this chapter.

2. Remove the processor/memory board, refer to *Removing the Processor/Memory Board* earlier in this chapter.

3. Align the beveled edge of the video memory module with the notched corner of the video memory socket. Refer to Figure 5-7 for the video memory socket location.

4. Press the video memory module down firmly until it is fully seated in its socket.

5. Replace the side panel and power on the system.

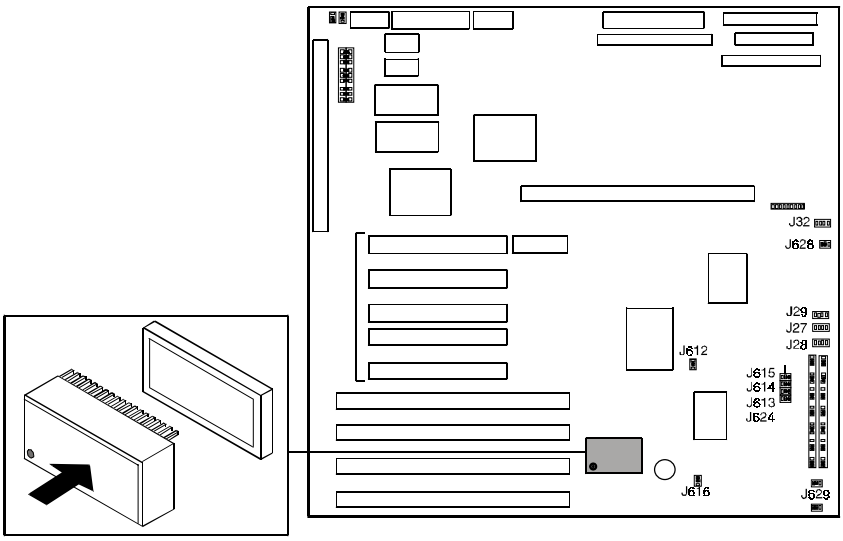
Non-Volatile Memory

Note: Earlier versions of the system board do not have a socket for the non-volatile memory chip. You can not replace the non-volatile memory chip on these system boards.

You may need to replace the non-volatile memory because of its internal integral lithium battery life span. Contact your sales representative or dealer for a list of approved devices. Its located on your system board as shown in Figure 5-8. Notice the dot on the chip. This dot will assist you in correctly positioning the chip on the system board.

CAUTION: Danger of explosion if battery is incorrectly replaced. Replace only with same or equivalent type recommended by manufacturer. Dispose of lithium batteries as required by local ordinance or as normal waste if no local ordinance exists. Do not expose the component to excessive heat or fire. Keep all batteries away from children.

Figure 5-8. Non-Volatile Memory Location



Replacing the Non-Volatile Memory

Notice: Observe static precautions. Use an antistatic wrist strap.

1. Power off the system and remove the side panel as described earlier in this chapter.

2. Using a IC removal tool or a small pointed tool, gently pry up each end of the non-volatile memory and pull it straight up out of its socket (Figure 5-8).

3. Orient the new chip over its socket so the dot is properly oriented. Carefully insert the chip into its socket connectors.

4. Press down on the chip until it is firmly seated in its socket.

5. Replace the side panel and turn on the system.

6. Run the BIOS SETUP and SCU to restore proper configuration settings.

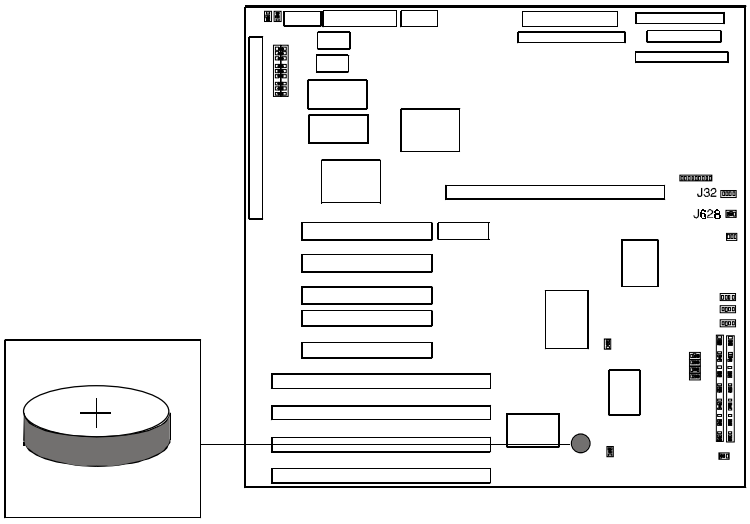
Real-time Clock Battery

You may need to replace the real-time clock (RTC) battery because of its battery life span. The battery powers the clock in the absence of power. When the battery starts to weaken, it loses voltage, and the system settings stored in CMOS RAM (for example, the date and time) may be wrong.

The battery (Vendor Part No. CR2450) is a commodity part available through many vendors. Its located on your system board as shown in Figure 5-9. Notice the plus (+) sign on the battery. This sign will assist you in correctly positioning the battery on the system board. Contact your sales representative or dealer for a list of approved devices.

CAUTION: Danger of explosion if battery is incorrectly replaced. Replace only with same or equivalent type recommended by manufacturer. Dispose of lithium batteries as required by local ordinance or as normal waste if no local ordinance exists. Do not expose the component to excessive heat or fire. Keep all batteries away from children.

Figure 5-9. Location of the Real-Time Clock Battery



Replacing the Battery

Notice: Observe static precautions. Use an antistatic wrist strap.

1. Power off the system and remove the side panel as described earlier in this chapter.

2. Using your finger nail or a small pointed tool, gently push down the top edge of the battery and pry the battery out of its socket. Refer to Figure 5-9 for the socket location.

3. Orient the new battery over its socket so the plus (+) sign on the battery is facing up.

4. Carefully insert the bottom of the battery into the socket connectors and gently push the battery into the socket.

5. Press down on the battery until it is firmly seated in its socket.

6. Replace the side panel and turn on the system.

7. Run the SCU to restore configuration settings to the real-time-clock.

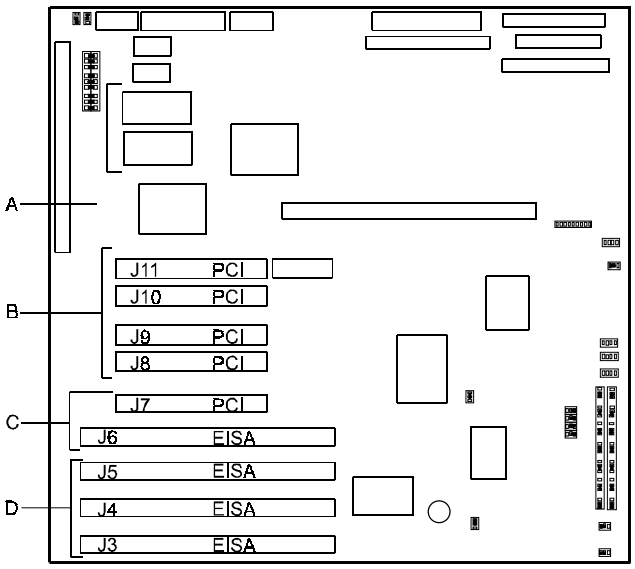
Option Boards

This section describes how to install and remove EISA/ISA and PCI option boards. The system board has three dedicated EISA/ISA bus master expansion slots, four dedicated PCI bus master expansion slots, and one shared PCI/EISA bus master expansion slot (see Figure 5-10). You can install one EISA board or one PCI board in the shared slot, not both.

The high-performance PCI local bus allows the adoption of newer networking technology, such as ATM and 100 MB/second Ethernet NICs, with a minimum of effort and without concern for I/O bottlenecks. The PCI local bus offers up to 133 MB/second bandwidth.

This combination of PCI and EISA expansion offers continuing support for existing special function EISA add-in boards, such as X.25 Multiport Serial cards.

Figure 5-10. PCI and EISA Slot Locations



Option board connectors on system board

A System board

B Connectors for PCI option boards

C Connectors for shared PCI/EISA option board slot

D Connectors for EISA option boards

Installation Considerations

Newer adapters, designed for Plug-and-Play systems, are automatically configured by the system without any user intervention. Older ISA and EISA adapters must be manually configured as detailed below. Once the manual configuration is complete, the Plug-and-Play adapters are configured around the manually configured adapters without causing any resource conflicts.

- **ISA Adapters** - These adapters can be Plug-and-Play. ISA adapters that are not Plug-and-Play must be manually configured following the instructions supplied with the board. The configuration is defined to the system by creating the ISA configuration file when running the SCU. For details on running the SCU, refer to Chapter 4.

Note: The configuration files for boards supplied with your server have already been included on the SCU diskette.

- **EISA Adapters** - Copy the configuration files (.CFG) and, if supplied, the overlay file (.OVL), to the SCU diskette. For details on running the SCU, refer to Chapter 4.

Consider the following points when installing option boards:

- Any EISA slot can be a master or a slave.
- EISA bus priority is slot J3 - J6, slot J3 having the highest priority. EISA slot J3 is the bottom option board slot on the system board. See Figure 5-10 for EISA slot numbers.
- PCI bus priority is slot J11 - J7, slot J11 having the highest priority. PCI slot J11 is the top PCI option board slot on the system board. See Figure 5-10 for PCI slot numbers.
- On system power-up and reboot, BIOS initiates a scan sequence looking for Plug-and-Play option boards installed since the last power up or reboot. The Plug-and-Play scan sequence is as follows:

  First - BIOS scans for any Plug-and-Play ISA option board installed in slots J3 - J6, starting with slot J3.

  Second - BIOS scans for any Plug-and-Play PCI option board installed in slots J11 - J7, starting with slot J11.

  Always install option boards in the first available slot in the scan sequence. As an example, if there are ISA or EISA option boards installed in slots J3 and J4 of your system and slots J5 and J6 are vacant, install your Plug-and-Play option board into slot J5.

Controller/Adapter Hardware Configurations

Table 5-1 lists the option boards you may add to your system and provides information on slot location, memory and I/O addressing and assigned interrupt request number (IRQ).

Table 5-1. Option Board Hardware Configurations

OPTION BOARD	IRQ[3]	MEMORY ADDRESS	I/O ADDRESS	OPTION SLOT
SMC8416BTA (1st)[4]	Set by BIOS	Set by BIOS	Set by BIOS	EISA Slot J3
SMC8416BTA (2nd)[4]	Set by BIOS	Set by BIOS	Set by BIOS	EISA Slot J4
DigiBoard (1st)	Not Required	D0000	200	EISA Slot J5
DigiBoard (2nd)	Not Required	D0000	220	EISA Slot J6
SMC 8432BTA (1st)[4]	Set by BIOS	Set by BIOS	Set by BIOS	PCI Slot J9
SMC 8432BTA (2nd)[4]	Set by BIOS	Set by BIOS	Set by BIOS	PCI Slot J10
SMC 8434BT (1st)[4]	Set by BIOS	Set by BIOS	Set by BIOS	PCI Slot J9
SMC 8434BT (2nd)[4]	Set by BIOS	Set by BIOS	Set by BIOS	PCI Slot J10
SMC 9332BDT (1st)[4]	Set by BIOS	Set by BIOS	Set by BIOS	PCI Slot J9
SMC 9332BDT (2nd)[4]	Set by BIOS	Set by BIOS	Set by BIOS	PCI Slot J10
Adaptec 2940UW[1]	Set by BIOS	Set by BIOS	Set by BIOS	PCI Slot J11[5]
Mylex DAC960PDU	Set by BIOS	Set by BIOS	Set by BIOS	PCI Slot J11
Onboard 7880 SCSI	Set by BIOS	Set by BIOS	Set by BIOS	N/A[2]
Onboard 7860 SCSI	Set by BIOS	Set by BIOS	Set by BIOS	N/A[2]

1. When more than 1 SCSI controller is plugged in, use IRQ 14 for secondary controller (non-booting controller).

2. For disk controllers plugged into slots and the onboard disk controllers, the sequence for BIOS scanning to determine the primary (Boot) disk controller is:

   EISA slots J3 through J6
   PCI slot J11
   Onboard 7880 SCSI
   PCI slots J10 through J8
   Onboard 7860 SCSI
   PCI slot J7.

   It is recommended that the BIOS be disabled on all SCSI controllers except for the controller with the boot disk drive attached (see The SCSISelect Utilities in the Configuring Your System chapter. This saves memory address resources and provides control over the boot device independent of board slot locations.

3. Additional IRQ's can be made available as follows:

   Disabling Comm Port 1 = IRQ4 is available
   Disabling Comm Port 2 = IRQ3 is available
   Disabling Parallel Port = IRQ7 is available.

4. A maximum of three LAN channels consisting of any combination of single or dual channel. Install EISA LAN card in the first available EISA slot from the bottom. Install PCI LAN card in the first available PCI slot from the top.

5. A maximum of two SCSI controllers may be installed. Install the first controller card in the top PCI slot and the second controller in the second from the top PCI slot.

Installing an Option Board

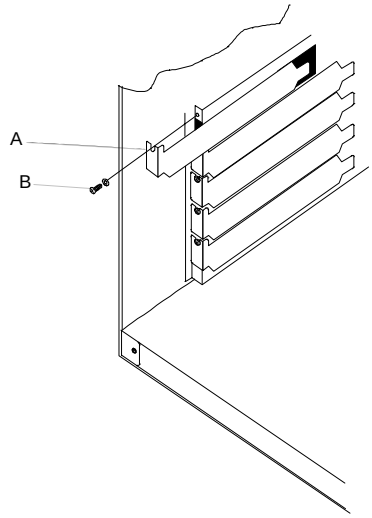
Note: Before installing an ISA non-plug and play option board run the SCU and configure the resources required by the option board.

1. Power off the system and remove the left side panel (as viewed from front) as described earlier in this chapter.

2. Observe the safety and ESD precautions at the beginning of this chapter.

3. Remove and save the expansion slot screw and cover (Figure 5-11).

Figure 5-11. Removing the Expansion Slot Screw and Cover



A Expansion slot cover

B Expansion slot screw

Notice: Observe static precautions. Use an antistatic wrist strap.

4. Remove the option board from its protective wrapper, holding the board only by the edges. Do not touch the board components or the gold connectors.

5. Record the option board serial number in the equipment log.

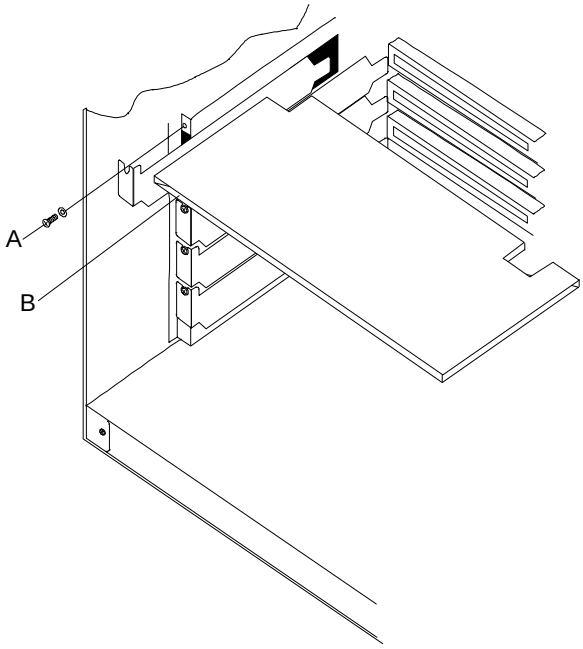
6. Set any board jumpers or switches as described in the documentation that comes with the option board.

   Note: Refer to the documentation accompanying the option board for information on whether the board is to be installed in a PCI or EISA expansion slot.

7. Refer to Table 5-1 to determine the recommended option board slot assignment and configuration parameters. Refer to Figure 5-10 to determine system board slot locations.

8. Holding the board by its top edge or upper corners, firmly press the board into an expansion slot on the system board. The tapered foot of the option board retaining bracket must fit into the mating slot in the expansion slot frame (Figure 5-12).

Figure 5-12. Installing an Option Board



Option board installation

A Expansion slot screw

B Add-in board

9. Align the rounded notch in the retaining bracket with the threaded hole in the expansion slot frame. The retaining bracket fits into the space that was occupied by the expansion slot cover.

10. Reinstall the screw in the threaded hole. Be sure to push the bracket slot up against the screw before you tighten it. If this is not done, the bracket may interfere with an adjacent bracket.

11. If you have installed a SCSI host adapter board, go to Appendix A for procedures on cabling these boards into the system. For all other boards, continue with step 12.

12. Connect any external cables (if they are needed) to the installed option board.

13. Replace the side panel, power on the system, and run the SCU if you have installed any EISA option boards.

Removing an Option Board

Note: Expansion slot covers must be installed on all vacant slots to maintain the electromagnetic emissions characteristics of the system and to assure proper cooling of the system components.

1. Power off the system and remove the left side panel (as viewed from front) as described earlier in this chapter.
2. Observe the safety and ESD precautions at the beginning of this chapter.
3. Disconnect any cables attached to the option board you are removing.
4. Remove and save the option board retaining bracket screw.
5. Hold the board at each end, and carefully rock it back and forth until the edge connectors pull free. Make sure that you do not scrape the board against other components.
6. Remove the board from the expansion slot and place it in an antistatic wrapper.
7. If you are replacing a board, go to "Installing an Option Board" earlier in this chapter, otherwise continue.
8. Install an expansion slot cover over the vacant slot using the previously removed screw.
9. Replace the side panel and power on the system.
10. If you removed an EISA/ISA option board, run the SCU to configure the system as described in the *Configuring Your System* chapter.

Power Supply Module

The following sections provide procedures for removing and installing a power supply module.

Removing a Power Supply Module

If the amber LED on a power supply module is lite, the power supply module can be hot swapped. If the amber LED on a power supply module is not lite, it is recommended that power to the system be turned off, before removing the power supply module.

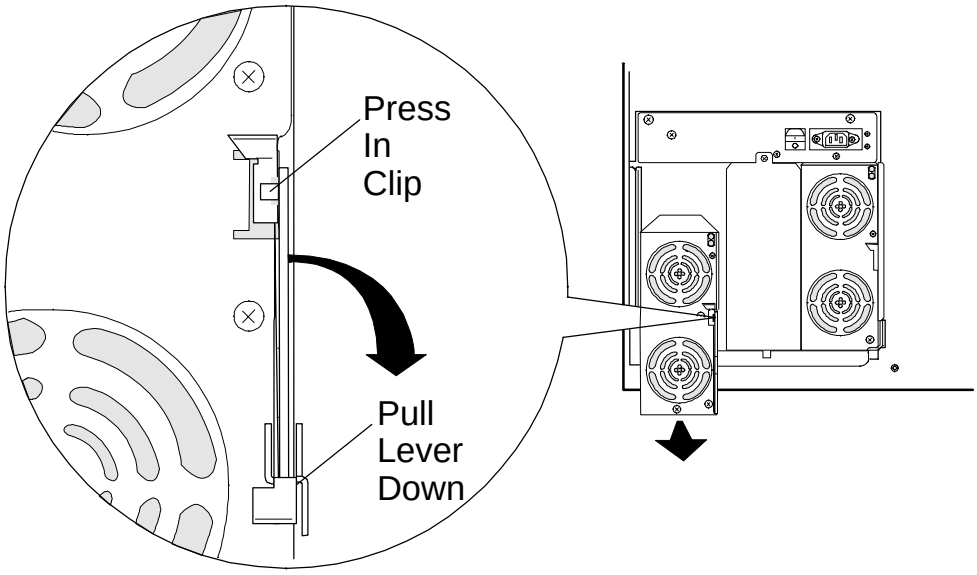
To remove a power supply module, perform the following steps (see Figure 5-13).

1. Press the locking clip on the release-handle with your thumb.

2. Pull the release-handle with your index fingers.

3. Remove the power supply module.

Figure 5-13. Removing a Power Supply Module



Installing a Power Supply Module

1. Before installing the power supply module pull the release-handle down.
2. Slide the new or replacement power supply module into the chassis until the power supply module release-handle is almost closed (upright position).
3. Push the power supply module release-handle up and in until the power supply module slides in further and locks in place.
4. If removed, connect the AC power cord to the back of the power supply cage.
5. If OFF, set the main AC power switch to its ON position. The main AC power switch is located at the top of the power supply cage.

Installing or Swapping a Disk Drive in a Hot-swap Bay

This procedure describes installing a new drive in or swapping out a faulty drive from one of the six hot-swap drive bays. The 3 1/2-inch SCSI drives must use the industry standard 80-pin Single Connector Attachment (SCA) connector. Each drive must be installed in a carrier.

Note: To order a carrier contact your sales representative or dealer.

- If installing new drives, follow an installation scheme starting with the bottom left drive. Fill the bays left to right, across a row, and then move up a row.
- If an individual SCSI drive fault LED (yellow light) is on steadily, this indicates that the drive below it has been flagged as faulty by the SCSI host controller. Follow the procedure described in this section to remove the faulty drive and swap in a good one.

Note: Install or swap SCSI drives without turning off power. This is one of the few system procedures that is safe to do with the system power left on. This is true only if a Redundant Array of Independent Disks (RAID) controller module is installed and only for the drive/carrier assemblies in the hot-swap bays, *not for drives in any other bays*.

Notice: ESD can damage disk drives, boards, and other parts. This system can withstand normal levels of environmental ESD while you are hot-swapping SCSI hard drives. However, we recommend that you do all procedures in this chapter only at an ESD workstation or provide some ESD protection by wearing an antistatic wrist strap attached to chassis ground—any unpainted metal surface—on your system when handling parts.

Notice: When the SCSI drive fault LED indicates a drive fault (steady yellow light), you can remove the drive and swap in a replacement at any time when the drive is not being accessed, without needing to power down the system. However, drive manufacturers caution against moving a drive that is still spinning because of possible damage to the drive.

If you are swapping out a faulty SCSI drive, you can pinpoint which drive to remove by checking the status LEDs that occur in sets of three above each of the six drive bays. Refer to "Status LED Indicator Descriptions" in Chapter 2.

After you determine which drive has been flagged as faulty, the procedure is the same to swap a drive or to install one for the first time.

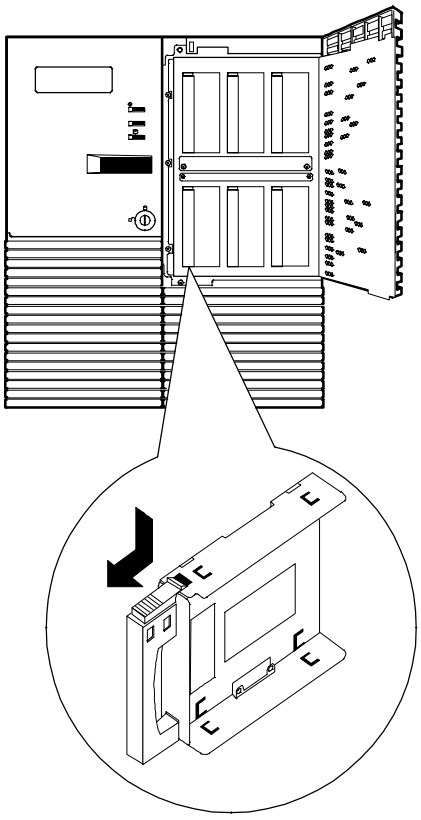
Installing or Swapping a Hard Drive

1. Observe the ESD caution and the notes listed at the beginning of this section.

2. If locked, unlock and open the left front exterior door.

3. Open the right front exterior door (see Figure 5-14).

Figure 5-14. Disk Drive in Hot-swap Bay



4. Open the EMI metal panel by turning its two thumb lock screws counter clockwise.

5. Grasp the handle of the hard disk's carrier and press down on its thumb-release button (see Figure 5-14).

6. If you are removing a faulty drive, check all the drive LEDs to confirm which drive to remove. Refer to "Status LED Indicator Descriptions" in Chapter 2.

Notice: Depending on the drive fault, the drive may be still spinning when you remove it. Follow the next step exactly when removing drives.

7. Pull the faulty drive out of the bay far enough to disengage the drive connector from the backplane. Wait 30 seconds until the drive spins down, then remove the drive from the drive bay.

Notice: Observe static precautions. Use an antistatic wrist strap.

8. Remove the new drive from its protective wrapper, and place on an antistatic surface.

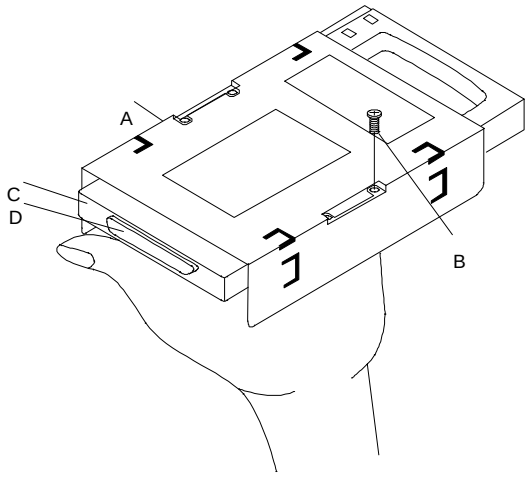
9. Record the drive model and serial numbers in the equipment log.

10. Position the drive so its SCA connector is near the top surface of the drive. Place drive on the antistatic surface again.

11. Slide the drive into the carrier with its SCA connector facing toward the front of the carrier (open end) if swapping drives (reuse the carrier from the faulty drive).

12. While holding the drive in the carrier with your left hand, align the drive's screw holes with the carrier's screw holes and insert the four screws of appropriate size and length (see Figure 5-15).

Figure 5-15. Installing Hard Disk in Carrier



Installing 3 1/2inch hard disk drive in carrier for hot-swap bays

A Carrier

B Four screws

C Hard disk drive

D SCA connector

13. Align drive/carrier assembly so it engages the guide rails in the bay.

14. Gently push the assembly into the bay until the drive docks with the backplane connector and locks in place.

15. Close the EMI metal panel, and secure with the two thumbscrews.

16. Close the front exterior panel.

Removable Media Devices and Diskette Drives

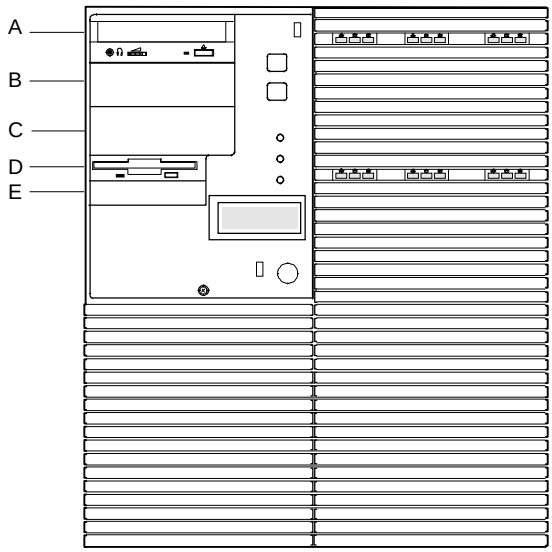
A CD-ROM reader is always mounted in bay A. SCSI removable media devices can be installed in peripheral bays B and C. SCSI devices should be installed in the first available bay from the top (bay A). Figure 5-16 illustrates the recommended removable media configuration. These bays are intended to hold tape, CD-ROM, or other removable media drives. Narrow SCSI drives in the 5 1/4-inch bays receive control signals from a fast/wide SCSI-2 controller on the system board (channel A).

Notice: The SCSI termination resistors must be installed in the last SCSI drive of the daisy chain cabling (top media bay A). All other devices must have terminators removed.

Hard disk drives cannot be installed in a 5 1/4-inch external bay because the drive generates EMI, is more susceptible to ESD, and would not have sufficient cooling.

A 1.44 MB diskette drive is always mounted in bay D. A second device can be installed in bay E.

Figure 5-16. Removable Media and Diskette Device Bays



Removable Media and Diskette Device Bays

A CD-ROM reader

B 5 1/4-inch expansion bay

C 5 1/4-inch expansion bay

D 1.44 MB diskette

E 3 1/2-inch expansion bay

Bay A CD-ROM (always installed). Device must have the internal SCSI terminators **installed.**
BAY B Second CD-ROM. QIC Tape (SCSI address 2). DAT Tape (SCSI address 6). Device must have the internal SCSI terminators **removed**.
Bay C QIC Tape (SCSI address 2 or address 6 if no DAT). DAT Tape (SCSI address 6 or address 2 if no QIC). Device must have the internal SCSI terminators **removed**. 1.44 MB diskette drive option.
Bay D 1.44 MB diskette drive (always installed).
Bay E Second 3 1/2-inch device.

Installing a 5 1/4-Inch Device or 3 1/2-Inch Diskette Drive

Caution: CD-ROM devices contain a laser system and are classified as ©CLASS 1 LASER PRODUCTS. To use these devices properly, thoroughly read the documentation provided by the CD-ROM manufacturer, and keep the documentation for future reference. In case of any trouble with a CD-ROM, please contact your nearest service representative. To prevent direct exposure to the laser beam, do not try to open the enclosure.

Use of controls or adjustments or performance of procedures other than those specified in the CD-ROM manufacturer's documentation may result in hazardous radiation exposure.

Note: If you are replacing a diskette drive in Bay D or installing a diskette drive in bay E, use the internal diskette drive cables provided with the system. If you are installing a SCSI device in bays B and C, you must use the internal SCSI cables. Contact your sales representative or dealer for a list of approved optional peripheral devices.

1. Power off the system and remove the left side panel (as viewed from front) described earlier in this chapter.

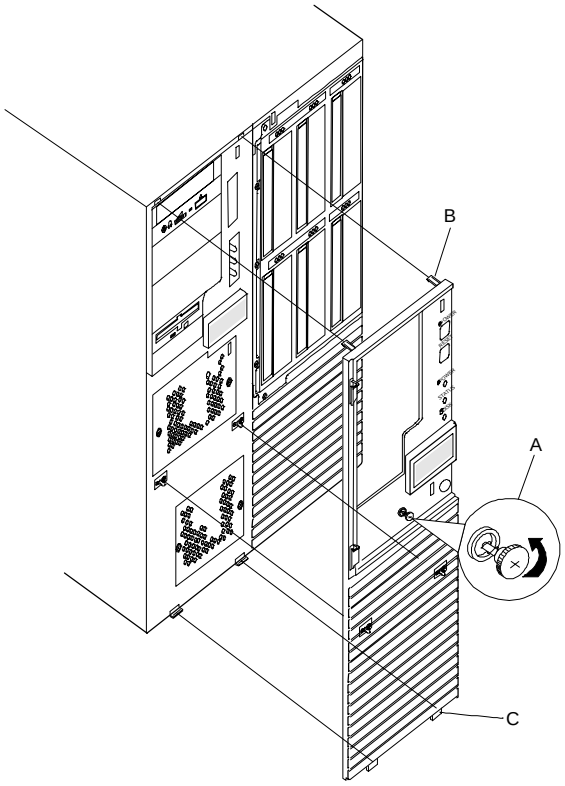
2. Observe the safety and ESD precautions listed at the beginning of this chapter.

3. Unlock and open the short bay door.

4. Each empty media or diskette drive bay has a blank panel tray. To remove a blank panel tray from the chassis, you must first remove the front plastic cover from the front of the chassis. To remove the front plastic cover, first loosen the thumbscrew located in the middle of the front plastic cover (Figure 5-17).

5. Carefully pull out on the thumbscrew until the middle and the top of the front cover are released, then remove it from the chassis by pulling it straight up and out of the hinge tabs at the bottom edge of the cover.

Figure 5-17. Removing Front Plastic Cover



Removing front plastic cover from media and diskette drive bays

A Thumbscrew that secures the front plastic cover to the front of the chassis

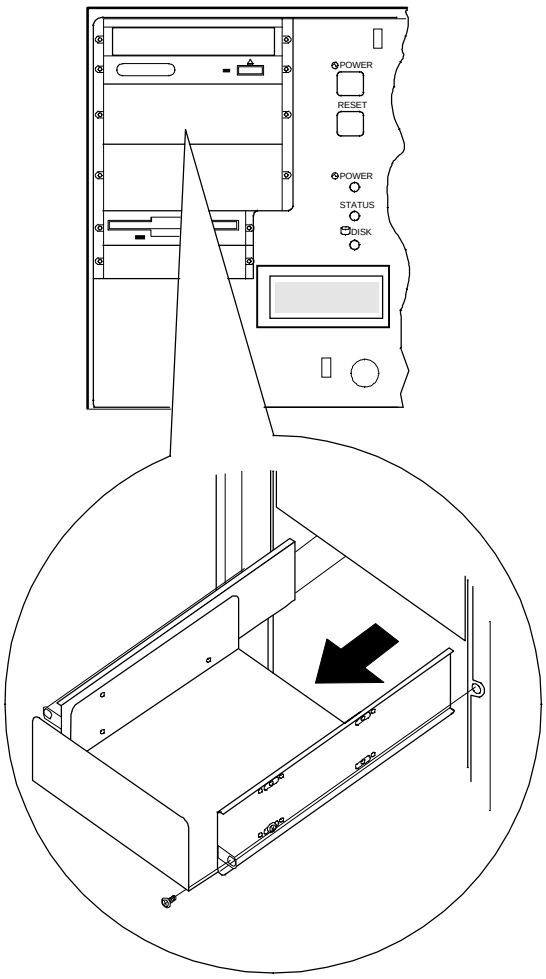
B Four snap-in tabs that secure the front plastic cover to the top and middle of the chassis

C Two frame hinge tabs

6. Place the frame face down on a soft surface to prevent marring it.

7. From the bay where you want to install a drive, remove the two screws securing the blank panel tray to the chassis (Figure 5-18).

Figure 5-18. Removing Blank Panel Tray

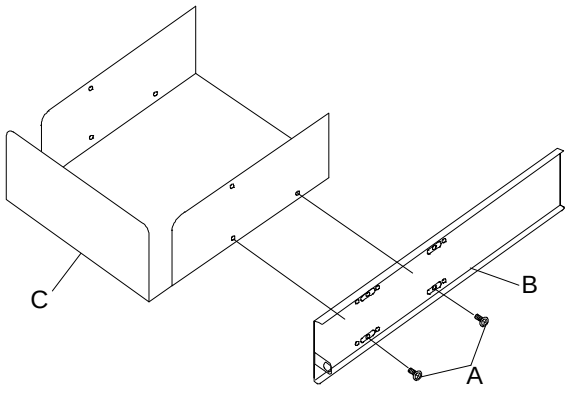


8. Grasp the blank panel tray and slide it out of the bay.

9. Remove the two screws securing each side rail to the blank panel tray (Figure 5-19).

10. Save the blank panel tray and screws to reuse if you remove a drive from a bay later and do not reinstall one.

Figure 5-19. Removing Side Rails



Removing side rails from blank panel tray

A Screws

B Side rails

C Blank panel tray

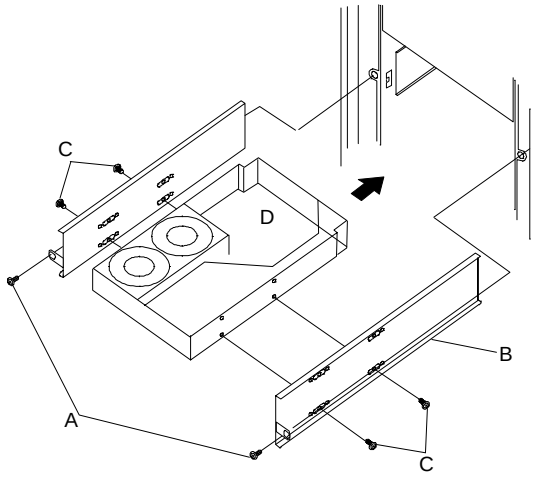
11. Remove the device from its protective wrapper and place it on an antistatic surface. Record the drive model and serial number in the equipment log.

12. Set any device jumpers or switches on the device. Refer to the installation procedures that came with the device.

Notice: SCSI termination resistors for the 5 1/4-inch devices must be installed in the last SCSI device of the daisy chain cabling (top media bay A). All other 5 1/4-inch devices must have terminators removed.

13. Using the four screws supplied with the drive, reinstall the side rails just removed from the blank panel tray (Figure 5-20, A). Attach the rails to each side of the device (C) by using only the bottom screw holes, as shown. The rails for each side of the device are identical.

Figure 5-20. Attaching Side Rails to a Device



Attaching side rails to removable media drive or diskette drive

A Chassis mounting screws

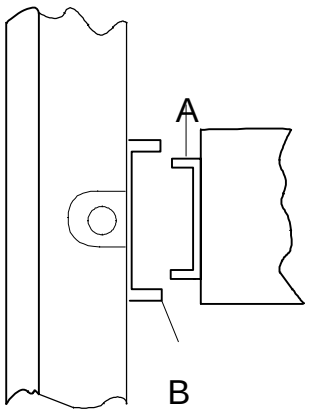
B Side rails

C Four drive mounting screws

D Drive

14. Engage the device side rails into the bay guide rails (see Figure 5-21). Ensure that the device side rails (see Figure 5-21, A) are inside the bay guide rails exactly as shown in Figure 5-21, B.

Figure 5-21. Engaging the Device Side Rails to the Bay Guide Rails



15. Push the drive into the bay until the screw holes of the side rails are directly in front of the chassis screw holes and secure with the screws previously removed (see Figure 5-20, C).

16. Connect a power cable to the back of the drive (see Figure 5-22).

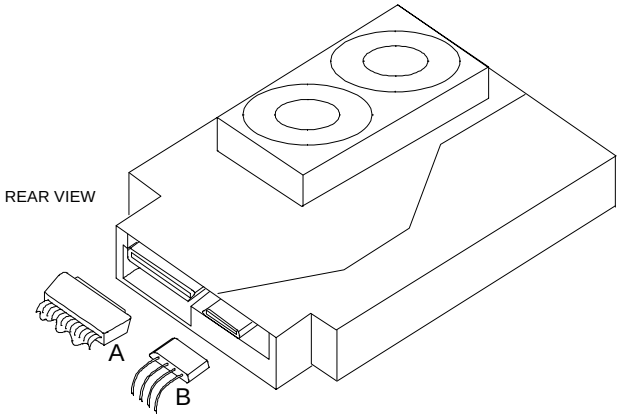
    Note: For 5 1/4-inch devices power cables are provided in the chassis for removable 5 1/4-inch media drives (including the CD-ROM that is factory-installed). These power cables are interchangeable for 5 1/4-inch devices only; you can connect any one of them to any device you install in the 5 1/4-inch media bays. The connectors are keyed and can be inserted in only one way.

    For 3 1/2-inch diskette drives power cables are provided in the chassis (including the diskette drive that is factory-installed). The connectors are keyed and can be inserted in only one way.

17. Connect the ribbon data cable (Figure 5-22) to the device; the connector is keyed and can be inserted only one way.

    Note: For the 5 1/4-inch media devices be certain that you are using the 50-pin SCSI data cable. This cable comes from the system board to the removable media bays and ends at the CD-ROM reader in bay A. Do not confuse this cable with the 34-pin diskette drive cable which begins on the system board and ends at the diskette drive in bay E.

Figure 5-22. Installing Device Cables



A Signal cable

B Power cable

18. Reinstall the front plastic cover, top cover, the side cover, and power on the system. It may be necessary to run the SCU as described in the *Configuring Your System* chapter.

Removing a 5 1/4-Inch Device or 3 1/2-Inch Diskette Drive

1. Power off the system and remove the left side panel (as viewed from front) as described earlier in this chapter.

2. Remove the front plastic cover, refer to *Installing a 5 1/4-Inch Device or 3 1/2-Inch Diskette Drive* as described earlier in this chapter.

3. Observe the safety and ESD precautions listed at the beginning of this chapter.

4. Remove the two screws that secure the device side rails to the front of the chassis.

5. Disconnect the signal and power cables from the back of the drive.

6. Slide drive out the front of the bay, and place on an antistatic surface.

7. Remove and save the side rails and screws.

8. Place drive in an antistatic wrapper.

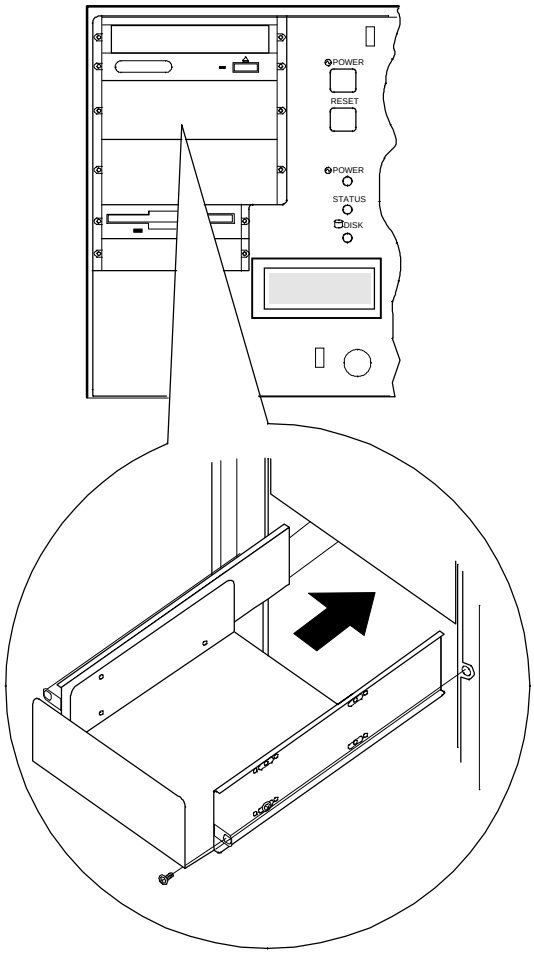
9. To cover an empty bay, install a blank panel tray in the bay.(Figure 5-23).

10. Attached the side rails and screws just saved to a reusable blank panel tray previously removed.

11. Engage the blank panel tray side rails into the bay guide rails (see Figure 5-21). Ensure that the blank panel tray side rails (see Figure 5-21, A) are inside the bay guide rails (see Figure 5-21, B).

12. Push the blank panel tray into the bay until the screw holes of the side rails are directly in front of the chassis screw holes and secure with the screws previously removed (Figure 5-23).

Figure 5-23. Adding Blank Panel Tray



Installing blank panel tray

A Blank panel tray

B Two screws that secure the blank panel tray

13. Reinstall the front plastic cover, the side cover, and power on the system.

14. Power on the system and remove the drive serial number from the equipment log. It may be necessary to run the SCU as described in the *Configuring Your System* chapter.

Swapping Out a Fan Module

This procedure describes swapping out a faulty fan module from one of the five hot-swap fan bays.

The system has five hot swappable fan modules housing a total of six fans (two fans in one module). The failed fan module can be easily removed or replaced without turning power off. Each fan module has a fan alarm LED and each fan is redundant in configuration. If one fan fails, its associated fan changes its rotating speed to high. Figure 5-24 shows removing fans from the front of the chassis and Figure 5-25 shows removing fans from the rear of the chassis.

Note: To order a new fan module contact your sales representative or dealer.

- If the system status LED indicator on the front of the system unit is amber (abnormal condition), it can be indicating a faulty fan condition. Each fan module alarm LED (lite steadily) can then be checked to pinpoint which fan module is faulty and needs to be removed. Follow the procedure described in this section to remove the faulty fan module and swap in a good one.

Note: Swapping Fan Modules without turning off power. This is one of the few system procedures that is safe to do with the system power left on.

1. If the fan module being removed is located in the front of the system unit continue, otherwise go to step 4.

2. If locked, unlock and open the left front exterior door.

3. Remove the front plastic cover, refer to *Installing a 5 1/4-Inch Device or 3 1/2-Inch Diskette Drive* as described earlier in this chapter.

4. Loosen the two thumb screws that secure the fan module to the chassis.

5. Grasp the fan module's two thumb screws and pull the fan module out of the chassis.

6. Remove the new fan module from its shipping container.

7. Slide the new fan module into the fan bay until it docks with its connector.

8. Tighten the two thumb screws that secure the fan module to the chassis.

Figure 5-24. Removing the Front Fan modules

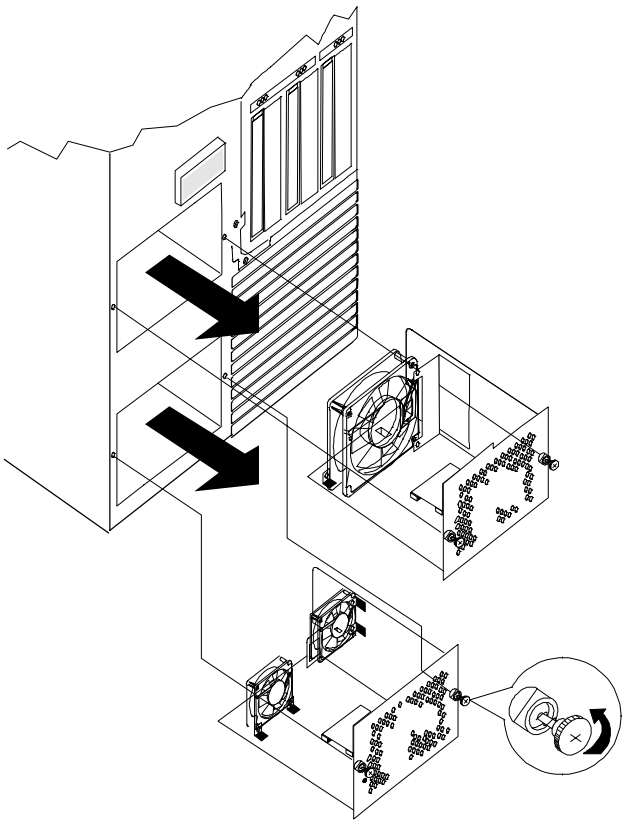
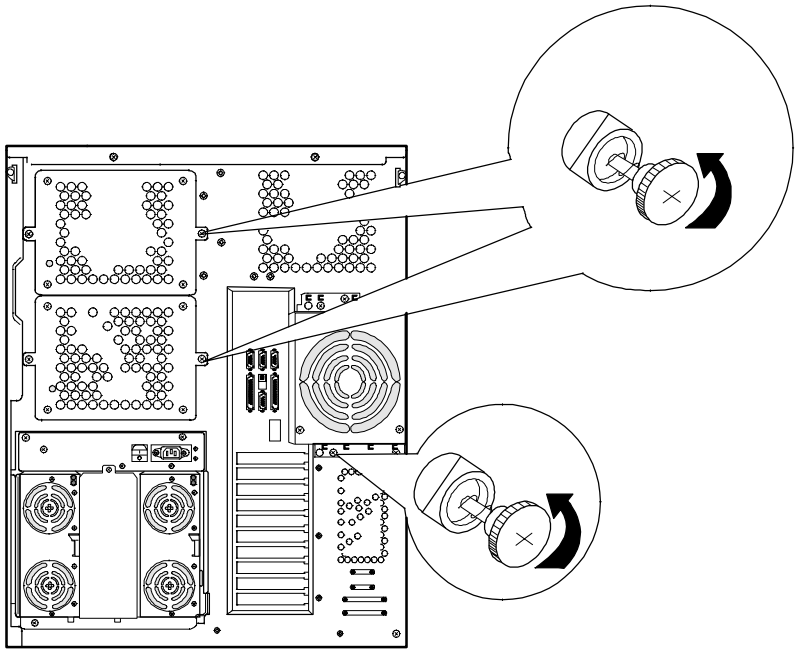


Figure 5-25. Removing the Rear Fan modules



Chapter 6

Problem Solving

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This chapter helps you identify and solve problems that may occur during system installation or while using your system. The first section of this chapter tells you how to reset your system in the event of problems. The next few sections provide troubleshooting checklists and procedural steps that help you isolate specific system problems. The last section includes BIOS and system and disk status user information.

Warning: The DC push-button on/off switch on the front panel does not turn off the system AC power. Before doing the procedures in this chapter, make sure that your system is powered off and unplug the AC power cord from the back of the chassis. Failure to disconnect power before opening your system can result in personal injury and equipment damage.

Resetting the System

There are two ways to reset the system:

Reset button

Pushing the reset button clears the system memory, restarts the POST, and reloads the operating system.

Power off/on

Turning the power off and then on with the push-button switch on the front panel has the same effect as pushing the reset button, except that power is halted to all peripherals.

Troubleshooting Checklists

The following subsections provide troubleshooting checklists for problems that occur at initial system startup, when you run new application software, and after the system hardware and software have been running correctly.

Initial System Startup

Problems that occur at initial system startup are usually caused by incorrect installation or configuration. Hardware failure is a less frequent cause. If you have problems during initial system startup, check the following:

- Is the system power cord properly connected to the system and plugged into a NEMA 5-15R outlet (100-120 V ac) or a NEMA 6-15R outlet (200-240 V ac)?
- Is AC available at the wall outlet?
- Is the main power switch located on the top of the power supply cage at the rear of the system in the ON position?
- Is the power on/off push-button switch on the front panel in the ON position (power on LED should be lit)?
- Are all cables correctly connected and secured?
- Are all the EISA/PCI/ISA option boards fully seated in their connector slots on the system board?
- Are all jumper settings on the system board correct? For jumper information, see the *Configuring Your System* chapter.
- Are all jumper and switch settings on option boards and peripheral devices correct? To check these settings, see the respective appendices. If applicable, ensure that there are no conflicts; for example, two option boards sharing the same interrupt.

- Are all DIMMs fully seated and installed correctly? Refer to the *Upgrades and Options* chapter for installation instructions.
- Are all option boards and disk drives installed correctly? Refer to the *Upgrades and Options* chapter.
- If the system has a hard disk drive, is it properly formatted or defined?
- Is the operating system properly loaded? Refer to the operating system documentation.
- Are all drivers properly installed? For information about installing drivers, refer to your network operating system configuration guide.
- Are the configuration settings in Setup and the System Configuration Utility (SCU) correct? For information about running these utilities, refer to the *Configuring Your System* chapter.

If the above items are all correct, but the problem reoccurs, refer *to Additional Troubleshooting Procedures* in this chapter.

Running New Application Software

Problems that occur when you run new application software are usually related to the software. Faulty equipment is much less likely, especially if other software runs correctly. If you have problems while running new application software, check the following:

- Does the system meet the minimum hardware requirements for the software? Refer to the software documentation.
- Is the software an authorized copy? Unauthorized copies often do not work. Obtain an authorized copy of the software.
- If you are running the software from a floppy disk, is it a good copy?
- If you are running the software from a hard disk drive, is the software correctly installed? Were all necessary procedures followed and files installed?
- Are the correct device drivers installed?
- Is the software correctly configured for the system?
- Are you using the software correctly?
- Try a different copy of the software to see if the problem is with the copy you are using.
- Try running the software in a different speed mode.
- If other software runs correctly on the system, contact your vendor about the failing software.

If the problems persist with the software, contact the software vendor's customer service representative.

After System Has Been Running Correctly

Problems that occur after the system hardware and software have been running correctly often indicate equipment failure. However, many situations that are easy to correct can also cause such problems. If you have problems after the system has been running correctly, check the following:

- If you are running the software from a floppy disk, try a new copy of the software.
- If you are running the software from a hard disk drive, try running it from a floppy. If the software runs correctly, there may be a problem with the copy on the hard disk. Reinstall the software on the hard disk drive and try running it again. Make sure all the necessary files are installed.
- If the problem recurs, you may need to reformat the hard disk drive. The drive, the drive controller, or the system board may be defective.
- If the problems are intermittent, there may be a loose cable, dirt in the keyboard (if keyboard input is incorrect), a marginal power supply, or other random component failures.
- If you suspect that a transient voltage spike, power outage, or brownout might have occurred, reload the software and try running it again. Symptoms of voltage spikes include a flickering video display, unexpected system reboots, and the system not responding to user commands.

  Note: Voltage spikes can corrupt or destroy data files on the drive. If you are experiencing voltage spikes on the power line, install a surge suppresser between the power outlet and the system power cord.

If the problem recurs after you have checked and corrected all of the above items, refer to *Additional Troubleshooting Procedures* in this chapter.

Additional Troubleshooting Procedures

This section provides a more detailed approach to diagnostic testing and identification of a problem and locating its source.

Error Checking

Each time you turn on the system, the POST runs automatically and checks the system board, CPU module, memory, keyboard, and most installed peripheral devices.

If POST finds an error, it displays an error message and, in case there is a problem with the display, puts out a series of long and short beeps. One short beep means the system passed POST. Refer to the *BIOS User's Information* section in this chapter for a list of items to check for each error code and for an explanation of the error beep codes.

Troubleshooting Guide

Use the following troubleshooting procedures to help you identify a problem. These general procedures lead you through the following:

- Preparing the system for diagnostic testing
- Monitoring POST while it is running
- Verifying proper operation of key system LEDs
- Confirming loading of the operating system.

Preparing the System for Diagnostic Testing

To prepare the system for diagnostic testing, perform the following:

Notice: Before disconnecting any peripheral cables from the system, turn off the system and any external peripheral devices. Failure to do so can cause permanent damage to the system and/or the peripheral devices.

1. Turn off the system and all external peripheral devices. Disconnect all devices from the system except the keyboard and video monitor.

2. Make sure the system power cord is plugged into a properly grounded AC outlet.

3. Make sure your video display monitor and keyboard are correctly connected to the system. Turn on the video monitor. Set its brightness and contrast controls to at least two-thirds of their maximum ranges (refer to the documentation supplied with your video display monitor).

4. If the operating system normally loads from the hard disk drive, make sure there is no diskette in drive A. Otherwise, place a diskette containing the operating system files in drive A.

5. Turn on the system. If the power indicator LED does not light, refer to *Power Light Does Not Light* found later in this chapter.

Monitoring POST while it is running

Each time you turn on the system, the power-on self-test (POST) runs automatically and checks the system board, CPU, memory, keyboard, and most installed peripheral devices.

During the memory test, POST displays the amount of memory that it is able to access and test. Depending on the amount of memory, it may take several minutes to complete the memory test. If you do not want to wait for it to complete, you can terminate it by pressing CTRL+ALT+S.

Press F2 key if you want to run SETUP

If you do not press <F2>, the above message remains for a few seconds and the boot process continues.

If POST finds an error, it displays an error message and, in case there is a problem with the display, puts out a series of long and short beeps. Write down any beep code emitted. This information is useful to your service representative.

Refer to the *BIOS User's Information* section in this chapter for a list of items to check for each error code and for an explanation of the error beep codes.

Table 6-1 lists keys active during POST and provides a description of errors that may occur.

Table 6-1. POST Keys and Errors

ACTION/MESSAGE	DESCRIPTION
To Abort Memory Test	Press ctrl+alt+s during the memory test.
If POST Beeps Before Video Appears	Initialization failed before video initialized. Most beep code errors are fatal; initialization cannot continue. Refer to the section *BIOS User's Information* in this chapter.
If Monitor Displays Error	Note error; press F1 to continue boot or F2 to enter Setup. Refer to the section *BIOS User's Information* in this chapter.
To Enter Setup	Setup changes specific options, then writes to CMOS, NVRAM. Press F2 during initialization to run Setup. If you do not press F2, the boot process continues.
Enter BOOT Diskette	If prompted, insert the boot diskette.

The BIOS indicates errors by writing an error code to the PS/2-standard logging area in the Extended BIOS Data Area, and by displaying a message on the screen, which is sometimes preceded by the POST Error Code. The error code will also be logged to the Event Logging area.

Report any error code to your service representative.

Verifying Proper Operation of Key System Indicators

As POST determines the system configuration, it tests for the presence of each mass storage device installed in the system. As each device is checked, its activity indicator should turn on briefly. Check for the following:

- Does the diskette drive activity indicator turn on briefly. If not, refer to Diskette *Drive Activity Indicator Does Not Light* in this chapter.
- If a second diskette drive is installed, does its activity indicator turn on briefly. If not, refer to *Diskette Drive Activity Indicator Does Not Light* in this chapter.
- If there is a hard disk drive or SCSI devices installed in the system, does the hard disk drive activity indicator turn on briefly. If not, refer to *Hard Disk Drive Activity Indicator Does Not Light* in this chapter.

Confirming Loading of the Operating System

Once the system boots up, the operating system prompt appears on the screen. The prompt varies according to the operating system. If the operating system prompt does not appear, refer to *Problems With Application Software* found later in this chapter.

Specific Problems and Corrective Actions

This section provides possible solutions for the following specific problems:

- Power LED does not light
- System cooling fans do not rotate
- No characters appear on screen
- Characters on the screen appear distorted or incorrect
- No beep or incorrect beep pattern
- Floppy disk drive access LED does not light
- Hard disk drive access LED does not light
- The SCU does not boot
- Problems with application software.

Try the solutions in the order given. If you cannot correct the problem, contact your service representative for assistance.

Power LED Does Not Light

Check the following:

- Is the system operating normally? If so, the power LED is probably defective.
- Are there other problems with the system? If so, check the items listed under System Cooling Fans Do Not Rotate.

System Cooling Fans Do Not Rotate

Note: The system has five hot-swap cooling fan modules. In addition, their are two cooling fans that are an integral part of each power supply. There are no serviceable components inside the power supply. If the power supply is opened, the manufacturer's warranty is voided. Three of the hot-swap fans are accessible from the rear of the system. The other two hot-swap cooling fans are accessible from the front of the system by removing the left hand bezel (refer to the *Upgrades and Options* chapter 5 in this guide.)

Check the following:

- Is AC power available at the wall outlet?
- Is the system power cord properly connected to the system and the AC wall outlet?
- Is the power connector for the cooling fan connected to the system board?
- Is the front panel power on indicator lit?
- Is the cable from the front panel board connected to the system board?

If the switches and connections are correct and the power outlet is functioning, the power supply has probably failed. Contact your service representative for assistance.

No Characters Appear On Screen

Check the following:

- Is the riser card fully seated in the system board connector? The riser card is the small card that the mouse and keyboard plug into.
- Is the keyboard working?
- Is the video display plugged in and turned on?
- Are the brightness and contrast controls properly adjusted?
- Are the video display switch settings correct?
- Is the video display signal cable properly installed?

If you are using an option video controller board, perform the following:

1. Verify that the video controller board is fully seated in the system board connector.
2. Run the SCU to disable the onboard video controller.
3. Reboot the system for changes to take effect.

If there are still no characters on the screen after you reboot the system, contact your service representative or authorized dealer for assistance.

POST emits one long beep and two short beeps pattern to indicate a possible problem with the video display controller. If you do not receive a beep pattern and characters do not appear, the video display or video controller may have failed. Contact your service representative or authorized dealer for assistance.

Characters are Distorted or Incorrect

Check the following:

- Are the brightness and contrast controls properly adjusted on the video display? Refer to the documentation supplied with your video display.
- Are the video display signal and power cables properly installed?
- Is the SCU configuration set up correctly for the type of monitor you have attached to the system?
- If the problem persists, the video display may be faulty or it may be the incorrect type. Contact your service representative for assistance.

Incorrect Or No Beep Code

Check the following:

- Is the speaker enabled?
- Is the speaker cable connected to the system board?

If the system operates normally, but there was no beep, the speaker may be defective, contact your service representative for assistance.

Record the beep code emitted by POST and refer to the Error Messages section, for information about beep pattern error messages.

Floppy Disk Drive Activity LED Does Not Light

Check the following:

- Are the floppy disk drive power and signal cables properly installed?
- Are all relevant switches and jumpers on the floppy disk drive set correctly?
- Is the floppy disk drive properly configured in Setup?

If you are using the onboard floppy disk controller, use Setup or the SCU to make sure that Onboard Floppy is set to Enabled. Conversely, to use an optional fixed/floppy disk controller, make sure that Onboard Floppy is set to Disabled. For information about running Setup or the SCU, refer to the *Configuring Your System* chapter.

If the problem persists, there may be a problem with the floppy disk drive, system board, or drive signal cable. Contact your service representative for assistance.

Hard Disk Drive Activity LED Does Not Light

If you have installed one or more hard disk drives in your system, check the following:

- Is the optional disk controller board fully seated in the system board connector?
- Is the disk drive seated properly?
- Are the jumpers on the system board set correctly?
- Is the hard disk controller properly configured in the SCU?
- Is the hard disk activity LED cable connector plugged into the optional controller board, if present?

If you received error messages, refer to the *Error Messages* section for information about error messages.

If you did not receive error messages, run the SCU to make sure that the hard disk drive is configured with the correct parameters. For information about running the SCU, refer to the *Configuring Your System* chapter.

If the problem persists, there may be a problem with the hard disk drive, the optional controller board, system board, drive signal cable, or LED connector. Contact your service representative for assistance.

Problems with Application Software

If you have problems with application software, perform the following:

- Verify that the software is properly configured for the system. Refer to the software installation and operation documentation for instructions on setting up and using the software.
- Verify a different copy of the software to see if the problem is with the copy you are using.
- Make sure all cables are installed correctly.
- Verify that the system board jumpers are set correctly. Refer to the *Configuring Your System* chapter for jumper settings.
- If other software runs correctly on the system, contact your vendor about the failing software.

If the problem persists, contact the software vendor's customer service representative for assistance.

BIOS User's Information

This section describes the various screen messages and beep codes of the system BIOS. The BIOS indicates errors by writing an error code to the PS/2-standard logging area in the Extended BIOS Data Area, and by displaying a message on the screen, which is sometimes preceded by the POST Error Code. The error code will also be logged to the Event Logging area.

Error and Status Messages

Table 6-2 is an alphabetic list of error and status messages that BIOS generates and an explanation of each message. Many of the messages refer to the built in Setup program. For more information about Setup, refer to the *Configuring Your System* chapter.

Table 6-2. BIOS Messages

MESSAGE	DESCRIPTION
nnnn **Cache SRAM Passed**	Where *nnnn* is the amount of system cache in kilobytes successfully tested.
Diskette drive A error or **Diskette drive B error**	Diskette Drive is present but fails the BIOS POST diskette tests. Check to see that the drive is defined with the proper diskette type in Setup and that the diskette drive is correctly attached.
Entering SETUP ...	The Setup program is starting.
Extended RAM Failed at offset: ***nnnn******	Extended memory is not working or is not properly configured at offset *nnnn*.
nnnn **Extended RAM passed**	Where *nnnn* is the amount of RAM in kilobytes successfully tested.
Failing Bits: ***nnnn******	The hex number *nnnn* is a map of the bits at the RAM address (in System, Extended, or Shadow memory) which failed the memory test. Each 1 (one) in the map indicates a failed bit.
Fixed Disk 0 Failure or **Fixed Disk 1 Failure** or **Fixed Disk Controller Failure***	Fixed disk is not working or not properly configured. Check to see if the fixed disk is attached properly. Run Setup to be sure the fixed disk type is correctly identified.
Incorrect Drive A type - run SETUP or **Incorrect Drive B type - run SETUP**	Type of floppy drive is not correctly identified in Setup.
Invalid NVRAM media type*	Problem with NVRAM (CMOS) access.
Keyboard controller error*	The keyboard controller test failed. You may have to replace the keyboard or controller.
Keyboard error ***nn***	The keyboard is not working. BIOS discovered a stuck key and displays the scan code *nn* for the stuck key.
Keyboard locked - Unlock key switch	Unlock the system to proceed.
Monitor type does not match CMOS - Run SETUP	Monitor type is not correctly identified in Setup.
Operating system not found	The operating system cannot be located on either drive A: or drive C:. Enter Setup and see if the fixed disk and floppy are properly identified.
Parity Check 1 ***nnnn**** or **Parity Check 2** ***nnnn****	A parity error was found in the system bus (Parity Check 1) or the I/O bus (Parity Check 2). BIOS attempts to locate and display the address on the screen. If it cannot locate the address, it displays ????.

* If your system displays this message, write down the message and notify your customer representative. If your system fails after you made changes in the BIOS Setup menus, you may be able to correct the problem by entering Setup and restoring the original values.

Table 6-2. BIOS Messages (Continued)

MESSAGE	DESCRIPTION
Press <F1> to resume, <F2> to Setup	Displayed after any recoverable error message.
Press <F2> to enter SETUP	Optional message displayed during POST. Can be turned off in Setup.
Previous boot incomplete - Default configuration used	Previous POST did not successfully complete. POST loads default values and offers to run Setup. If the failure was caused by incorrect values and they are not corrected, the next boot will likely fail. On systems with control of wait states, improper Setup settings can also terminate POST and cause this error on the next boot. Run Setup and verify that the wait-state configuration is correct. This error is cleared the next time the system is booted.
Real time clock error*	Real time clock fails BIOS test. May require board repair.
Shadow Ram Failed at offset: *nnnn**	Shadow RAM failed at offset *nnnn* of the 64K block at which the error was detected.
***nnnn* Shadow RAM Passed**	Where *nnnn* is the amount of shadow RAM in kilobytes successfully tested.
System battery is dead - Replace and run SETUP	The CMOS clock battery indicator shows the battery is dead. Replace the battery and run Setup to reconfigure the system.
System BIOS shadowed	The system BIOS is copied to shadow RAM.
System cache error - Cache disabled*	The RAM cache failed the BIOS test and BIOS has disabled the cache.
System CMOS checksum bad - run SETUP	The system CMOS has been corrupted or incorrectly modified, perhaps by an application program that changes data stored in CMOS. Run Setup and reconfigure the system either by getting the default values or making your own selections.
System RAM failed at offset: *nnnn**	The system RAM failed at offset *nnnn* of the 64K block at which the error was detected.
***nnnn* System RAM Passed**	Where *nnnn* is the amount of system RAM in kilobytes successfully tested.
System timer error*	The timer test failed. Requires repair of the system board.
UMB upper limit segment address: *nnnn*	Displays the address *nnnn* of the upper limit of the Upper Memory Blocks, indicating released segments of the BIOS which may be reclaimed by a virtual memory manager.
Video BIOS shadowed	The video BIOS is successfully copied to shadow RAM.

* If your system displays this message, write down the message and notify your customer representative. If your system fails after you made changes in the BIOS Setup menus, you may be able to correct the problem by entering Setup and restoring the original values.

Messages and Beep Codes

Whenever a recoverable error occurs during POST, BIOS displays a message on the video display screen and causes the speaker to beep twice as the message appears. BIOS also issues a beep code (one long tone followed by two short tones) during POST if the video configuration fails or if an external ROM module does not checksum to zero.

At the beginning of each POST test routine, the BIOS outputs the test point error code to I/O address 80h. If the BIOS detects a terminal error condition, it halts POST after issuing a terminal error beep code signifying the test point code and attempting to display the test point error code on the upper left corner of the display screen. BIOS derives the beep code from the test point error code as follows:

1. The 8-bit hexadecimal error code is broken down to four 2-bit groups.

2. Each group is made one-based by adding one.

3. Short beeps are generated for the number in each group.

For example, a test point error code of 16 is indicated by a 1-2-2-3 beep code (a single beep, a burst of two beeps, a burst of two beeps, and a burst of three beeps). In addition, BIOS writes a value of 16 on the upper left corner of the display screen and to I/O port 80h to enable debugging tools to identify the area of failure.

Table 6-3 is a list of the test point error codes written at the start of each POST test and the beep codes issued for terminal errors.

Table 6-3. POST Tests

Code	Beeps	POST Routine Description
02	1-1-1-3	Verify Real Mode
04	1-1-2-1	Get CPU type
06	1-1-2-3	Initialize system hardware
08	1-1-3-1	Initialize chipset registers with initial POST values
09	1-1-3-2	Set in POST flag
0A	1-1-3-3	Initialize CPU registers
0C	1-1-4-1	Initialize cache to initial POST values
0E	1-1-4-3	Initialize I/O
10	1-2-1-1	Initialize Power Management
11	1-2-1-2	Load alternate registers with initial POST values
12	1-2-1-3	Restore CPU control word during warm boot
14	1-2-2-1	Initialize keyboard controller
16	1-2-2-3	BIOS ROM checksum
18	1-2-3-1	8254 timer initialization
1A	1-2-3-3	8237 DMA controller initialization
1C	1-2-4-1	Reset Programmable Interrupt Controller
20	1-3-1-1	Test DRAM refresh
22	1-3-1-3	Test 8742 Keyboard Controller
24	1-3-2-1	Set ES segment register to 4 GB
28	1-3-3-1	Autosize DRAM
2A	1-3-3-3	Clear 512K base RAM
2C	1-3-4-1	RAM failure on address line xxxx*
2E	1-3-4-3	RAM failure on data bits xxxx* of low byte on memory bus
30	1-4-1-1	RAM failure on data bits xxxx* of high byte on memory bus
32	1-4-1-3	Test CPU bus-clock frequency
34	1-4-2-1	Test CMOS RAM
37	1-4-2-4	Reinitialize the chipset (MB only)
38	1-4-3-1	Shadow system BIOS ROM
39	1-4-3-2	Reinitialize the cache (MB only)
3A	1-4-3-3	Autosize cache
3C	1-4-4-1	Configure advanced chipset registers
3D	1-4-4-2	Load alternate registers with CMOS values

* If the BIOS detects error 2C, 2E, or 30 (base 512K RAM error), it displays an additional word-bitmap (xxxx) indicating the address line or bits that failed. For example, “2C 0002” means data bits 12 and 5 (bits 12 and 5 set) have failed in the lower 16 bits.

Table 6-3. POST Tests (continued)

Code	Beeps	POST Routine Description
40	2-1-1-1	Set Initial CPU speed
42	1-1-1-3	Initialize interrupt vectors
44	2-1-2-1	Initialize BIOS interrupts
46	2-1-2-3	Check ROM copyright notice
47	2-1-2-4	Initialize manager for PCI Option ROMs
48	2-1-3-1	Check video configuration against CMOS
49	2-1-3-2	Initialize PCI bus and devices
4A	2-1-3-3	Initialize all video adapters in system
4C	2-1-4-1	Shadow video BIOS ROM
4E	2-1-4-3	Display copyright notice
50	2-2-1-1	Display CPU type and speed
52	2-2-1-3	Test keyboard
54	2-2-2-1	Set key click if enabled
56	2-2-2-3	Enable keyboard
58	2-2-3-1	Test for unexpected interrupts
5A	2-2-3-3	Display prompt “Press F2 to enter SETUP”
5C	2-2-4-1	Test RAM between 512 and 640K
60	2-3-1-1	Test extended memory
62	2-3-1-3	Test extended memory address lines
64	2-3-2-1	Jump to User Patch1
66	2-3-2-3	Configure advanced cache registers
68	2-3-3-1	Enable external and CPU caches
6A	2-3-3-3	Display external cache size
6C	2-3-4-1	Display shadow message
6E	2-3-4-3	Display non-disposable segments
70	2-4-1-1	Display error messages
72	2-4-1-3	Check for configuration errors
74	2-4-2-1	Test real-time clock
76	2-4-2-3	Check for keyboard errors
7C	2-4-4-1	Set up hardware interrupt vectors
7E	2-4-4-3	Test coprocessor if present
80	3-1-1-1	Disable onboard I/O ports
82	3-1-1-3	Detect and install external RS232 ports
84	3-1-2-1	Detect and install external parallel ports
86	3-1-2-3	Reinitialize onboard I/O ports

Table 6-3. POST Tests (continued)

Code	Beeps	POST Routine Description
88	3-1-3-1	Initialize BIOS Data Area
8A	3-1-3-3	Initialize Extended BIOS Data Area
8C	3-1-4-1	Initialize floppy controller
90	3-2-1-1	Initialize hard disk drives
91	3-2-1-2	Initialize local-bus hard-disk controller
92	3-2-1-3	Jump to UserPatch2
94	3-2-2-1	Disable A20 address line
96	3-2-2-3	Clear huge ES segment register
98	3-2-3-1	Search for option ROMs. One long, two short beeps on checksum failure
9A	3-2-3-3	Shadow option ROMs
9C	3-2-4-1	Set up Power Management
9E	3-2-4-3	Enable hardware interrupts
A0	3-3-1-1	Set time of day
A2	3-3-1-3	Check key lock
A8	3-3-3-1	Erase F2 prompt
AA	3-3-3-3	Scan for F2 keystroke
AC	3-3-4-1	Enter SETUP
AE	3-3-4-3	Clear in-POST flag
B0	3-4-1-1	Check for errors
B2	3-4-1-3	POST done - prepare to boot operating system
B4	3-4-2-1	One short beep before boot
B6	3-4-2-3	Check password (optional)
B8	3-4-3-1	Clear global descriptor table
BC	3-4-4-1	Clear parity checkers
BE	3-4-4-3	Clear screen (optional)
BF	3-4-4-4	Check virus and backup reminders
C0	4-1-1-1	Try to boot with INT 19
D0	4-2-1-1	Interrupt handler error
D2	4-2-1-3	Unknown interrupt error
D4	4-2-2-1	Pending interrupt error
D6	4-2-2-3	Initialize option ROM error
D8	4-2-3-1	Shutdown error
DA	4-2-3-3	Extended Block Move
DC	4-2-4-1	Shutdown 10 error
DE	4-2-4-3	Keyboard Controller Failure

Table 6-3. POST Tests (continued)

Code	Beeps	POST Routine Description
The following are for boot block in FLASH ROM		
E2	4-3-1-3	Initialize the chipset
E3	4-3-1-4	Initialize refresh counter
E4	4-3-2-1	Check for Forced Flash
E5	4-3-2-2	Check HW status of ROM
E6	4-3-2-3	BIOS ROM is OK
E7	4-3-2-4	Do a complete RAM test
E8	4-3-3-1	Do OEM initialization
E9	4-3-3-2	Initialize interrupt controller
EA	4-3-3-3	Read in the bootstrap code
EB	4-3-3-4	Initialize all vectors
EC	4-3-4-1	Boot the Flash program
ED	4-3-4-2	Initialize the boot device
EE	4-3-4-3	Boot code was read OK

System and Disk Status LED User's Information

This section lists and describes the various system and disk status LED indicators and provides a user response for the various status conditions.

Once your server is up and running, you can monitor server operation through the system status LED panel indicators and the SCSI device status LED panel indicators. See Table 6-4 and Table 6-5 for a list and description of the LED indicators and Table 6-6 for a list of the system status abnormal conditions.

If any problems persist, contact your service representative for assistance.

Table 6-4. System Status LED Indicators

LED	Status	Description	Response
Power Status	Off	Power OFF	None required (normal)
	Green	Power ON	None required (normal)
	Amber	System power supply failure	Replace failed power supply module.
System Status	Off	Power OFF	None required (normal)
	Green	No alarms	None required (normal)
	Amber	Abnormal condition (see Table 6-6).	Replace failing part.
Disk Status	Off	Not accessing disk drives	None required (normal)
	Amber	Internal disk drive failure	Replace disk drive
	Green	Accessing disk drives	None required (normal)

Table 6-5. Disk Drive Status LED Panel Indicators

LED	Status	Description	Response
Disk Drive Power	Off	Disk drive power is OFF	None required (normal)
	Green	Disk drive power is ON	None required (normal)
Disk Drive Activity	Off	Not accessing disk drives	None required (normal)
	On	Accessing disk drives	None required (normal
Disk Drive Status	Off	No alarms	None required (normal)
	Amber	Internal disk drive failure	Replace disk drive.

Table 6-6. System Status Abnormal Conditions

LED (Amber)	Conditions
System Status	Unit fan alarm Memory multi-bit error (SERR) P6 bus error SERR) Thermal sensor (from SCSI distribution board) Temperature (heceta) Voltage (heceta) CPU thermal trip (heceta) Chassis intrusion (front cover) PCI PERR# (OPB/ESC detect) PCI SERR# CPU internal error WDT IOCHK

Appendix A

System Cabling

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RAID Configuration 5

- Installing the RAID Controller 6
- Configuring the RAID Controller 10

This appendix contains information and procedures on cabling configurations used in your system. The configurations include:

- Standard SCSI bus
- Optional RAID controller.

Before You Begin

Warning: The DC push-button on/off switch on the front panel does not turn off the system AC power. Before doing the procedures in this chapter, make sure that your system is powered off and unplug the AC power cord from the back of the chassis. Failure to disconnect power before opening your system can result in personal injury and equipment damage.

Static Precautions

An electrostatic discharge (ESD) can damage disk drives, option boards, and other components. You can provide ESD protection by wearing an antistatic wrist strap attached to chassis ground when handling system components.

Electronic devices can be easily damaged by static electricity. To prevent damage, keep them in their protective packaging when they are not installed in your system.

Standard SCSI Bus Configuration

Your system is cabled using the two on-board SCSI controllers. The on-board Adaptec 7880 ultra wide SCSI controller is used to control the six hard disk drives and the on-board Adaptec 7860 narrow SCSI controller is used to control up to three removable media peripherals (CD-ROM and tape drives). A 3 1/2-inch diskette drive is installed in all systems and interfaces separately to the system board. Figure A-1 is a diagram of the standard SCSI cabling and Figure A-2 illustrates the internal cable routing for this configuration.

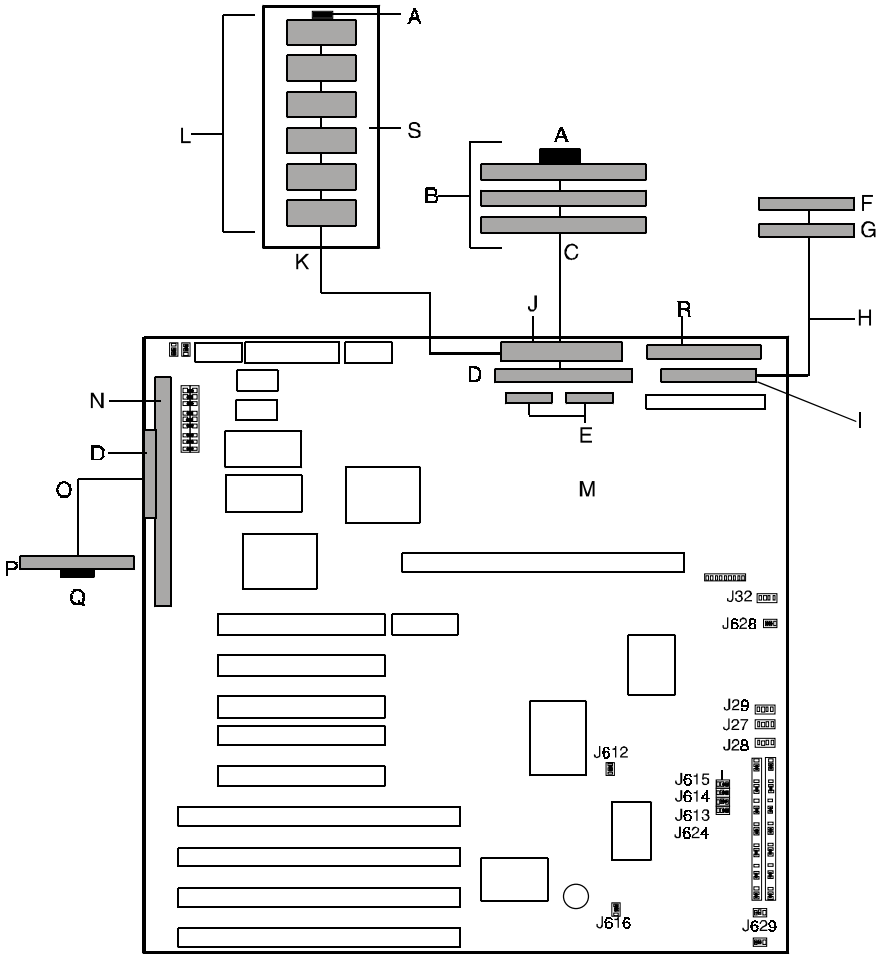
The narrow SCSI interface cable is connected to the SCSI connector below the ultra wide SCSI connector on the top edge of the system board (see Figure A-1, D). This cable connects to the rear of the SCSI removable media peripherals (if present). The last drive on the daisy chain cable must have it's internal SCSI terminators installed. If your server doesn't have any removable media peripherals, the cable is not used and the narrow SCSI controller is terminated using the SCSI termination resistors (see Figure A-1, E).

The ultra wide SCSI interface cable is connected to the SCSI connector on the top edge of the system board (see Figure A-1, J). This cable connects to the SCSI distribution panel at rear of the hard disk drives. Termination for the hard disk drives is provided on the SCSI distribution panel.

The onboard narrow SCSI controller also includes a connector located at the rear of the system for connecting external SCSI devices (Figure A-1,D). Three important rules must be followed if you connect external narrow SCSI devices.

- A maximum of seven narrow SCSI devices may be connected to the onboard SCSI controller. For example if three SCSI devices in the system cabinet are connected to the SCSI bus, only four external narrow SCSI devices can be connected.
- The maximum cable length for all narrow devices connected to the controller is 1 meter (39 inches).
- The last external narrow SCSI device must be terminated. Active termination is recommended.

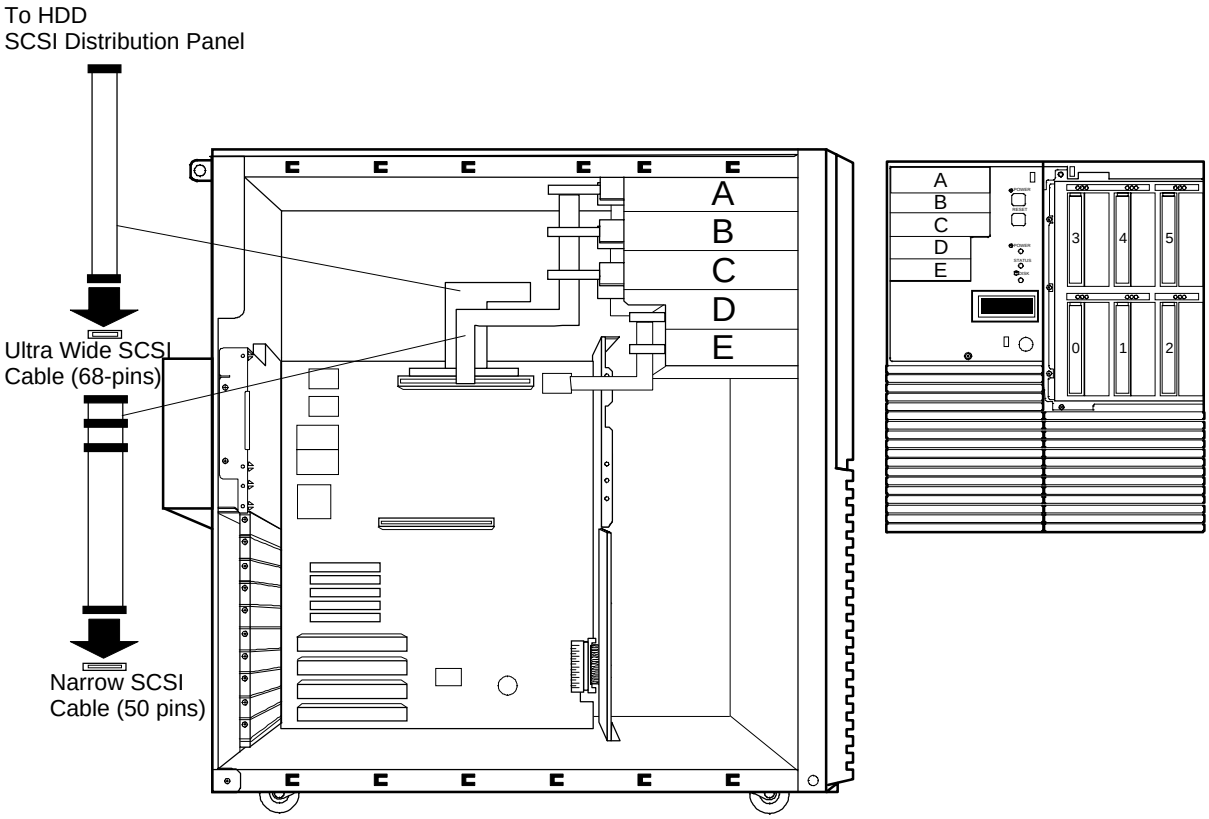
Figure A-1. Standard System Cable Configuration



A— Device internal SCSI termination resistors
B— Narrow SCSI devices in upper peripheral bays
C— Narrow SCSI interface cable
D— Narrow SCSI connector (50 pin)
E— Internal SCSI termination resistors (not installed when internal narrow SCSI devices are used)
F— 3 1/2-inch diskette drive
G— 2nd diskette drive (optional)
H— Diskette interface cable
I— Diskette drive connector
J— Ultra wide SCSI connector (68 pin)
K— Ultra wide SCSI interface cable

L— Ultra wide SCSI Hard disk drives in internal bays
M— System board
N— I/O riser board
O— External narrow SCSI cable
P— External narrow SCSI device
Q— SCSI terminator
R— Front panel connector
S— SCSI distribution panel

Figure A-2. Standard SCSI Bus Cable Routing

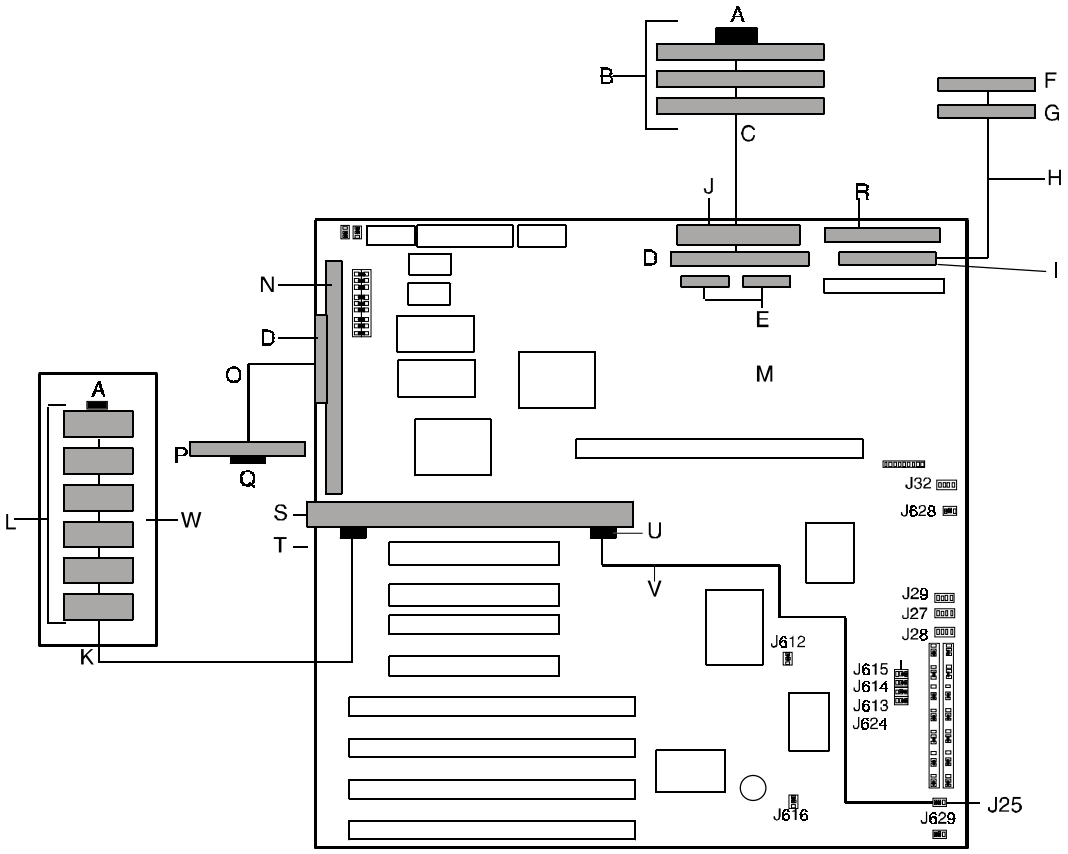


RAID Configuration

One of the options available for your system is the single channel DAC960PDU (Redundant Array of Inexpensive Devices (RAID) Controller board, which gives your system the added security of fault tolerance. If you order a system with the RAID controller, the system is pre-cabled at the factory (see Figure A-3).

If you are adding the DAC960PDU controller to an existing system, you must install, cable, and configure the controller. The following subsections describe these procedures.

Figure A-3. RAID Cable Configuration



A— Device internal SCSI termination resistors
B— Narrow SCSI devices in upper peripheral bays
C— Narrow SCSI interface cable
D— Narrow SCSI connector (50 pin)
E— Internal SCSI termination resistors (not installed when internal narrow SCSI devices are used)
F— 3 1/2-inch diskette drive
G— 2nd diskette drive (optional)
H— Diskette interface cable
I— Diskette drive connector
J— Ultra wide SCSI connector (68 pin) (not used)
K— Ultra wide SCSI interface cable
L— Ultra wide SCSI Hard disk drives in internal bays
M—System board
N— I/O riser board
O— External narrow SCSI cable
P— External narrow SCSI device
Q— SCSI terminator
R— Front panel connector
S— DAC960PDU RAID controller in PCI slot J11
T— RAID channel 0 cable connector
U— Activity cable connector to J25
W— SCSI distribution panel
V— Activity cable

Installing the RAID Controller

If you are adding the DAC960PDU controller to an existing system, you must install and cable the controller. Refer to *The Installing an Option Board* section in the *Upgrades and Options* chapter of this guide to install the controller. Once you have installed the controller, perform the following cabling procedure.

1. Power off the system.

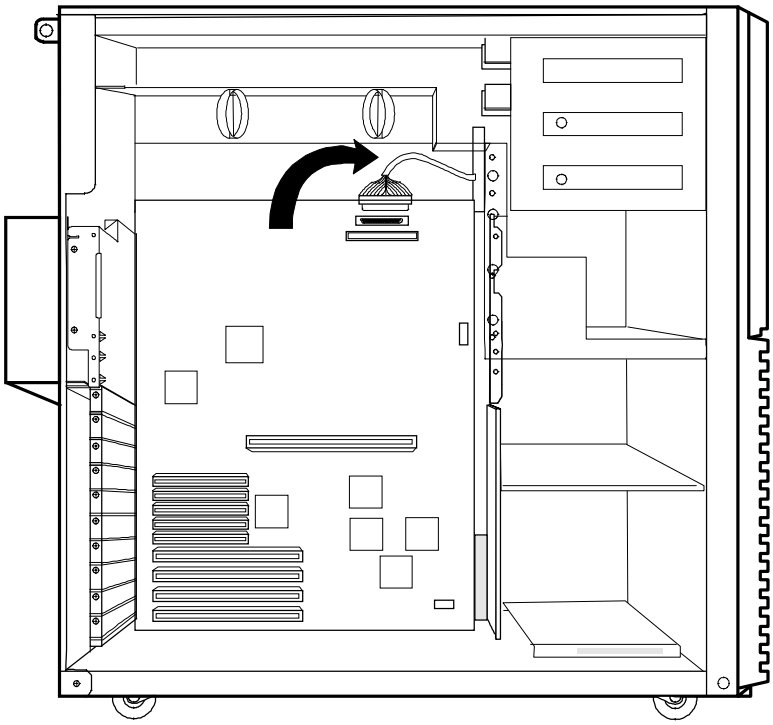
2. Observe the safety and ESD precautions at the beginning of this chapter.

3. Remove both side panels as described in Chapter 5 “Removing a Side Panel”.

4. Carefully remove the ultra wide SCSI interface cable connector from its connector on the top of the system board (see Figure A-1, J).

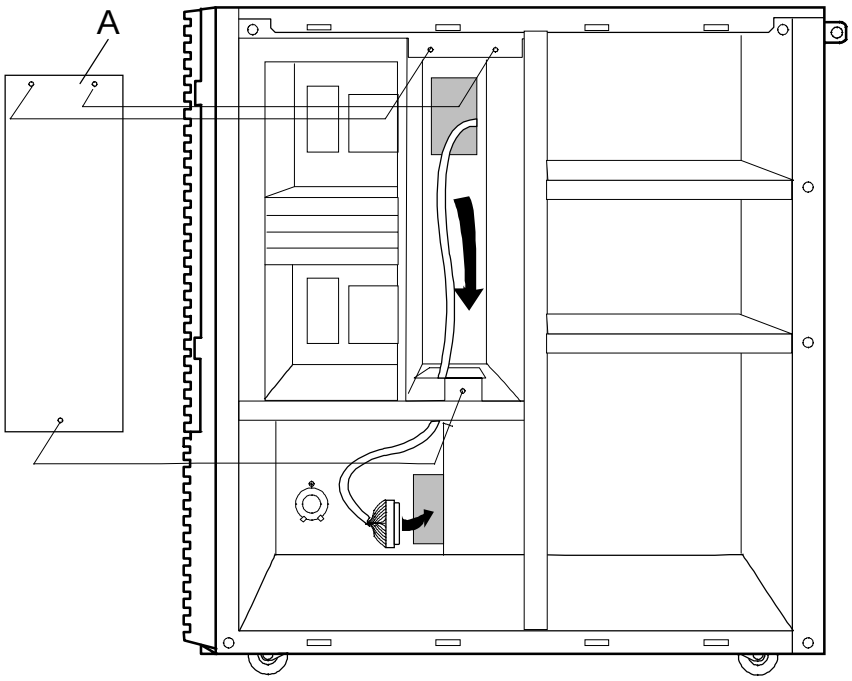
5. Route the ultra wide SCSI interface cable (just removed from the top of the system board) through the cable opening in the metal chassis, which is just to the top right of the system board (see Figure A-4).

Figure A-4. Removing the Top Ultra Wide SCSI Cable Connector



5. On the opposite side of the system chassis remove the metal panel covering the opening to the SCSI distribution panel (see Figure A-5).

Figure A-5. Removing the Metal Cover

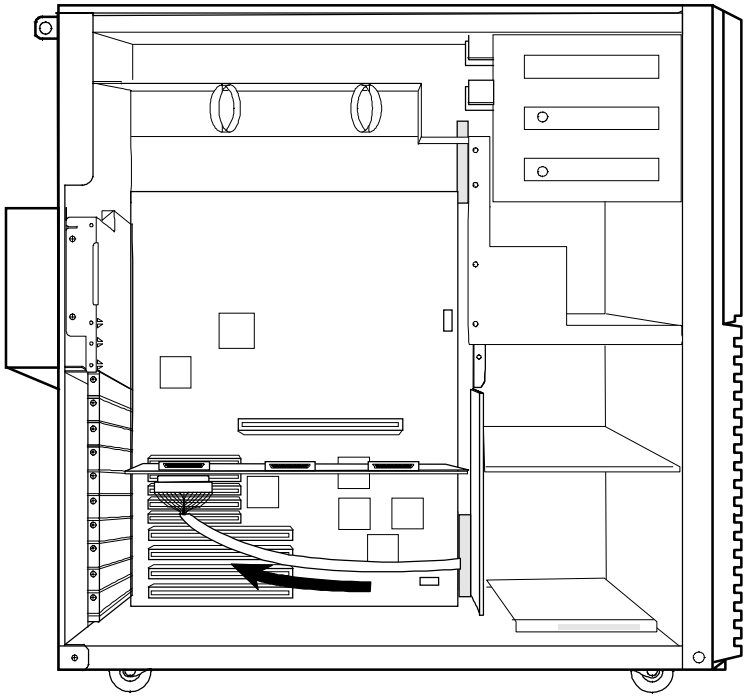


A Metal panel with four screws

6. Route the cable down the inside of the chassis to the cable opening at the bottom of the chassis.

7. Run the cable through the bottom opening back out to the system board area (see Figure A-6).

Figure A-6. Rerouting the Ultra Wide SCSI Cable



8. Route the cable up to the RAID controller and plug it into the channel 0 connector on the RAID controller board (see Figure A-3, T).

Configuring the RAID Controller

The DACCF utility is included with the RAID controller. This configuration utility allows you to configure your disk array before installing your network operating system. The DAC960PDU RAID controller supports various versions of RAID technology (referred to as RAID levels). To use any RAID level, you must configure the RAID controller using the DACCF configuration utility prior to installing your Network Operating System. For an explanation of this utility, refer to the *DACCF Utilities Installation Guide and User Manual* that was shipped with the server. Chapter 2 of the manual (*Configuration Strategies)* describes RAID technology and provides tips on making your array perform well in your specific application. Chapter 3 (*Preparing the Array)* covers array hardware preparation, configuration, and initialization. After completing the steps in chapter 3, you can install your Network Operating System.

If you want to be able to remotely (from a PC client) configure the array; increase array capacity online; or monitor statistics on disk and controller activity, you must install the Global Array Manager (GAM) option that was provided with your RAID subsystem. The GAM option includes diskettes and user documentation. Use of GAM is documented in the *Global Array Manager 2 Server Installation Guide*. Increasing array capacity is covered in the *MORE User Guide*. This user guide covers enhancements to both the Global Array manager and DACCF utilities software that implement online RAID expansion (MORE) technology.

Appendix B

Memory Configurations

Contents

Memory DIMM Configurations 1

Memory DIMM Configurations

The processor/memory board has eight 168-pin DIMM sockets for a total of up to 1GB of system memory, using 128MB DIMMs. See Figure B-1.

The sockets are arranged in a bank that supports a 64-bit wide data path with 8 parity bits. Timing requires 60 ns devices. Parity generation/checking is provided for each byte. Separate banks of DIMMs may have different sizes of memory installed.

A DIMM bank consists of a single 72-pin 60 ns device with gold plated edge connectors as follows:

- 4M x 72 DIMM = 32MB
- 8M x 72 DIMM = 64MB
- 16M x 72 DIMM = 128MB.

A DIMM should be installed in the first (M1) socket. Otherwise, you can add any size DIMM in any socket. Table B-1 lists the distribution of DIMMs for system memory configurations.

Figure B-1. System Board DIMM Sockets

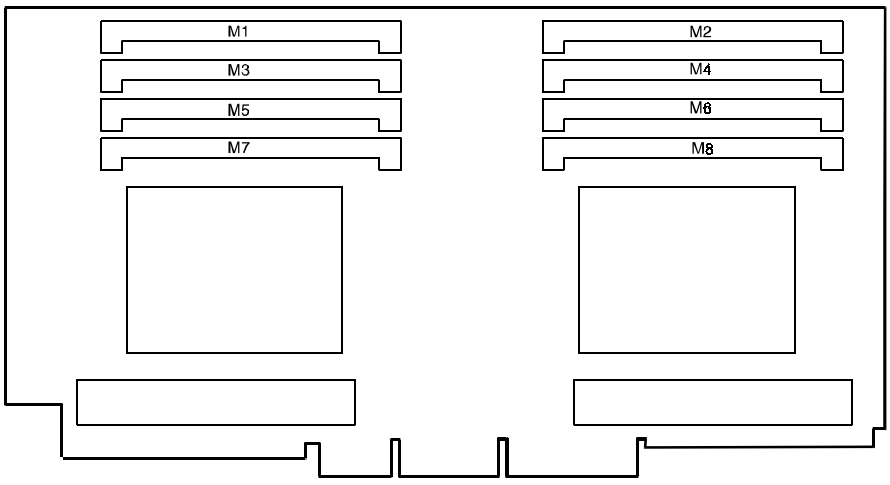


Table B-1. Memory Configurations

System Capacity (MB)	Capacity per DIMM slot (MB) Any DIMM slot order							
32	32							
64	64							
96	64	32						
128	128							
160	128	32						
192	128	64						
224	128	64	32					
256	128	128						
288	128	128	32					
320	128	128	64					
352	128	128	64	32				
384	128	128	128					
416	128	128	128	32				
448	128	128	128	64				
480	128	128	128	64	32			
512	128	128	128	128				
544	128	128	128	128	32			
576	128	128	128	128	64			
608	128	128	128	128	64	32		
640	128	128	128	128	128			
672	128	128	128	128	128	32		
704	128	128	128	128	128	64		
736	128	128	128	128	128	64	32	
768	128	128	128	128	128	128		
800	128	128	128	128	128	128	32	
832	128	128	128	128	128	128	64	
864	128	128	128	128	128	128	64	32
896	128	128	128	128	128	128	128	
928	128	128	128	128	128	128	128	32
960	128	128	128	128	128	128	128	64
1024	128	128	128	128	128	128	128	128

Note: This table has been created to use the minimum number of DIMM slots for the given capacity. Other memory combinations are possible.

Appendix C

Option Boards

Contents

Introduction C-1

Introduction

Use this section of your user's guide for storing controller/adapter installation procedures that accompany option boards you purchase after your server is installed.

Appendix D

Devices

Contents

Introduction 1

Introduction

Use this section of your user's guide for storing device installation procedures that accompany add-on peripheral devices you purchase after your server is installed.

Appendix E

Network Operating Systems

Contents

Introduction 1

Introduction

Use this section of your user's guide for storing your Network Operating System Configuration Guide.

Equipment Log

Use this equipment log form to record pertinent information about your system. You will need some of this information to run the System Configuration Utility. Be sure to update the equipment log when you add options.

Record the model and serial numbers of the system components, dates of component removal or replacement, and the name of the vendor from whom the component was purchased. Be sure to record the same information for any components added to the system, such as hard disk drives, add-in boards, or printers.

Record the model and serial numbers of the unit and system baseboard. The model and serial numbers of the system unit are recorded on a label attached to the rear of the unit. The serial number of the baseboard is located along the left side of the board, near the PCI expansion slot covers.

The location of serial numbers on add-in boards, hard disk drives, and external equipment, such as video displays or printers, varies from one manufacturer to another. Literature accompanying these products should illustrate or describe the location of model and serial numbers.

Equipment Log

Component	Manufacturer Name and Model	Serial Number (if available)	Date Installed
Server			
Baseboard			
2nd CPU			
DIMMs			
Video Mem. DRAM			
Srvr. Monitor Mod.			
Diskette Drive A			
Diskette Drive B			
Tape Drive 1			
Tape Drive 2			
Tape Drive 3			
CD-ROM Drive 1			
CD-ROM Drive 2			
CD-ROM Drive 3			
Hard Disk Drive 1			
Hard Disk Drive 2			
Hard Disk Drive 3			
Hard Disk Drive 4			
Hard Disk Drive 5			
Hard Disk Drive 6			
Optional SCSI Controller			
Optional RAID Controller			
DigiBoard 1			
DigiBoard 2			

(continued)

Equipment Log (continued)

Component	Manufacturer Name and Model	Serial Number (if available)	Date Installed
Network Controller 1			
Network Controller 2			
Monitor			
Keyboard			
Mouse			
External SCSI Peripherals			

Glossary

A

AC (Alternating Current) The type of current available in wall outlets. All computers must convert alternating current to direct current to operate. See also DC.

address A label, name, or number that identifies a location in computer memory.

ASCII (American Standard Code for Information Interchange) A standard number assigned to each of the alphanumeric characters and keyboard control code keys to enable the transfer of information between different types of computers and peripherals.

B

backplane slot A connector on the backplane board in desktop computers and expansion boxes that allows you to install circuit cards.

backup A copy of data for safe-keeping. The data is copied from computer memory or disk to a floppy disk, magnetic tape, or other media.

backup battery The battery in your computer that maintains the real-time clock and the configuration information when the computer's power is removed.

base memory An area of memory between 0 and 640 kilobytes.

baud rate The speed with which data is transmitted during serial communication. The computer's operating system and software program must be configured for the same baud rate as the communication device, such as a serial printer. See also bps.

BIOS (Basic Input/Output System) A program stored in flash EPROM or ROM that controls the keyboard, disk drives, video monitor, and other devices. See also flash EPROM, EPROM, and ROM.

bit Derived from BInary digiT, a bit is the smallest unit of information a computer handles. See also byte.

boot The process of loading the operating system into memory.

bps (bits per second) The number of bits transferred in one second during serial communication, such as modem transmission.

byte A group of eight bits.

C

cache memory A very fast, limited portion of RAM set aside for temporary storage of data for direct access by the microprocessor.

CD-ROM drive (Compact Disk ROM drive) A type of mass storage device that reads information from a compact disk.

Centronics port An industry standard parallel port. See also parallel port.

CGA (Color Graphics Adapter) A type of video display system that provides low-resolution text and graphics on TTL monochrome and color monitors.

CMOS (Complimentary Metal-Oxide Semiconductor) A type of low-power integrated circuit used in computers. See also TTL.

COM1 or COM2 The name you can assign a serial port to set or change its address. See also serial port.

command An instruction that directs the computer to perform a particular operation.

configuration The way in which a computer is set up to operate. Some configurable options include CPU speed, serial port designation, and memory allocation.

coprocessor See math coprocessor.

CPU (Central Processing Unit) See microprocessor.

CRT (Cathode-Ray Tube) The type of video display used in monitors for desktop computers.

D

DC (Direct Current) The type of current available in the rechargeable battery packs used in portable computers. See also AC.

default The factory setting your computer uses unless you instruct it otherwise. For example, when powering up, the computer will boot from the default drive.

density The capacity of information (bytes) that can be packed onto a storage device, such as a floppy disk.

device driver A software program that a computer must use to recognize and operate certain hardware, such as a mouse or a video monitor.

disk drive A device that stores data on a hard or floppy disk. A floppy disk drive requires a floppy disk to be inserted; a hard disk drive has a permanently encased hard disk.

DOS (Disk Operating System) See operating system.

DRAM (Dynamic RAM) See RAM.

E

ECC (Error Checking and Correction) A method of detecting and correcting errors.

EEPROM (Electrically Erasable Programmable Read-Only Memory) A type of memory device that stores password and configuration information.

EGA (Enhanced Graphics Adapter) A type of video display system that provides medium-resolution text and graphics on TTL monochrome, color, and enhanced color monitors.

EISA (Extended Industry Standard Architecture) An industry standard for computers and circuit cards that transfer 32 bits of data at a time.

EMI (Electromagnetic Interference).

EMS (Expanded Memory Specification) A method of accessing memory beyond the 640K limit of DOS by exchanging data in and out of main memory at high speeds. Some software requires EMS to operate.

EPROM (Erasable Programmable Read-Only Memory) A type of memory device that is usually used to store system BIOS code. This code can be erased with ultraviolet light, but is not lost when the computer is powered off. See also flash EPROM and ROM.

ESD (Electrostatic Discharge).

expanded memory See EMS.

expansion slot See backplane slot.

extended memory The protected memory above 1M that is directly accessible by the microprocessor through certain utilities and operating systems. This memory is used in computers with 80286, 80386, and 80486 microprocessors.

F

flash EPROM A type of memory device that is usually used to store system BIOS code. This code can be replaced with updated code from a floppy disk, but is not lost when the computer is powered off. See also EPROM and ROM.

floppy disk drive See disk drive.

format The process used to organize a hard or floppy disk into sectors so it can accept data. Formatting destroys all previous data on the disk.

G

(Gigabyte) 1,073,741,824 bytes. See also byte.

H

hard disk drive See disk drive.

hardware The physical parts of your computer, including the keyboard, monitor, disk drives, cables, and circuit cards.

I

IC (Integrated Circuit) An electronic device that contains miniaturized circuitry.

(ISA Configuration Utility) The program that you use to change the configuration of some ISA desktop computers. This program also contains information about the hardware in the computer.

IDE (Integrated Drive Electronics) A type of hard disk drive with the control circuitry located inside the disk drive rather than on a drive controller card.

interface. A connection between the computer and a peripheral device that enables them to exchange data. See also parallel port and serial port.

ISA (Industry Standard Architecture) An industry standard for computers and circuit cards that transfer 16 bits of data at a time.

J

jumper A small electrical connector used for configuration on some computer hardware.

K

(Kilobyte) 1,024 bytes. See also byte.

L

LAN (Local Area Network) A group of computers linked together within a limited area to exchange information.

LCD (Liquid Crystal Display) The type of video display used in portable computers.

LED (Light-Emitting Diode) A small electronic device that glows when current flows through it.

LPT1 or LPT2 The name you can assign a parallel port to specify its address. See also parallel port.

M

(Megabyte) 1,048,576 bytes. See also byte.

math coprocessor An IC that works with the microprocessor to speed up mathematical calculations.

memory The circuitry in your computer that stores data and programs. See also EMS, extended memory, RAM, and ROM.

microprocessor The integrated circuit that processes data and controls the basic functions of the computer.

modem A device used to exchange information with other computers over telephone or data lines.

module A circuit board that plugs into a dedicated connector on the system board in your computer.

mouse A small input device that you guide on a flat surface to control the cursor movement and operation of the computer when using certain software programs.

N

NVRAM (Nonvolatile RAM) A type of RAM that retains its contents even after the computer is powered off. This memory stores EISA configuration information. See also RAM and SRAM.

O

operating system A set of programs that provides the interface between other software programs and the computer.

P

parallel port The connector on the back of your computer that allows the transfer of data between the computer and a parallel device, such as a parallel printer.

partition The process of dividing the storage space on a hard disk into separate areas so that the operating system treats them as separate disk drives.

password A security feature that prevents an unauthorized user from operating your computer. See also EEPROM.

PCI Peripheral Component Interconnect. PCI is a high-performance peripherals I/O bus supporting data transfers of up to 132MB per second.

Pentium A type of microprocessor, with a built-in math coprocessor, cache memory, and memory and bus controllers, that processes and communicates 32 bits of data at a time. This microprocessor also contains power management capabilities.

peripheral A device connected to and controlled by the computer, such as an external disk drive or a printer.

pixel The smallest element that is visible on a video display. The resolution of a video display system is measured in pixels.

POST Power-On-Self-Test.

R

RAM (Random-Access Memory) A temporary storage area for data and programs. This type of memory must be periodically refreshed to maintain valid data, and is lost when the computer is powered off. See also NVRAM and SRAM.

real-time clock The IC in your computer that maintains the time and date.

ROM (Read-Only Memory) A type of memory device that usually is used to store system BIOS code. This code cannot be altered and is not lost when the computer is powered off. See also BIOS, EPROM, and flash EPROM.

RS-232C port An industry standard serial port. See also serial port.

S

save To store information on a floppy disk, hard disk, magnetic tape, or some other permanent storage device.

SCU (System Configuration Utility) The program that you use to change the configuration of your system. This program also contains information about the hardware in your system.

SCSI (Small Computer System Interface) An industry standard interface that provides high-speed access to tape drives, hard disk drives, and other peripheral devices.

serial communication Information sent sequentially, one bit at a time.

serial port The connector on the back of your computer that allows the transfer of data between the computer and a serial device, such as a mouse, a modem, or a serial printer.

Setup program The program that you use to change the configuration of some ISA desktop and notebook computers. This program also contains information about the hardware in the computer.

SMP (Symmetrical Multiprocessing).

software Programs with specific functions, such as word processing, data base management, communications, and operating system.

SRAM (Static RAM) A temporary storage area for data and programs. This type of memory does not need to be refreshed, but it is lost when the computer is powered off. See also NVRAM and RAM.

SVGA (Super VGA) A type of video display system that provides very high-resolution text and graphics on analog color monitors.

system board The main circuit board in your computer. It contains most of the connectors and ports.

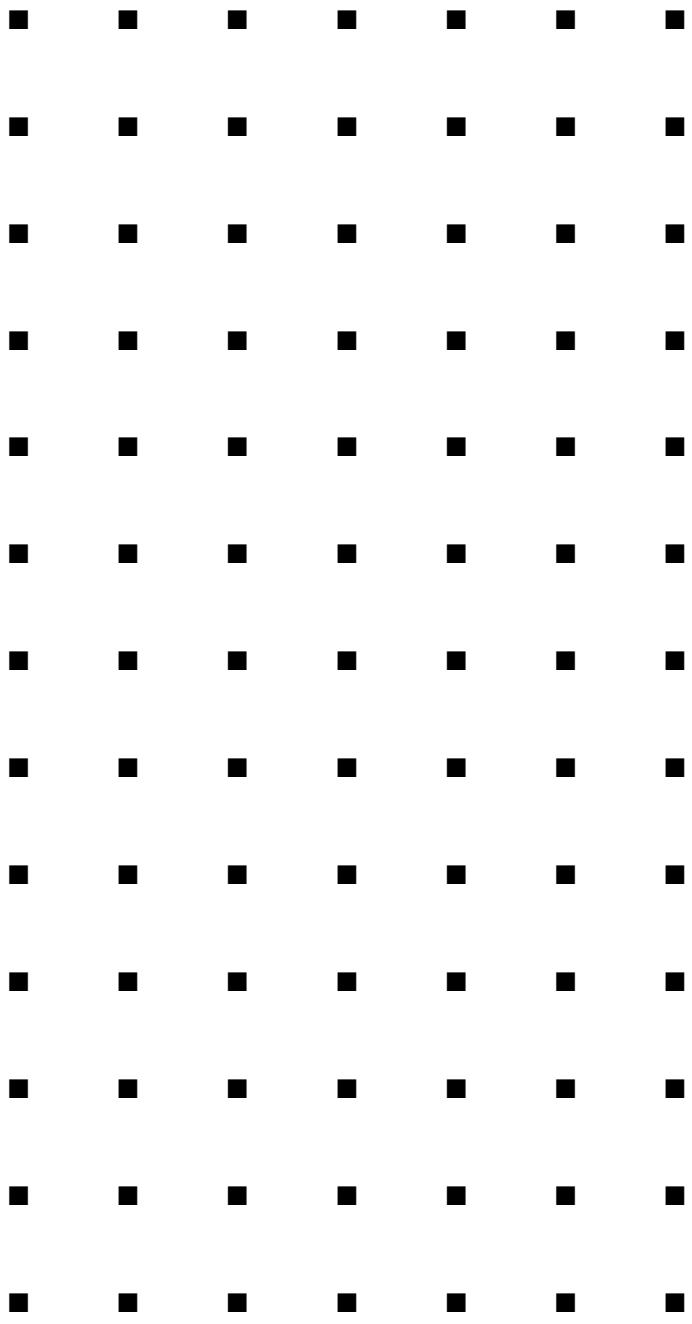
T

tape drive A type of storage device using magnetic tape.

TTL (Transistor-Transistor Logic) A type of integrated circuit used in computers. See also CMOS.

V

VGA (Video Graphics Array) A type of video display system that provides high-resolution text and graphics on analog color monitors.



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